

Form **8937**
(December 2017)
Department of the Treasury
Internal Revenue Service

Report of Organizational Actions Affecting Basis of Securities

OMB No. 1545-0123

► See separate instructions.

Part I Reporting Issuer

1 Issuer's name		2 Issuer's employer identification number (EIN)	
ServiceNow, Inc.		20-2056195	
3 Name of contact for additional information	4 Telephone No. of contact	5 Email address of contact	
ServiceNow-Investor Relations	(408) 501-8550	IR@servicenow.com	
6 Number and street (or P.O. box if mail is not delivered to street address) of contact		7 City, town, or post office, state, and ZIP code of contact	
2225 Lawson Lane		Santa Clara, CA 95054	
8 Date of action		9 Classification and description	
December 17, 2025		Common Stock	
10 CUSIP number	11 Serial number(s)	12 Ticker symbol	13 Account number(s)
81762P102	N/A	NOW	N/A

Part II Organizational Action Attach additional statements if needed. See back of form for additional questions.

14 Describe the organizational action and, if applicable, the date of the action or the date against which shareholders' ownership is measured for the action ► On October 29, 2025, the Board of Directors of ServiceNow, Inc. declared a five-for-one forward stock split of ServiceNow's issued common stock ("the Stock Split"). The Stock Split was effected through an amendment to ServiceNow's Restated Certificate of Incorporation, which resulted in a proportionate increase in the number of shares of authorized common stock. Each record holder of common stock as of the close of the market on December 16, 2025, received four additional shares of common stock, distributed after the close of the market on December 17, 2025.

15 Describe the quantitative effect of the organizational action on the basis of the security in the hands of a U.S. taxpayer as an adjustment per share or as a percentage of old basis ► The Stock Split is a non-taxable transaction under Internal Revenue Code ("IRC") Section 305(a). As a result of the five-for-one split, shareholders received four additional shares for each share owned. In accordance with IRC Section 307(a) each shareholder is required to allocate the aggregate tax basis of their shares, held immediately prior to the Stock Split, among the shares of stock held immediately after the Stock Split. As a result, the number of shares held by each shareholder was multiplied by five, but each shareholder's total basis and proportionate interest remained the same. As such, after the transaction, each shareholder will multiply the basis in each share of stock held before the Stock Split by 20% to determine the basis in each share held after the Stock Split.

16 Describe the calculation of the change in basis and the data that supports the calculation, such as the market values of securities and the valuation dates ► We caution that any communication herein is not to be construed as individual tax or legal advice and is provided only as guidance. Investors should consult their own personal tax advisors regarding this transaction, as further discussed below. A shareholder will multiply the basis in each share held before the Stock Split by 20% to determine the basis, after the Stock Split, in that original share and the additional shares distributed in the Stock Split. The record date for the split was December 16, 2025, and the distribution date was December 17, 2025. The data that supports this calculation is each shareholder's basis immediately before the distribution and the number of shares issued in the distribution.

Part II Organizational Action (continued)

17 List the applicable Internal Revenue Code section(s) and subsection(s) upon which the tax treatment is based ▶ The applicable Internal Revenue Code sections upon which the tax treatment is based are IRC Sections 305(a) and 307(a). Under IRC Section 305(a), the distribution is not taxable to shareholders. Under IRC Section 307(a), each shareholder's basis in their old shares must be allocated among the newly distributed shares.

18 Can any resulting loss be recognized? ▶ Under current law, for U.S. federal income tax purposes, there will be no U.S. taxable income, gain, or loss recognized by U.S. resident shareholders in connection with the Stock Split. The laws of jurisdictions other than the United States may impose income taxes on the receipt of additional shares. The information contained herein is being provided pursuant to the requirements of IRC Section 6045B, and includes a general summary regarding the application of certain U.S. federal income tax laws and regulations relating to the effects of the Stock Split. The information contained herein is merely illustrative, does not constitute tax advice, and does not purport to be complete or to describe the consequences that may be applicable to particular categories of shareholders. ServiceNow does not provide tax advice to its shareholders. All ServiceNow shareholders are encouraged to consult their own tax advisors regarding the particular consequences of the Stock Split to them, including the applicability and effect of all U.S. federal, state, local, and non-U.S. tax laws, in light of their individual circumstances.

19 Provide any other information necessary to implement the adjustment, such as the reportable tax year ▶ The reportable tax year is 2025 for shareholders reporting taxable income on a calendar basis. For shareholders reporting taxable income on a basis other than calendar year, the reportable year is the shareholder's tax year than includes December 17, 2025.

Sign Here

Under penalties of perjury, I declare that I have examined this return, including accompanying schedules and statements, and to the best of my knowledge and belief, it is true, correct, and complete. Declaration of preparer (other than officer) is based on all information of which preparer has any knowledge.

Signed by:

Signature ▶ Elisabeth Loew

AFBB78F856244C3...

Date ▶ January 15, 2026 | 09:29:20 PST

Print your name ▶ Elisabeth Loew

Title ▶ Global Vice President, Tax

Print/Type preparer's name	Preparer's signature	Date	Check <input type="checkbox"/> if self-employed	PTIN
Firm's name ▶	Firm's EIN ▶			
Firm's address ▶	Phone no.			

Send Form 9937 (including accompanying statements) to: Department of the Treasury, Internal Revenue Service, Ogden, UT 84201-0054