

# We are the AI Control Tower for Business Reinvention



ServiceNow is putting AI to work for people. We move with the pace of innovation to help customers transform organizations across every industry while upholding a trustworthy, human centered approach to deploying our products and services at scale.

## Q4 2025:

**\$3.5 billion**

subscription revenues

**19.5%**

YoY constant currency growth<sup>(1)</sup>

**98%**

renewal rate

**31%**

Non-GAAP operating margin<sup>(1)</sup>

**\$12.85 billion**

current remaining  
performance obligations (cRPO)

**21%**

YoY constant currency growth<sup>(1)</sup>

**~40%**

YoY growth  
deal > \$1M in NNACV<sup>(2)</sup>

**\$0.92**

Non-GAAP diluted earnings per  
share<sup>(1)</sup>

**26%**

YoY growth<sup>(1)</sup>

**29,000+ employees**

## FY 2025:

**\$12.9 billion**

subscription revenues

**20.5%**

YoY constant currency growth<sup>(1)</sup>

**\$4.6  
billion**

free cash flow<sup>(1)</sup>

**~8,800**

customers

**85%+**

of the Fortune 500 use ServiceNow

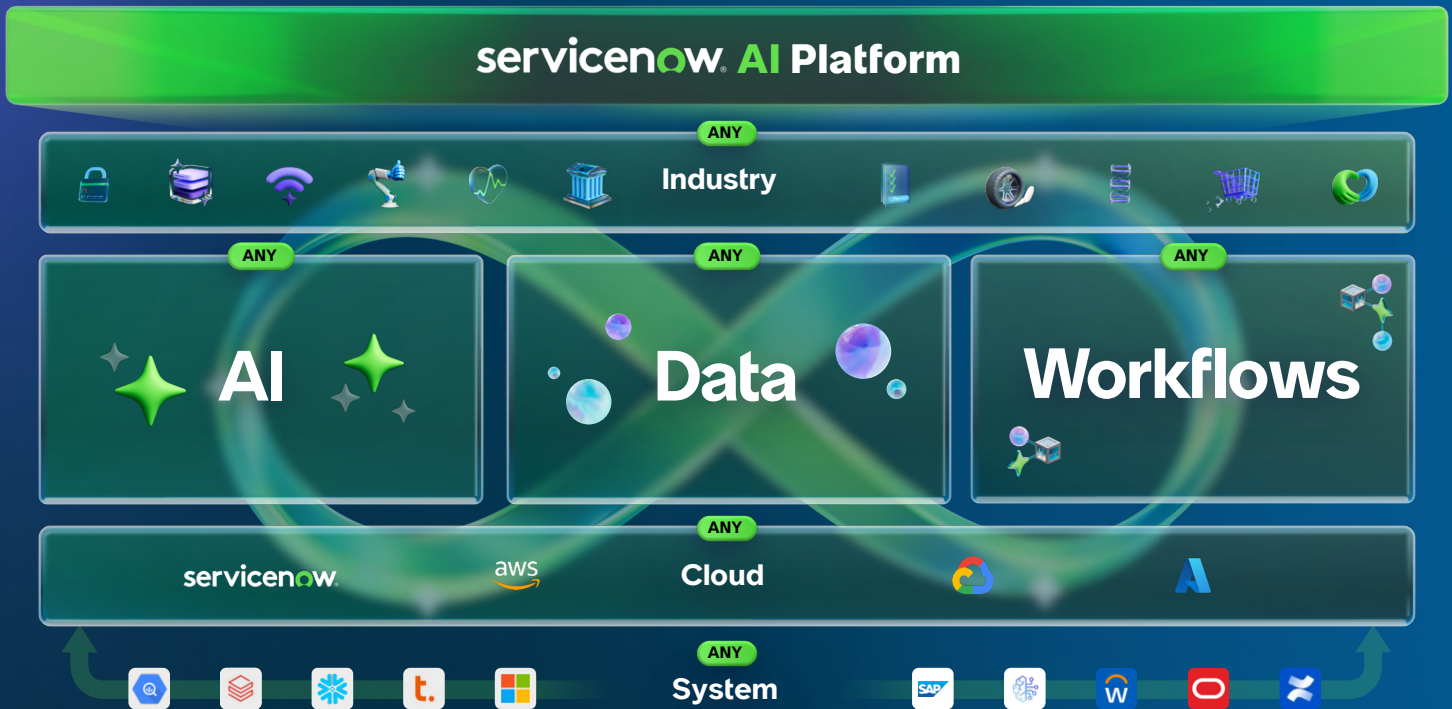
<sup>(1)</sup> ServiceNow reports non-GAAP results in addition to, and not as a substitute for, or superior to, financial measures calculated in accordance with GAAP. Q4 2025 subscription revenues YoY growth was 21%, cRPO YoY growth was 25%, operating margin was 12.5%, and GAAP diluted EPS was \$0.38. Q4 2024 GAAP diluted EPS was \$0.37 and non-GAAP diluted EPS was \$0.73. Q4 2025 GAAP diluted EPS growth was 3% year-on-year. Full year 2025 subscription revenues YoY growth was 21% and net cash provided by operating activities was \$5.4 billion. To see the reconciliation between these non-GAAP and GAAP results, please refer to our earnings release issued on January 28, 2026, and, for prior periods, previously filed earnings releases, all of which are available at [investors.servicenow.com](https://investors.servicenow.com).

<sup>(2)</sup> Previously disclosed number of customers with net new annual contract value (ACV) greater than a given threshold may be restated to allow for comparability. NNACV is calculated based on the foreign exchange rate in effect at the time the contract was entered into. Foreign exchange rate fluctuations could cause some variability in the number of customers with NNACV greater than a given threshold.

Numbers rounded for presentation purposes only.

# One platform, ready for anything.

Connect AI, data, workflows, and security to maximize the value of existing technology investments, cut costs, and make impactful improvements in core business processes all on a single platform.



## Fortune World's Most Admired Companies

ServiceNow ranked #38 on the *Fortune* World's Most Admired Companies 2026 list, underscoring our world-class reputation and culture.



## Fortune World's Best Workplaces

ServiceNow ranked #11 on *Fortune* World's Best Workplaces 2025 list, honored for fostering an inclusive and fair workplace.



## Glassdoor Best Places to Work

ServiceNow ranked #7 on Glassdoor's Best Places to Work 2026 list, highlighting our people-first culture and career growth opportunities.



## TIME America's Growth Leaders

ServiceNow ranked #56 on TIME's inaugural America's Growth Leaders 2026 as a result of our exceptional financial stability and stock performance.

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