servicenow

We are the Super Intelligence Control Tower for Business Reinvention

ServiceNow is putting AI to work for people. We move with the pace of innovation to help customers transform organizations across every industry while upholding a trustworthy, people-centered approach to deploying our products and services at scale.

Q3 2026:

$3.99 billion
subscription revenues

20.5%
YoY constant currency growth(1)

4.5x
YoY growth in AI deals over $1M in NNACV(2)

32.5%
Non-GAAP operating margin(1)

$13.65 billion
current remaining performance obligations (cRPO)

21%
YoY constant currency growth(1)

680
Customers with more than $5M in ACV(2)

65%
YoY growth in AI NNACV(2)

~29,000 employees(3)

FY 2025:

$12.9 billion
subscription revenues

20.5%
YoY constant currency growth(1)

$4.6 billion
free cash flow(1)

~8,800
customers

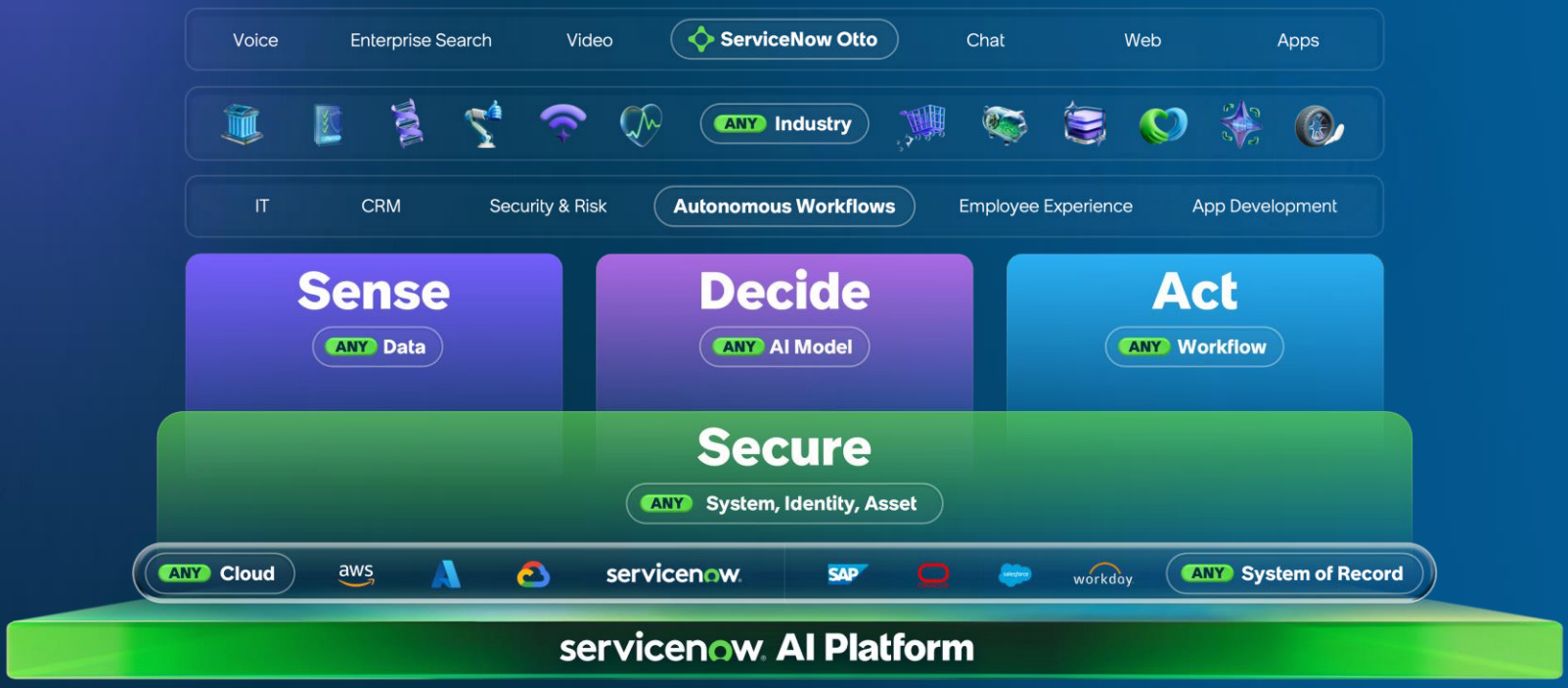
~90%
of the Fortune 500® use ServiceNow(4)

(1) ServiceNow reports non-GAAP results in addition to, and not as a substitute for, or superior to, financial measures calculated in accordance with GAAP. Q3 2026 subscription revenues YoY growth was 21%, cRPO YoY growth was 20.5%, and operating margin was 9.5%. Full year 2025 subscription revenues YoY growth was 21% and net cash provided by operating activities was $5.4 billion. To see the reconciliation between these non-GAAP and GAAP results, please refer to our earnings release issued on October 28, 2026, and, for prior periods, previously filed earnings releases, all of which are available at investors.servicenow.com.
(2) Previously disclosed number of customers with annual contract value (ACV) or net new annual contract value (NNACV) greater than a given threshold may be restated to allow for comparability. ACV and NNACV are calculated based on the foreign exchange rate in effect at the time the contract was entered into. Foreign exchange rate fluctuations could cause some variability in the number of customers with ACV or NNACV greater than a given threshold.
(3) Employee count as of September 30, 2026.
(4) As of October 1, 2026.

Numbers rounded for presentation purposes only.

One platform, ready for anything.

Unite data, AI, workflows, and security to maximize the value of existing technology investments, cut costs, and make impactful improvements in core business processes all on a single platform.



Fortune 500

ServiceNow ranked on the Fortune 500 list for the fourth consecutive year, demonstrating the company's durable growth and momentum.

Fast Company Most Innovative Companies

ServiceNow ranked on Fast Company's Most Innovative Companies 2026 list in Applied AI, reflecting our work to expand agentic AI across every corner of the business.

Ethisphere World's Most Ethical Companies

ServiceNow was honored on Ethisphere's highly selective World's Most Ethical Companies list for the third year in a row, showcasing our commitment to integrity and ethical leadership for long-term success.

Fortune Best Workplaces in Technology

ServiceNow ranked on the Fortune Best Workplaces in Technology, reflecting employee feedback on trust, respect, and fairness at work.

servicenow

From *Fortune* ©2026 *Fortune* Media IP Limited. All rights reserved. Used under license.

© 2026 ServiceNow, Inc. All rights reserved. ServiceNow, the ServiceNow logo, Now, Now Platform, and other ServiceNow marks are trademarks and/or registered trademarks of ServiceNow, Inc. in the United States and/or other countries. Other company and product names may be trademarks of the respective companies with which they are associated.

Follow us! @ServiceNow