

The Hanover Insurance Group, Inc.

First Quarter 2026 Results

April 29, 2026

To be read in conjunction with the press release dated April 29, 2026, and conference call scheduled for April 30, 2026.

Please also see important information regarding forward-looking statements and additional risks and uncertainties at the end of this presentation.

Excellent First Quarter 2026 Operating Results

- Record net and operating income⁽¹⁾ per diluted share of \$5.20 and \$5.25, respectively
- Record net and operating return on equity⁽²⁾ of 20.9% and 20.3%, respectively
- Combined ratio of 91.7%; combined ratio, excluding catastrophes⁽³⁾, of 85.4%
- Catastrophe losses of \$98.9 million, or 6.3 points of the combined ratio
- Net premiums written increase of 3.2%*
- Renewal price increases⁽⁴⁾ of 8.6% in Core Commercial, 8.4% in Personal Lines, and 4.6% in Specialty
- Rate increases⁽⁴⁾ of 7.5% in Core Commercial, 4.3% in Personal Lines, and 2.4% in Specialty
- Loss and loss adjustment expense (LAE) ratio of 61.0%, 2.3 points below the prior-year quarter
- Current accident year loss and LAE ratio, excluding catastrophes⁽⁵⁾, of 56.3%, 2.0 points below the prior-year quarter
- Net investment income of \$126.9 million, up 19.6% from the prior-year quarter
- Book value per share of \$101.86, up 1.0% from December 31, 2025; excluding net unrealized depreciation on fixed maturity investments, net of tax⁽⁶⁾, book value per share increased 2.8%
- Year-to-date, through April 28, 2026, the company repurchased approximately 580,000 shares of common stock, totaling approximately \$101 million

(1) See information about this and other non-GAAP measures and definitions used throughout this presentation on the final pages of this document.

*Unless otherwise stated, net premiums written growth and other growth comparisons are to the same period of the prior year.

The Hanover Insurance Group, Inc. may also be referred to as "The Hanover" or "the company" interchangeably throughout this presentation.

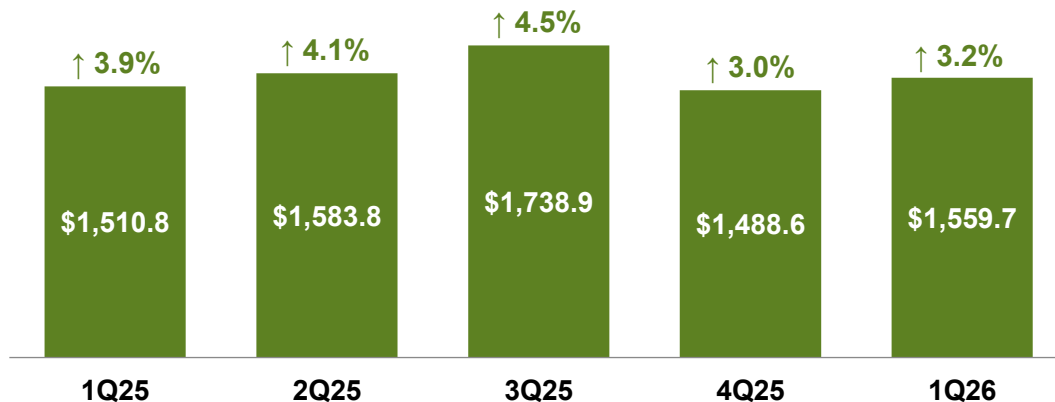
Consolidated Financial Results

	Three months ended	
	March 31, 2025	March 31, 2026
(\$ in millions, <i>except per share amounts</i>)		
Net income	\$128.2	\$186.8
<i>Per diluted share</i>	\$3.50	\$5.20
Operating income before interest expense and income taxes	\$186.4	\$250.2
Operating income after income taxes	\$141.8	\$188.5
<i>Per diluted share</i>	\$3.87	\$5.25
Book value per share	\$84.56	\$101.86
<i>Book value per share, excluding net unrealized appreciation (depreciation) on fixed maturity investments, net of tax</i>	\$92.64	\$107.14
Shareholders' equity	\$3,044.4	\$3,570.4
Debt	\$784.3	\$843.8
Total capital	\$3,828.7	\$4,414.2
Debt/total capital	20.5%	19.1%
Total assets	\$15,470.3	\$16,527.7
Net income return on average equity	17.4%	20.9%
Operating income return on average equity	17.2%	20.3%

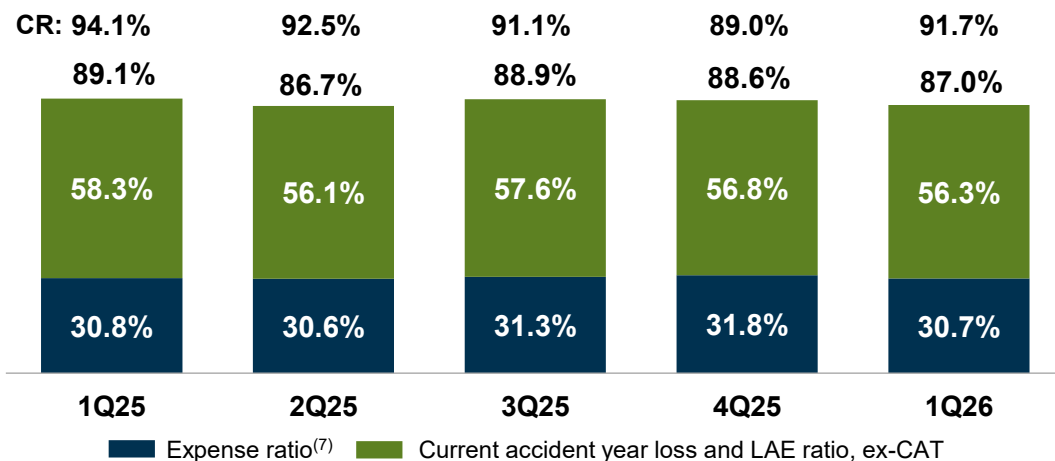
First Quarter 2026 Underwriting Results

Net premiums written and growth

(\$ in millions)



Current accident year combined ratio, ex-CAT⁽³⁾



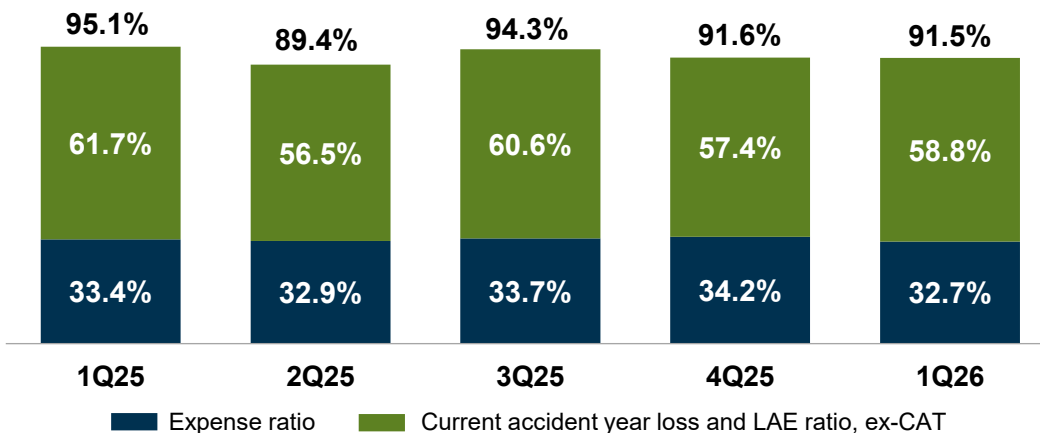
- Combined ratio (CR) of 91.7%, 2.4 points improved from the prior-year quarter
- Catastrophe losses of \$98.9 million, or 6.3%, which included current year losses of \$147.7 million, or 9.4%, and favorable prior-year CAT development of \$48.8 million, or 3.1%
 - Favorable CAT development was driven by lower-than-estimated frequency of large losses in Core Commercial and severity in Personal Lines, due in part to a higher-than-estimated benefit from prior terms and conditions changes and other property actions
 - Current year CAT losses were primarily driven by an unusually severe hail and wind event in March which primarily impacted Illinois and Michigan, as well as Winter Storm Fern in January
- Combined ratio, ex-CAT, of 85.4%, improved 2.4 points from the prior-year quarter, driven by a 2.0-point improvement in the loss ratio, reflecting improvement in each segment
- Favorable prior-year reserve development, ex-CAT, of \$25.0 million, or 1.6 points, with favorability in each segment
- Net premiums written growth of 3.2%

Core Commercial Underwriting Highlights

(\$ in millions)	Three months ended March 31	
	2025	2026
Net premiums written	\$604.6	\$630.4
<i>Growth</i>	3.8%	4.3%
Net premiums earned	\$541.0	\$563.8
Combined ratio	103.4%	96.6%
Catastrophe ratio	8.5%	5.4%
Combined ratio, ex-CAT	94.9%	91.2%
Prior-year development ratio	(0.2)%	(0.3)%
Current accident year combined ratio, ex-CAT	95.1%	91.5%

- Combined ratio, ex-CAT, of 91.2%, improved 3.7 points from the prior-year quarter
- Current accident year loss and LAE ratio, ex-CAT, improved 2.9 points compared to the prior-year quarter, as property large losses were within expectations in the first quarter of 2026, compared to elevated levels in the prior-year quarter
- Expense ratio of 32.7% improved 0.7 points from the prior-year quarter, primarily reflecting fixed cost leverage from earned premium growth
- Favorable prior-year reserve development, ex-CAT, of \$1.6 million, or 0.3 points, with minor adjustments by line

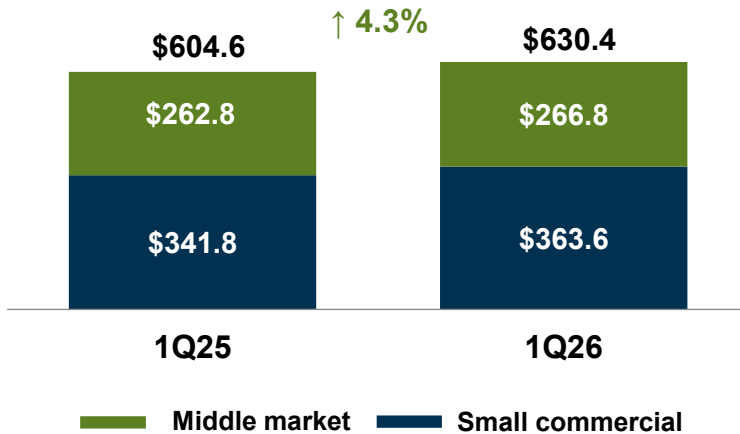
Current accident year combined ratio, ex-CAT



Core Commercial Growth Highlights

(\$ in millions)

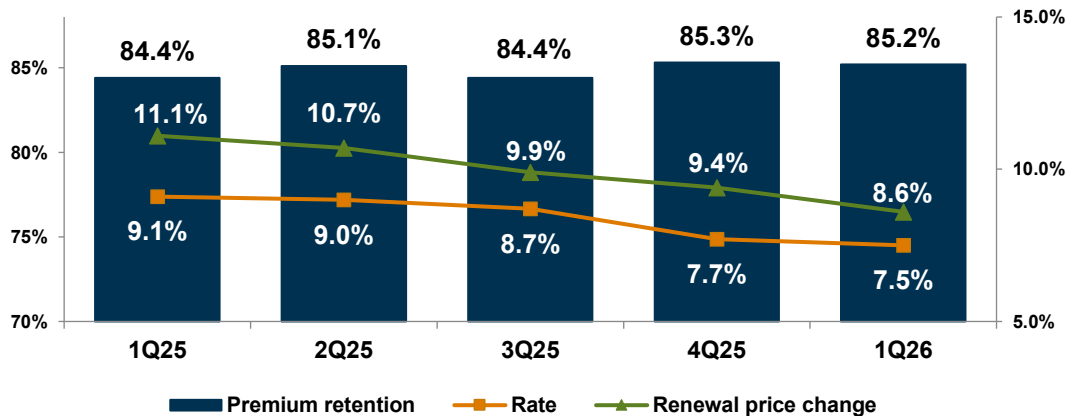
Net premiums written and growth



- Net premiums written increased 4.3% in the first quarter, with acceleration in both small commercial and middle market:
 - Growth of 6.4% in small commercial, reflecting robust new business growth and healthy retention; remain encouraged with the momentum and growth trajectory of the business
 - Growth of 1.5% in middle market, reflecting improved momentum; maintaining underwriting discipline as competition remains elevated in the larger property space
- Renewal price increases remained healthy at 8.6%, with stable rate increases at 7.5%
- Retention remained strong at 85.2%

Retention*

Rate/RPC



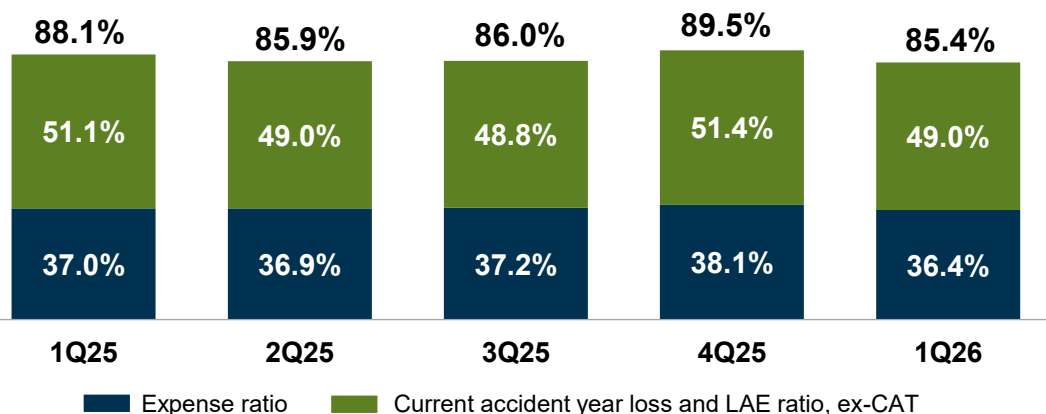
*Retention is defined as the ratio of net retained premium for the noted period to the premium available to renew over the same period.

Specialty Underwriting Highlights

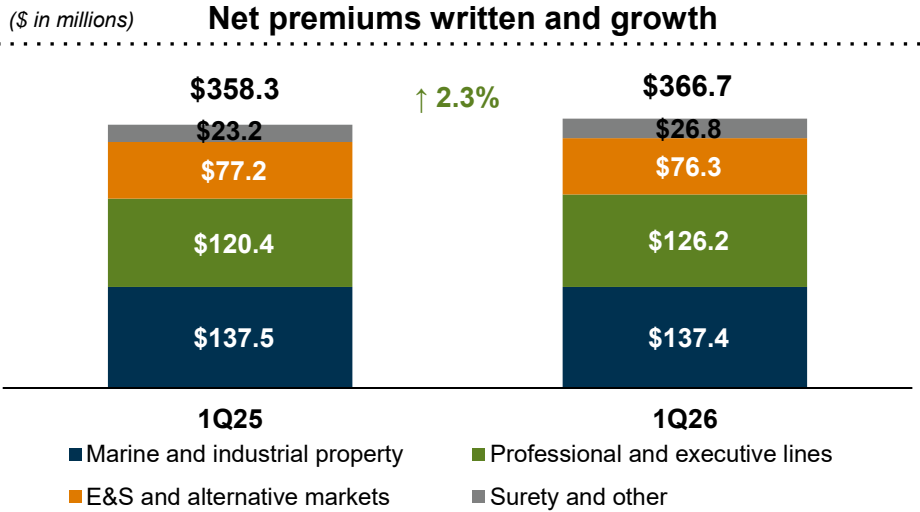
(\$ in millions)	Three months ended March 31	
	2025	2026
Net premiums written	\$358.3	\$366.7
<i>Growth</i>	5.4%	2.3%
Net premiums earned	\$339.6	\$359.9
Combined ratio	87.7%	84.2%
Catastrophe ratio	4.3%	2.7%
Combined ratio, ex-CAT	83.4%	81.5%
Prior-year development ratio	(4.7)%	(3.9)%
Current accident year combined ratio, ex-CAT	88.1%	85.4%

- Combined ratio, ex-CAT, of 81.5%, improved 1.9 points from the prior-year quarter
- Current accident year loss and LAE ratio, ex-CAT, of 49.0%, improved 2.1 points from the prior-year quarter, primarily driven by lower property losses
- Expense ratio of 36.4% improved 0.6 points from the prior-year quarter, primarily reflecting fixed cost leverage from earned premium growth
- Favorable prior-year reserve development, ex-CAT, of \$14.2 million, or 3.9 points, with widespread favorability

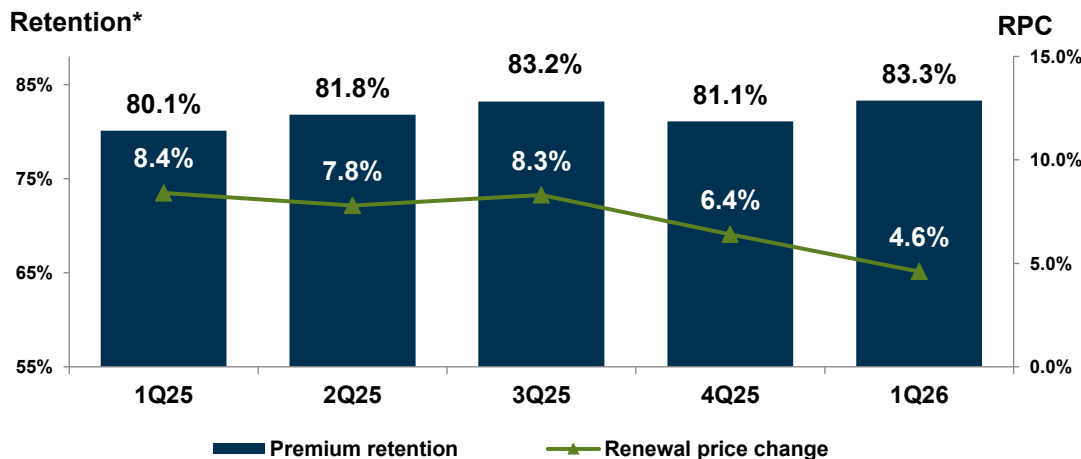
Current accident year combined ratio, ex-CAT



Specialty Growth Highlights



- Net premiums written increased 2.3% in the first quarter:
 - Measured posture in areas facing elevated competition, particularly property lines
 - Excluding programs business, where the company is taking a prudent stance in the current environment, net premiums written increased 4.9%
 - Delivered strong growth across a number of lines, including management liability, surety, specialty general liability, and E&S
- Renewal price increases remained adequate at 4.6%, including rate increases of 2.4%; pricing moderation primarily driven by certain property coverages where profitability has been strong



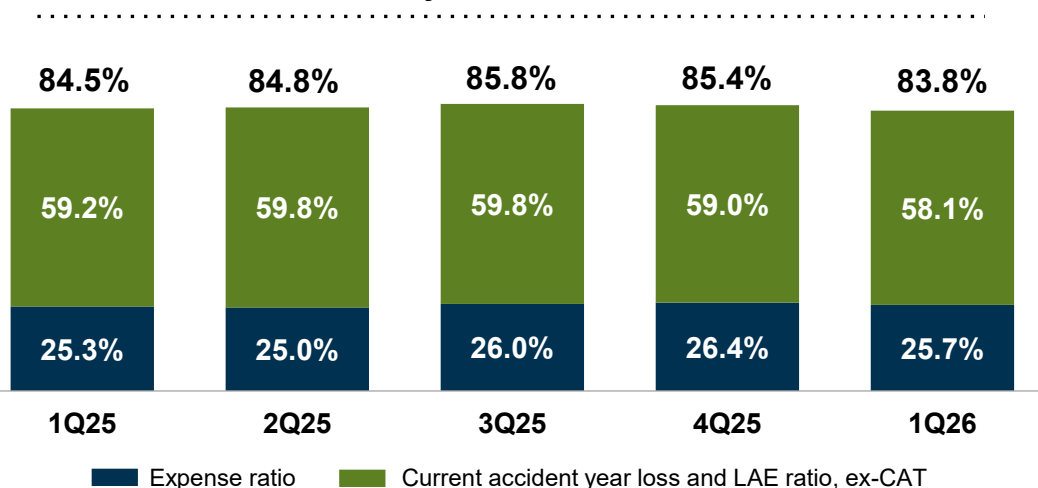
*Retention is defined as the ratio of net retained premium for the noted period to the premium available to renew over the same period.

Personal Lines Underwriting Highlights

(\$ in millions)	Three months ended March 31	
	2025	2026
Net premiums written	\$547.9	\$562.6
<i>Growth</i>	3.0%	2.7%
Net premiums earned	\$627.9	\$646.9
Combined ratio	89.7%	91.5%
Catastrophe ratio	5.6%	9.1%
Combined ratio, ex-CAT	84.1%	82.4%
Prior-year development ratio	(0.4)%	(1.4)%
Current accident year combined ratio, ex-CAT	84.5%	83.8%

- Combined ratio, ex-CAT, of 82.4%, improved 1.7 points from the prior-year quarter
- Current accident year loss and LAE ratio, ex-CAT, improved 1.1 points from the prior-year quarter driven by the continued benefit of earned pricing outpacing loss trends and lower property claims frequency in homeowners during the quarter
- Prior-year reserve development, ex-CAT, was favorable \$9.2 million, or 1.4 points

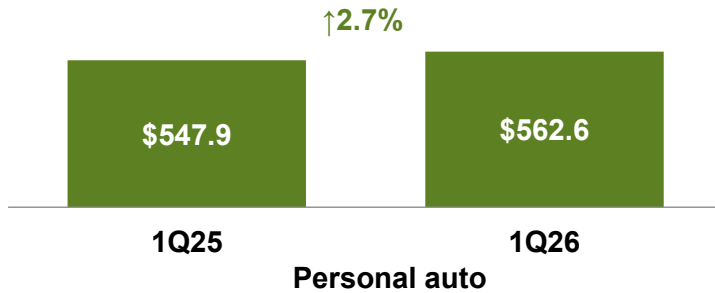
Current accident year combined ratio, ex-CAT



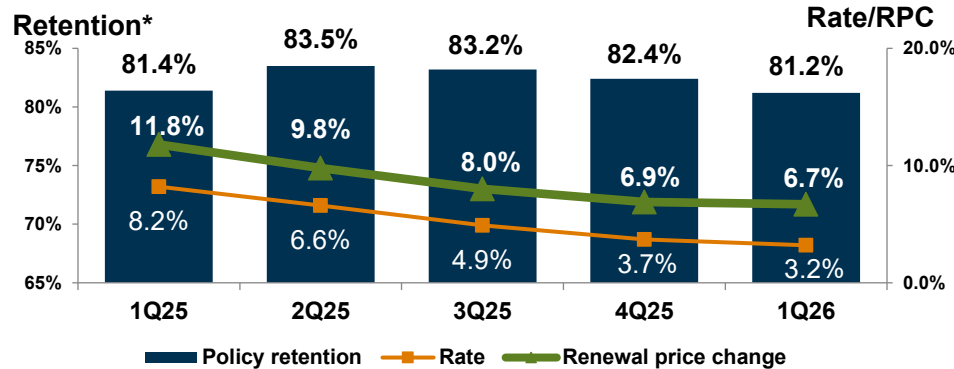
Personal Lines Growth Highlights

(\$ in millions)

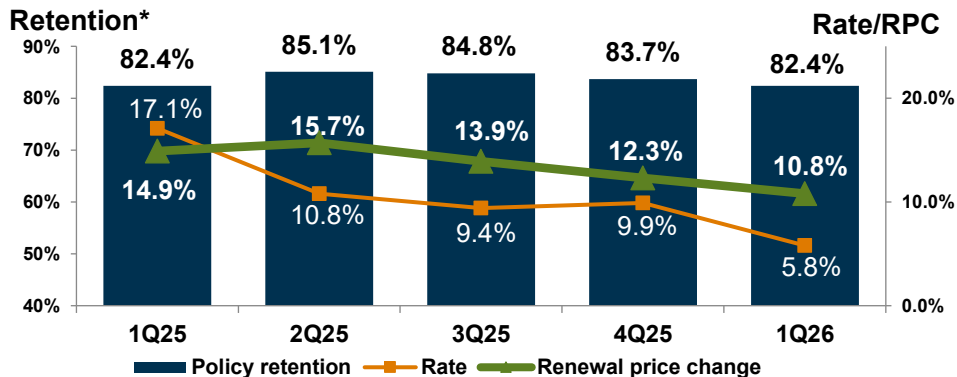
Net premiums written and growth



Personal auto



Homeowners



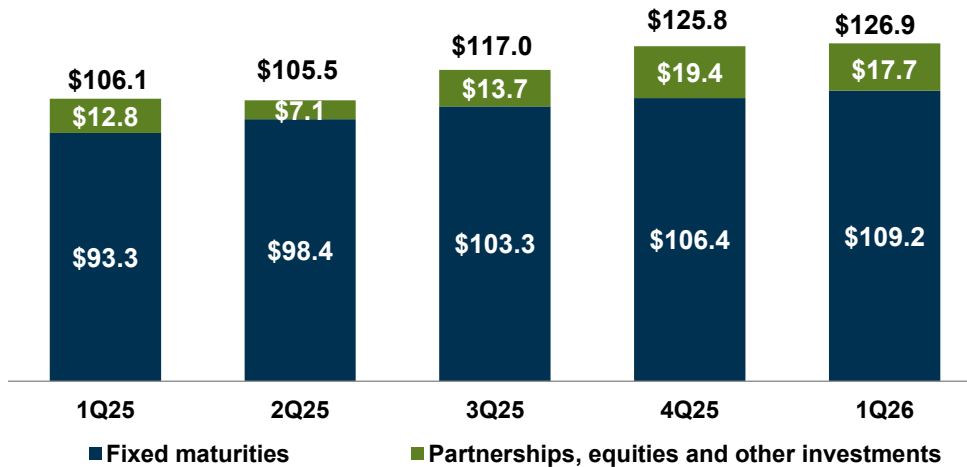
- Net premiums written growth of 2.7% in the first quarter, driven by strong new business momentum
- Renewal price increases of 8.4%, including 10.8% in homeowners and 6.7% in auto, and achieved increases of approximately 19% in umbrella; pricing remains healthy and above loss trend
- PIF was flat sequentially, an improvement from the fourth quarter of 2025; continue to expect PIF growth in 2026
- Well positioned to capitalize on profitable opportunities in the marketplace:
 - Successful execution of margin improvement and CAT mitigation initiatives
 - Most diversification states achieving target profitability
 - Full-account offering and Prestige product drive strong customer loyalty

*Retention is defined as the ratio of net retained policies for the noted period to those policies available to renew over the same period and includes policies that were canceled and rewritten.

Net Investment Income Trends

(\$ in millions)

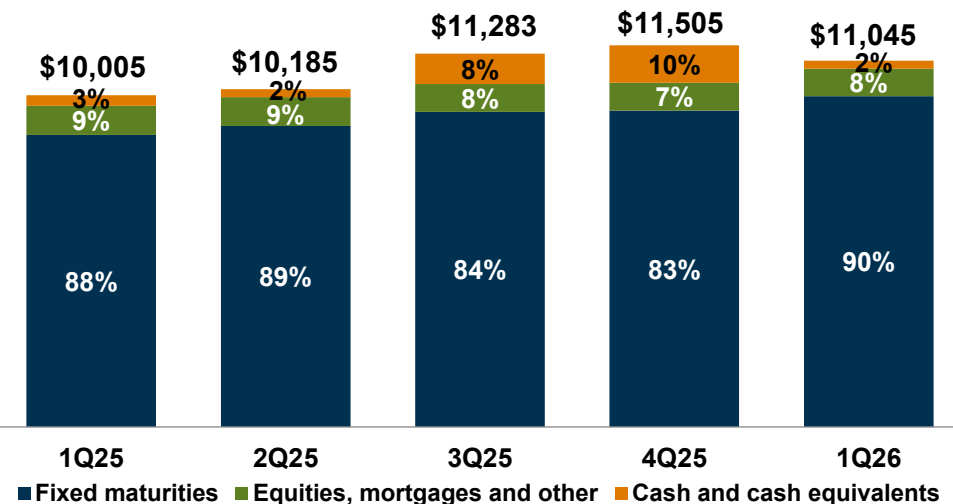
Net investment income*



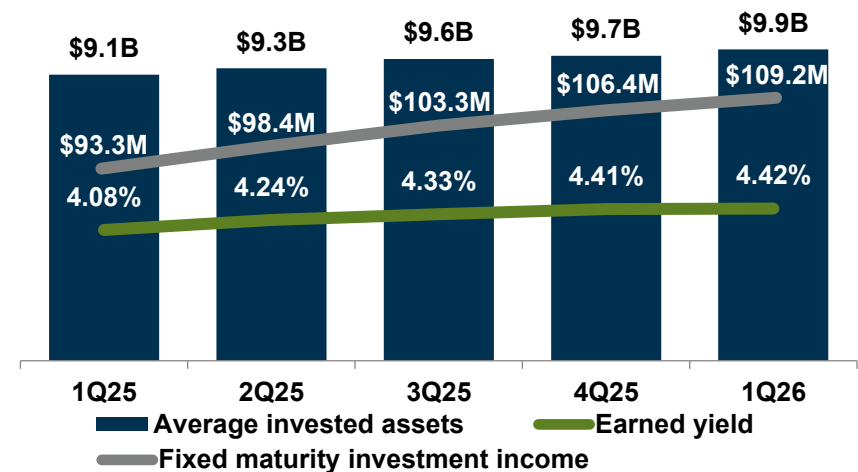
- Net investment income of \$126.9 million in the first quarter, up 19.6% from the prior-year quarter, reflecting the continued investment of cashflows, higher earned yields, and improved partnership income

(\$ in millions)

Cash and invested assets



Fixed maturity investment portfolio trends



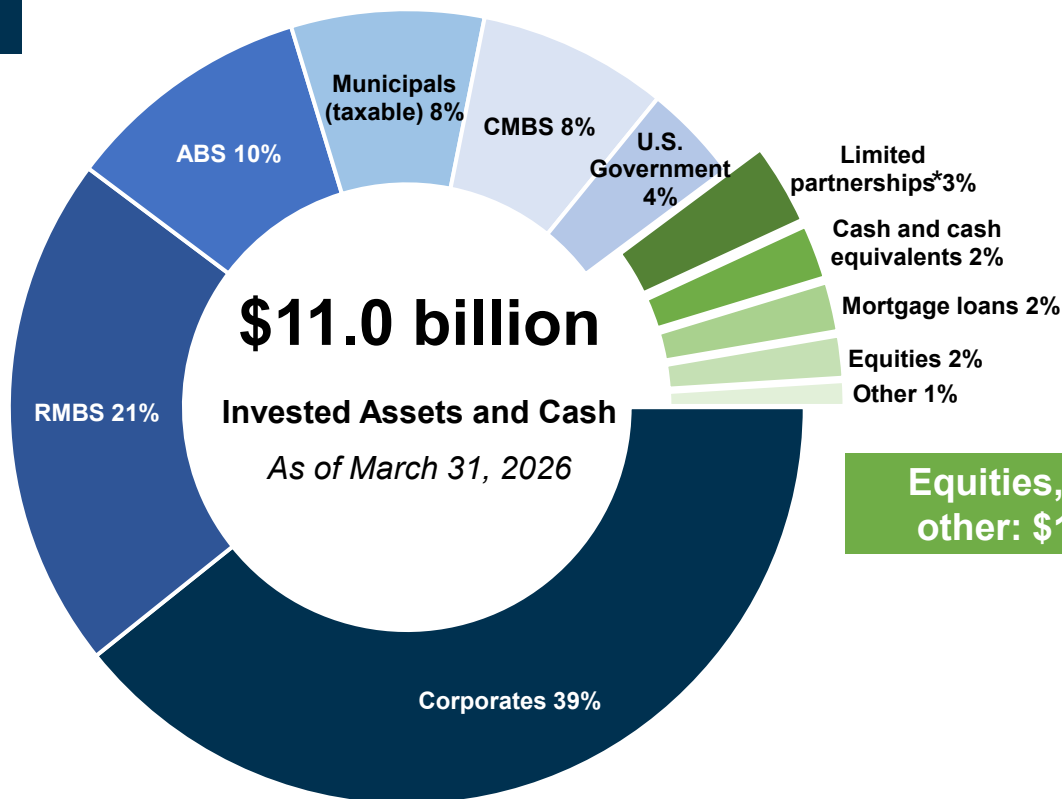
*Net investment income from partnerships, equities and other investments also includes net investment expenses.

Investment Portfolio – Total Invested Assets and Cash of \$11.0 Billion As of March 31, 2026

High-quality, well-diversified investment portfolio

Fixed maturities: \$10.0 billion

- High-quality, well-laddered fixed income portfolio
- 95% of fixed maturity securities are investment grade
- Weighted average quality: AA-
- Duration: 4.4 years



*Private credit represents approximately 3% of total invested assets, primarily held within long-standing, diversified partnership funds; software-related private credit exposure represents approximately 0.13% of the \$11.0 billion investment portfolio

About The Hanover

The Hanover Insurance Group, Inc. is the holding company for several property and casualty insurance companies, which together constitute one of the largest insurance businesses in the United States. The company provides exceptional insurance solutions through a select group of independent agents and brokers. Together with its agent partners, The Hanover offers standard and specialized insurance protection for small and mid-sized businesses, as well as for homes, automobiles, and other personal items. For more information, please visit hanover.com.

Forward-Looking Statements

This document and statements by management contains certain “forward-looking statements” as defined in the Private Securities Litigation Reform Act of 1995. Forward-looking statements may address, among other things, our expected growth and growth strategy; expected developments in our business, including losses and loss reserves; the impact of our routine reserve reviews; our expectations regarding our revenues, profitability, expenses, efficiency efforts, investment activities or results; the impact of recently revised policy terms and conditions and targeted property actions; our proposed actions in response to trends in our business and our industry; as well as our expectations, intentions and other statements that are not historical facts. Words such as: “believes,” “anticipates,” “expects,” “hope,” “projections,” “outlook,” “confident,” “should,” “could,” “plan,” “guidance,” “likely,” “on track to,” “potential,” “continue,” “targeted,” “designed,” and similar expressions are intended to identify forward-looking statements. Forward-looking statements by their nature address matters that are, to different degrees, uncertain. We caution readers that accuracy with respect to forward-looking projections is difficult and subject to risks and uncertainties. Those risks and uncertainties, in some cases, have affected, and in the future could affect, our actual results and could cause our actual results for the remainder of 2026 and beyond to differ materially from historical results and from those expressed in any of our forward-looking statements. We operate in a business environment that is continually changing, and as such, new risk factors may emerge over time. We cannot predict these new risk factors, nor can we assess the impact, if any, that they may have on our business in the future.

Some of the factors that could cause actual results to differ include, but are not limited to, the following:

- Changes in the demand for our products;
- Risks and uncertainties related to our growth and operating strategies, including our ability to attract, grow and retain profitable policies in force, to increase rates commensurate with, or in excess of, loss trends, and to manage expenses and execute strategic initiatives effectively;
- Adverse claims experience or changes in our estimates of loss and loss adjustment expense reserves, including those arising from catastrophes, inflationary pressures or global unrest, which may result in lower current year underwriting results or adverse loss development and which could negatively impact our carried reserves;
- Uncertainties with respect to the long-term profitability of our products, including with respect to newer products, or longer-tail products covering casualty losses;
- Disruption in our distribution channels, including the loss or disruption of our independent agency channel, and the impact of competition and consolidation in the industry and among agents and brokers;
- Changes in frequency and loss severity trends, exacerbated by fluctuations in economic conditions;
- Changes in regulatory, legislative, economic, market and political conditions, particularly with respect to rates, policy terms and conditions, the use of artificial intelligence (“AI”), privacy and data security, payment flexibility, and regions where we have geographical concentration;
- Volatile and unpredictable developments, including severe weather (whether arising from changing climate conditions or weather patterns or otherwise) and other natural physical events, catastrophes, pandemics, civil unrest, war, global conflicts, and terrorist actions, and the uncertainty in estimating the resulting losses;
- Limitations on the ability to adjust claims or the availability of sufficient information to accurately estimate a loss at a point in time and the limitations and assumptions used to model property and casualty losses in general;
- Risks related to our business being conducted in competitive markets, exposing us to increased risk from competitive pressures, including actions by competitors that may be larger or have greater financial resources than we do;
- Risks and uncertainties with respect to our ability to collect all amounts due from reinsurers and to maintain current levels of reinsurance in the future at commercially reasonable rates, or at all, particularly following large catastrophe events or disruptions in reinsurance markets;
- Heightened market volatility, fluctuations in interest rates (which have a significant impact on the market value of our investment portfolio and thus our book value), inflationary pressures, changes in default rates, tariffs, adverse economic, market and political conditions, and other factors that could negatively affect returns on our investment portfolio;
- Operating difficulties and other unintended consequences from the introduction of new products and related technology changes and applications, including the use of pricing models and AI, as well as new operating models, particularly as business processes become increasingly more digital;
- Changes in our claims-paying and financial strength ratings;
- Negative changes in our level of statutory surplus;
- Risks and uncertainties relating to our operations and technology, including our information systems, cloud and network infrastructure, information security, and cyber risks (including AI-enabled threats), remote work capabilities, and reliance on third-party or outsourced services, which may negatively impact our ability to conduct business;
- Risks, uncertainties or unfavorable developments associated with enacted legislation, litigation matters, social inflation and the possibility of adverse judicial decisions, including those related to exposures to potentially harmful products or substances or those which expand policy coverage beyond its intended scope or award “bad faith,” or other non-contractual damages; and
- Other factors described in such forward-looking statements.

In addition, historical and future reported financial results include estimates with respect to premiums written and earned, reinsurance recoverables, current accident year “picks,” loss and loss adjustment reserves and development, fair values of certain investments, other assets and liabilities, tax, contingent and other liabilities, and other items. These estimates are subject to change as more information becomes available.

Readers should not place undue reliance on forward-looking statements, which speak only as of the date they are made. We do not undertake any responsibility to update or revise our forward-looking statements, except as required by law.

For a more detailed discussion of our risks and uncertainties, see Part I - Item 1A – “Risk Factors” in our Annual Report on Form 10-K for the year ended December 31, 2025.

Non-GAAP Financial Measures

Non-GAAP Financial Measures

As discussed on page 39 of the company's Annual Report on Form 10-K for the year ended December 31, 2025, the company uses non-GAAP financial measures as important measures of its operating performance, including operating income, operating income before interest expense and income taxes, operating income per diluted share, and components of the combined ratio, both excluding and/or including catastrophe losses, prior-year reserve development and the expense ratio. Management believes these non-GAAP financial measures are important indications of the company's operating performance. The definition of other non-GAAP financial measures and terms can be found in the 2025 Annual Report on pages 61-64.

Operating income and operating income per diluted share are non-GAAP measures. They are defined as net income excluding the after-tax impact of net realized and unrealized investment gains (losses), gains and/or losses on the repayment of debt, other non-operating items, and results from discontinued operations. Net realized and unrealized investment gains (losses), which include changes in the fair value of equity securities still held, are excluded for purposes of presenting operating income, as they are, to a certain extent, determined by interest rates, financial markets and the timing of sales. Operating income also excludes net gains and losses from disposals of businesses, gains and losses related to the repayment of debt, costs to acquire businesses, restructuring costs, the cumulative effect of accounting changes, and certain other items. Operating income is the sum of the segment income from: Core Commercial, Specialty, Personal Lines, and Other, after interest expense and income taxes. In reference to one of the company's four reporting segments, "operating income" is the segment income before both interest expense and income taxes. The company also uses "operating income per diluted share" (which is after both interest expense and income taxes). Operating income per share is calculated by dividing operating income by the weighted average number of diluted shares of common stock. Operating loss per share is calculated by dividing operating loss by the weighted average number of basic shares of common stock due to antidilution. The company believes that metrics of operating income and operating income in relation to its four reporting segments provide investors with a valuable measure of the performance of the company's continuing businesses because they highlight the portion of net income attributable to the core operations of the business. Net income is the most directly comparable GAAP measure for operating income (and operating income before income taxes) and measures of operating income that exclude the effects of catastrophe losses and/or prior-year reserve development. These non-GAAP measures should not be misconstrued as substitutes for net income determined in accordance with GAAP. A reconciliation of operating income to net income for the relevant periods is included on page 16 of this presentation and in the Financial Supplement.

Operating return on average equity (ROE) is a non-GAAP measure. See end note (2) for a detailed explanation of how this measure is calculated. Operating ROE is based on non-GAAP operating income. In addition, the portion of shareholder equity attributed to unrealized appreciation (depreciation) on fixed maturity investments, net of tax, is excluded. The company believes this measure is helpful in that it provides insight to the capital used by, and results of, the continuing business exclusive of interest expense, income taxes, and other non-operating items. These measures should not be misconstrued as substitutes for GAAP ROE, which is based on net income and shareholders' equity of the entire company and without adjustments.

Book value per share is total shareholders' equity divided by the number of common shares outstanding. Book value per share excluding net unrealized appreciation (depreciation) on fixed maturity investments, net of tax, is a non-GAAP measure and is total shareholders' equity excluding the after-tax effect of unrealized appreciation (depreciation) on fixed maturities and market risk divided by the number of common shares outstanding.

The company may provide measures of operating income and combined ratios that exclude the impact of catastrophe losses (which in all respects include prior accident year catastrophe loss development). A catastrophe is a severe loss, resulting from natural or manmade events including, but is not limited to, hurricanes, tornadoes and other windstorms, hail, flood, earthquakes, fires, drought, explosions, severe winter weather and other convective storms, riots, and terrorism. Due to the unique characteristics of each catastrophe loss, there is an inherent inability to reasonably estimate the timing or loss amount in advance. The company believes a separate discussion excluding the effects of catastrophe losses is meaningful to understand the underlying trends and variability of earnings, loss and combined ratio results, among others.

Prior accident year reserve development, which can either be favorable or unfavorable, represents changes in the company's estimate of costs related to claims from prior years. Calendar year loss and loss adjustment expense (LAE) ratios determined in accordance with GAAP, excluding prior accident year reserve development, are sometimes referred to as "current accident year loss ratios." The company believes a discussion of loss and combined ratios excluding prior accident year reserve development is helpful since it provides insight into both estimates of current accident year results and the accuracy of prior-year estimates.

The loss and combined ratios in accordance with GAAP are the most directly comparable GAAP measures for the loss and combined ratios calculated excluding the effects of catastrophe losses and/or prior-year reserve development. The presentation of loss and combined ratios calculated excluding the effects of catastrophe losses and/or prior-year reserve development should not be misconstrued as substitutes for the loss and/or combined ratios determined in accordance with GAAP.

End notes

(1) Operating income and operating income per diluted share are non-GAAP measures. These and other non-GAAP measures are used throughout this document. See the disclosure on the use of this and other non-GAAP measures under the headings “Forward-Looking Statements” and “Non-GAAP Financial Measures.” The following table provides the reconciliation of operating income and operating income per diluted share to the most directly comparable GAAP measures, net income and net income per diluted share, respectively.

The Hanover Insurance Group, Inc.				
Three months ended March 31				
2026				
2025				
<i>(\$ in millions, except per share data)</i>	\$ Amount	Per Share (Diluted)	\$ Amount	Per Share (Diluted)
Operating income				
Core Commercial	\$ 74.8		\$ 26.8	
Specialty	84.0		64.6	
Personal Lines	89.2		94.2	
Other	2.2		0.8	
Total	250.2		186.4	
Interest expense	(10.8)		(8.5)	
Operating income before income taxes	239.4	\$ 6.67	177.9	\$ 4.86
Income tax expense on operating income	(50.9)	(1.42)	(36.1)	(0.99)
Operating income after income taxes	188.5	5.25	141.8	3.87
Non-operating items:				
Net realized losses from sales and other	(4.9)	(0.14)	(18.8)	(0.51)
Net change in fair value of equity securities and other	4.6	0.13	1.0	0.03
Impairments on investments:				
Credit-related impairments	(1.6)	(0.04)	-	-
Losses on intent to sell securities	(0.4)	(0.01)	-	-
Total impairments on investments	(2.0)	(0.05)	-	-
Income tax benefit on non-operating items	0.6	0.01	4.2	0.11
Net income	<u>\$ 186.8</u>	<u>\$ 5.20</u>	<u>\$ 128.2</u>	<u>\$ 3.50</u>
Dilutive weighted average shares outstanding		35.9		36.6
Basic weighted average shares outstanding		35.2		36.0

End notes continued

(2) Operating return on average equity (operating ROE) is a non-GAAP measure. Operating ROE is calculated by dividing annualized operating income after tax for the applicable period (see end note (1)), by average shareholders' equity, excluding unrealized appreciation (depreciation) on fixed maturity investments, net of tax, for the period presented. Total shareholders' equity, excluding net unrealized appreciation (depreciation) on fixed maturity investments, net of tax, is also a non-GAAP measure. Total shareholders' equity is the most directly comparable GAAP measure and is reconciled below. For the calculation of operating ROE, the average of beginning and ending shareholders' equity, excluding net unrealized appreciation (depreciation) on fixed maturity investments, net of tax, is used for the period as shown in the table below.

(\$ in millions)	Period Ended			
	December 31	March 31	December 31	March 31
	2024	2025	2025	2026
Total shareholders' equity (GAAP)	\$ 2,841.8	\$ 3,044.4	\$ 3,571.5	\$ 3,570.4
Less: net unrealized appreciation (depreciation) on fixed maturity investments, net of tax	(401.1)	(290.9)	(117.1)	(185.0)
Total shareholders' equity, excluding net unrealized appreciation (depreciation) on fixed maturity investments, net of tax	\$ 3,242.9	\$ 3,335.3	\$ 3,688.6	\$ 3,755.4
<u>Quarter Averages</u>				
Average shareholders' equity (GAAP)		\$ 2,943.1		\$ 3,571.0
Average shareholders' equity, excluding net unrealized appreciation (depreciation) on fixed maturity investments, net of tax		\$ 3,289.1		\$ 3,722.0

(\$ in millions)	Three months ended March 31	
	2025	2026
<i>Net Income ROE</i>		
Net income (GAAP)	\$ 128.2	\$ 186.8
Annualized net income*	512.8	747.2
Average shareholders' equity (GAAP)	2,943.1	3,571.0
Return on equity	17.4 %	20.9 %
<i>Operating Income ROE (non-GAAP)</i>		
Operating income after income taxes	\$ 141.8	\$ 188.5
Annualized operating income, net of tax* (end note (1))	567.2	754.0
Average shareholders' equity, excluding net unrealized appreciation (depreciation) on fixed maturity investments, net of tax	3,289.1	3,722.0
Operating return on equity	17.2 %	20.3 %

*For three months ended March 31, 2026, and 2025, annualized net income and operating income after taxes is calculated by multiplying three months ended net income and operating income after taxes, respectively, by 4

End notes continued

(3) Combined ratio, excluding catastrophes, and current accident year combined ratio, excluding catastrophes, are non-GAAP measures. The combined ratio (which includes catastrophe losses and prior-year loss reserve development) is the most directly comparable GAAP measure. A reconciliation of the GAAP combined ratio to the combined ratio, excluding catastrophes, and to the current accident year combined ratio, excluding catastrophes, is shown below.

	Three months ended				
	March 31, 2025	June 30, 2025	September 30, 2025	December 31, 2025	March 31, 2026
Consolidated					
Total combined ratio (GAAP)	94.1%	92.5%	91.1%	89.0%	91.7%
Less: Catastrophe ratio	6.3%	7.0%	3.0%	1.7%	6.3%
Combined ratio, excluding catastrophe losses (non-GAAP)	87.8%	85.5%	88.1%	87.3%	85.4%
Less: Prior-year reserve development ratio	(1.3)%	(1.2)%	(0.8)%	(1.3)%	(1.6)%
Current accident year combined ratio, excluding catastrophe losses (non-GAAP)	<u>89.1%</u>	<u>86.7%</u>	<u>88.9%</u>	<u>88.6%</u>	<u>87.0%</u>
Core Commercial					
Total combined ratio (GAAP)	103.4%	93.0%	97.3%	96.1%	96.6%
Less: Catastrophe ratio	8.5%	4.1%	3.2%	4.8%	5.4%
Combined ratio, excluding catastrophe losses (non-GAAP)	94.9%	88.9%	94.1%	91.3%	91.2%
Less: Prior-year reserve development ratio	(0.2)%	(0.5)%	(0.2)%	(0.3)%	(0.3)%
Current accident year combined ratio, excluding catastrophe losses (non-GAAP)	<u>95.1%</u>	<u>89.4%</u>	<u>94.3%</u>	<u>91.6%</u>	<u>91.5%</u>
Specialty					
Total combined ratio (GAAP)	87.7%	86.5%	84.9%	83.9%	84.2%
Less: Catastrophe ratio	4.3%	4.1%	1.7%	(0.3)%	2.7%
Combined ratio, excluding catastrophe losses (non-GAAP)	83.4%	82.4%	83.2%	84.2%	81.5%
Less: Prior-year reserve development ratio	(4.7)%	(3.5)%	(2.8)%	(5.3)%	(3.9)%
Current accident year combined ratio, excluding catastrophe losses (non-GAAP)	<u>88.1%</u>	<u>85.9%</u>	<u>86.0%</u>	<u>89.5%</u>	<u>85.4%</u>
Personal Lines					
Total combined ratio (GAAP)	89.7%	95.5%	89.2%	85.5%	91.5%
Less: Catastrophe ratio	5.6%	11.1%	3.5%	0.2%	9.1%
Combined ratio, excluding catastrophe losses (non-GAAP)	84.1%	84.4%	85.7%	85.3%	82.4%
Less: Prior-year reserve development ratio	(0.4)%	(0.4)%	(0.1)%	(0.1)%	(1.4)%
Current accident year combined ratio, excluding catastrophe losses (non-GAAP)	<u>84.5%</u>	<u>84.8%</u>	<u>85.8%</u>	<u>85.4%</u>	<u>83.8%</u>

End notes continued

(4) Renewal price changes in Core Commercial and Specialty represent the average change in premium on renewed policies caused by the estimated net effect of base rate changes, discretionary pricing, specific inflationary changes or changes in policy level exposure or insured risks. Rate increases in Core Commercial and Specialty represent the average change in premium on renewed policies caused by the base rate changes, discretionary pricing, and inflation, excluding the impact of changes in policy level exposure or insured risks. Renewal price change in Personal Lines represents the average change in premium on policies charged at renewal caused by the net effects of filed rate, inflation adjustments or other changes in policy level exposure or insured risks, regardless of whether or not the policies are retained for the duration of their contractual terms. Rate change in Personal Lines is the estimated cumulative premium effect of approved rate actions applied to policies at renewal, regardless of whether or not policies are actually renewed. Accordingly, rate changes do not represent actual increases or decreases realized by the company. Personal Lines rate changes do not include inflation or changes in policy level exposure or insured risks.

(5) Current accident year loss and LAE ratio, excluding catastrophe losses, is a non-GAAP measure, which is equal to the loss and LAE ratio (loss ratio), excluding prior-year reserve development and catastrophe losses. The loss ratio (which includes losses, LAE, catastrophe losses and prior-year loss reserve development) is the most directly comparable GAAP measure. A reconciliation of the GAAP loss ratio to the current accident year loss and LAE ratio, excluding catastrophe losses is shown below.

	Three months ended				
	March 31, 2025	June 30, 2025	September 30, 2025	December 31, 2025	March 31, 2026
Consolidated					
Total Loss and LAE ratio (GAAP)	63.3%	61.9%	59.8%	57.2%	61.0%
Less: Prior-year reserve development ratio	(1.3)%	(1.2)%	(0.8)%	(1.3)%	(1.6)%
Less: Catastrophe ratio	6.3%	7.0%	3.0%	1.7%	6.3%
Current accident year loss and LAE ratio, excluding catastrophes (non-GAAP)	<u>58.3%</u>	<u>56.1%</u>	<u>57.6%</u>	<u>56.8%</u>	<u>56.3%</u>
Core Commercial					
Total Loss and LAE ratio (GAAP)	70.0%	60.1%	63.6%	61.9%	63.9%
Less: Prior-year reserve development ratio	(0.2)%	(0.5)%	(0.2)%	(0.3)%	(0.3)%
Less: Catastrophe ratio	8.5%	4.1%	3.2%	4.8%	5.4%
Current accident year loss and LAE ratio, excluding catastrophes (non-GAAP)	<u>61.7%</u>	<u>56.5%</u>	<u>60.6%</u>	<u>57.4%</u>	<u>58.8%</u>
Specialty					
Total Loss and LAE ratio (GAAP)	50.7%	49.6%	47.7%	45.8%	47.8%
Less: Prior-year reserve development ratio	(4.7)%	(3.5)%	(2.8)%	(5.3)%	(3.9)%
Less: Catastrophe ratio	4.3%	4.1%	1.7%	(0.3)%	2.7%
Current accident year loss and LAE ratio, excluding catastrophes (non-GAAP)	<u>51.1%</u>	<u>49.0%</u>	<u>48.8%</u>	<u>51.4%</u>	<u>49.0%</u>
Personal Lines					
Total Loss and LAE ratio (GAAP)	64.4%	70.5%	63.2%	59.1%	65.8%
Less: Prior-year reserve development ratio	(0.4)%	(0.4)%	(0.1)%	(0.1)%	(1.4)%
Less: Catastrophe ratio	5.6%	11.1%	3.5%	0.2%	9.1%
Current accident year loss and LAE ratio, excluding catastrophes (non-GAAP)	<u>59.2%</u>	<u>59.8%</u>	<u>59.8%</u>	<u>59.0%</u>	<u>58.1%</u>

End notes continued

(6) Book value per share, excluding net unrealized appreciation (depreciation) on fixed maturity investments, net of tax, is a non-GAAP measure. Book value per share is the most directly comparable GAAP measure and is reconciled in the table below.

	Period ended		
	March 31	December 31	March 31
	2025	2025	2026
Book value per share	\$ 84.56	\$ 100.90	\$ 101.86
Less: Net unrealized appreciation (depreciation) on fixed maturity investments, net of tax, per share	(8.08)	(3.31)	(5.28)
Book value per share, excluding net unrealized appreciation (depreciation) on fixed maturity investments, net of tax	\$ 92.64	\$ 104.21	\$ 107.14
<u>Versus prior year-end</u>			
Change in book value per share			1.0 %
Change in book value per share, excluding net unrealized appreciation (depreciation) on fixed maturity investments, net of tax			2.8 %
<u>Versus prior-year quarter</u>			
Change in book value per share			20.5 %
Change in book value per share, excluding net unrealized appreciation (depreciation) on fixed maturity investments, net of tax			15.7 %

(7) Here, and throughout this document, the expense ratio is reduced by installment and other fee revenues for purposes of the ratio calculation.