

# Hilltop Holdings Contributes to Hurricane Harvey Relief Efforts

8/31/2017

DALLAS--(BUSINESS WIRE)-- Hilltop Holdings Inc. (NYSE: HTH), a Dallas-based diversified financial services holding company, announced that it is donating \$50,000 to the **American Red Cross** to assist victims of Hurricane Harvey, which has caused catastrophic storm damage and flooding on the Texas Gulf Coast.

Hilltop and its family of companies—PlainsCapital Bank, PrimeLending, HilltopSecurities and National Lloyds—also have initiated a hurricane relief campaign at all PlainsCapital Bank locations across the state. All PlainsCapital branches are accepting monetary donations benefitting the hurricane disaster relief efforts by the **American Red Cross, Salvation Army, and SPCA of Texas**. In addition, Hilltop employees are individually contributing monetary and in-kind donations and volunteering with organizations across Texas involved in relief efforts.

“Our thoughts and prayers are with the hurricane victims,” said Hilltop Holdings President and Co-CEO Jeremy B. Ford and Vice Chairman and Co-CEO Alan B. White. “We are committed to helping our neighbors in these communities to get through this. We are working with the Red Cross and other non-profit partners to support the families who have been affected and help our communities as they begin the challenging rebuilding process.”

The safety of Hilltop’s employees has been a top priority, and the Company continues to remain in contact with those in the affected areas to monitor their welfare and provide support. Hilltop employs 3,090 people in Texas, of which 190 are located in the Houston and Coastal Bend area.

Hilltop’s family of companies has been working diligently to help in the recovery efforts with regard to essential services for the region. Additionally, the companies have the following operations in place to help customers affected by the storm:

## PlainsCapital Bank

As of today, all of PlainsCapital's branch locations are open for business, including the Houston and Coastal Bend areas, and PlainsCapital's banking systems remain fully operational to meet all of its customers' banking needs.

## PrimeLending

PrimeLending branch personnel located in Houston and on the Texas Gulf Coast are available and providing uninterrupted service. Customers and business partners in the region who require assistance with mortgages or home loan applications in process can call or email their loan officers directly.

## HilltopSecurities

HilltopSecurities' offices in Houston and League City are temporarily closed due to flooding. All customer calls to these affected offices are being routed to the appropriate company contacts and offices in Dallas and Austin.

## National Lloyds

In preparation for meeting the needs of policyholders, National Lloyds:

- Increased the number of its adjusters and staff to service the Texas Gulf Coast region in advance of the storm
- Proactively reached out to agent offices in the Corpus Christi and Houston areas to offer assistance
- Established two back-up operations centers in North Texas as stand-by locations
- Updated internal and external communications channels, including the National Lloyds website, social media sites, and agent sites, with directions on how to report claims—both National Lloyds and third-party flood insurance claims—along with information on how to report wind claims to the Windstorm Association

## About Hilltop Holdings Inc.

Hilltop Holdings is a Dallas-based financial holding company. Its primary line of business is to provide business and consumer banking services from offices located throughout Texas through PlainsCapital Bank. PlainsCapital Bank's wholly owned subsidiary, PrimeLending, provides residential mortgage lending throughout the United States. Hilltop Holdings' broker-dealer subsidiaries, Hilltop Securities Inc. and Hilltop Securities Independent Network Inc., provide a full complement of securities brokerage, institutional and investment banking services in addition to clearing services and retail financial advisory. Through Hilltop Holdings' other wholly owned subsidiary, National Lloyds Corporation, it provides property and casualty insurance through two insurance companies, National Lloyds

Insurance Company and American Summit Insurance Company. At June 30, 2017, Hilltop employed approximately 5,400 people and operated approximately 460 locations in 44 states. Hilltop Holdings' common stock is listed on the New York Stock Exchange under the symbol "HTH." Find more information at [Hilltop-Holdings.com](http://Hilltop-Holdings.com), [PlainsCapital.com](http://PlainsCapital.com), [PrimeLending.com](http://PrimeLending.com), [Nationalloydsinsurance.com](http://Nationalloydsinsurance.com) and [Hilltopsecurities.com](http://Hilltopsecurities.com).

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