Extreme Networks Accelerates AI-First Networking with Industry's First Service Agent in Extreme Platform ONE, AI Summit in New York City

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Expands CTO Nabil Bukhari's Role to include President of AI Platforms

MORRISVILLE, N.C.--(BUSINESS WIRE)-- **Extreme Networks**, Inc. (Nasdaq: EXTR), a leader in AI-powered automation for networking, today announced a series of moves advancing its AI strategy: the rollout of the AI Service Agent to Extreme Platform ONE™ customers, its first AI Summit in New York City this November, and the appointment of CTO Nabil Bukhari as President of AI Platforms.

The Industry's First AI Service Agent for Networking

Building on the successful launch of **Extreme Platform ONE**, the industry's first networking platform to integrate agentic, multimodal, and conversational AI, Extreme today announced that Extreme Service Agent has been rolled out to all Extreme Platform ONE customers. Purpose-built for enterprise networking, Extreme's AI Service Agent streamlines network management, automates routine workflows, and empowers IT teams to deliver faster, smarter support. By taking on time-consuming tasks like evidence collection, ticket creation and case management, the Service Agent slashes manual effort by up to 95%, accelerating resolution and freeing teams to focus on strategic priorities. Extreme Platform ONE is redefining operational efficiency across enterprise networks.

According to IDC, "Extreme Networks has emerged as a leader in AI-powered network management with its Extreme Platform ONE, a cutting-edge platform designed to address the complexities of modern networking." Source: IDC Market Perspective, Automation and AI in EMEA Enterprise Networks, #EUR148704322, Sept 2025.

"At Extreme, we're investing in AI to power the new era of networking. By making it the nucleus of our products and

solutions and using it to drive our own business forward, we're delivering networks that are faster, more automated, and more responsive to customer needs. This isn't just evolution; it's a step change that empowers our customers to solve problems faster." – Ed Meyercord, President and CEO of Extreme.

CTO Nabil Bukhari expands role, named President of AI Platforms

With AI at the core of Extreme's entire portfolio, Bukhari is poised to accelerate innovation and transform enterprise networking, delivering faster, more impactful outcomes for customers. In his expanded role, he will continue to oversee products, R&D, the Office of the CTO, and the subscription business, while driving adoption of Extreme Platform ONE and leading the company's AI initiatives to deliver measurable business impact.

"At Extreme, we don't see AI as an add-on, but as intelligence that powers our entire portfolio. We're building agentic systems that don't just respond; they think, adapt, and create value continuously. Our investments in AI are delivering immediate value while redefining how enterprises connect, operate, and grow for decades to come. AI isn't a feature of the future; it's the force shaping what comes next." – Nabil Bukhari, CTO and President of AI Platforms at Extreme.

Extreme AI Summit in New York City on November 13

Extreme will host a discussion around how AI is transforming the future of enterprise networking at the **Extreme AI Summit on November 13, 2025**. Senior leaders will gather to participate in a curated experience to explore the latest and greatest innovations in AI. Guest speakers include Paul Daugherty, AI Advisory Chair at TPG and former CEO of Accenture Technology, and MLB legend Keith Hernandez, among other notable speakers.

About Extreme Networks

Extreme Networks, Inc. (**EXTR**) is a leader in AI-powered cloud networking, focused on delivering simple and secure solutions that help businesses address challenges and enable connections among devices, applications, and users. We push the boundaries of technology, leveraging the powers of artificial intelligence, analytics, and automation. Tens of thousands of customers globally trust our AI-driven cloud networking solutions and industry-leading support to enable businesses to drive value, foster innovation, and overcome extreme challenges. For more information, visit Extreme's website at **www.extremenetworks.com** or follow us on **LinkedIn**, **YouTube**, **X**, **Facebook**, or **Instagram**.

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