

This base prospectus was approved by the Swedish Financial Supervisory Authority on 4 February 2026. The prospectus is valid for twelve months after the date of the approval, subject to supplementation where required under Article 23 of Regulation (EU) 2017/1129. The obligation to supplement this prospectus in the event of significant new factors, material mistakes or material inaccuracies does not apply when the prospectus is no longer valid.

Klarna[®]

Klarna Bank AB (publ) and Klarna Holding AB (publ)

Base prospectus for a Swedish medium term note programme

Arranger:

Nordea

Dealers:

Danske Bank A/S, Danmark, Sverige Filial

Nordea Bank Abp

SEB

Swedbank

Important information

In this base prospectus (the “Base Prospectus”), “Issuer” means Klarna Bank AB (publ), Swedish Reg. No. 556737-0431 (“Klarna Bank”) or Klarna Bank’s parent company Klarna Holding AB (publ), Swedish. Reg. No. 556676-2356 (“Klarna Holding”) (jointly, the “Issuers”). Unless otherwise indicated, references to the “Group” are to Klarna Holding and its subsidiaries (each a “Group Company”) taken as a whole and references to the “Bank Group” are to Klarna Bank and its subsidiaries (each a “Group Company”) taken as a whole. “Klarna” means the Issuers and/or the Group, as applicable. “DKK” refers to Danish kronor, “EUR” refers to Euro, “GBP” refers to British pounds, “NOK” refers to Norwegian kroner, “SEK” refers to Swedish kronor, and “USD” refers to U.S. Dollars, respectively. “m” refers to million(s), “bn” refers to billion(s) and “k” refers to thousand(s).

Words and expressions defined in the general terms and conditions for medium term notes (the “General Terms and Conditions”) beginning on page 24, and, as the case may be, in the final terms, the form of which beginning on page 44 (the “Final Terms”) have the same meanings when used in this Base Prospectus, unless expressly stated or otherwise follows from the context.

Notice to investors

This Base Prospectus has been prepared by the Issuers and contains information about its programme for medium term notes (the “Programme”). The Programme has been established by Klarna to constitute a framework under which the Issuers from time to time may issue medium term notes (“Notes”) in SEK, EUR and NOK in a minimum Nominal Amount of EUR 100,000 (or the equivalent in any other currency) and with a minimum term of one year. The Issuers have undertaken towards Nordea Bank Abp, Skandinaviska Enskilda Banken AB (publ), Swedbank AB (publ) and Danske Bank A/S, Danmark, Sverige Filial (the “Dealers”) that the total outstanding Nominal Amount of Notes under the Programme shall not exceed SEK 10,000,000,000 (ten billion) at any time. Klarna and the Dealers may agree to increase or decrease such amount. This Base Prospectus does not contain and does not constitute an offer or a solicitation to buy or sell Notes.

This Base Prospectus is governed by Swedish law. The courts of Sweden have exclusive jurisdiction to settle any dispute arising out of or in connection with this Base Prospectus.

This Base Prospectus may not be distributed in any jurisdiction where such distribution would require any additional prospectus, registration or measures other than those required under Swedish or, following a formal passporting of this Base Prospectus into Norway, Norwegian law, or otherwise would conflict with regulations in such jurisdiction. Persons into whose possession this Base Prospectus may come are required to inform themselves about, and comply with such restrictions. Any failure to comply with such restrictions may result in a violation of applicable securities regulations. Subject to certain exemptions, Notes may not be offered, sold or delivered within the United States or to, or for the account or benefit of, U.S. persons. Notes have not been, and will not be, registered under the United States Securities Act of 1933 (the “Securities Act”) or the securities laws of any state or other jurisdiction outside Sweden or, following a formal passporting of this Base Prospectus, Norway.

No person has been authorised to provide any information or make any statements other than those contained in this Base Prospectus. Should such information or statements nevertheless be furnished, it/they must not be relied upon as having been authorised or approved by the Issuer and the Issuer assumes no responsibility for such information or statements. Neither the publication of this Base Prospectus nor the offering, sale or delivery of any Note implies that the information in this Base Prospectus is correct and current as at any date other than the date of this Base Prospectus or that there have not been any changes in the Issuer’s or the Group’s business since the date of this Base Prospectus.

If the information in this Base Prospectus becomes subject to any material change, such material change will be made public in accordance with the provisions governing the publication of supplements to prospectuses in Regulation (EU) 2017/1129 of the European Parliament and the Council of 14 June 2017 on the prospectus to be published when securities are offered to the public or admitted to trading on a regulated market, and repealing Directive 2003/71/EC.

MiFID II Product Governance

In respect of each issue of Notes, each Issuing House (as defined in the General Terms and Conditions) will undertake a target market assessment in respect of such Notes and determine the appropriate channels for distribution for such Notes. Any person subsequently offering, selling or recommending such Notes (a “distributor”) should take into consideration the target market assessment. However, a distributor subject to Directive 2014/65/EU (as amended, “MiFID II”) is responsible for undertaking its own target market assessment in respect of such Notes (either by adopting or refining the target market assessment) and determining the appropriate distribution channels. For the purpose of the MiFID Product Governance rules under EU Delegated Directive 2017/593 (the “MiFID Product Governance Rules”), a determination will be made in relation to each issue as to whether any Issuing House participating in the issue of Notes is a manufacturer in respect of such Notes. Neither the Arranger nor the Dealers nor any of their respective affiliates that do not participate in an issue will be a manufacturer for the purpose of the MiFID Product Governance Rules.

Forward-looking statements and market data

The Base Prospectus contains certain forward-looking statements that reflect the Issuers’ current views or expectations with respect to future events and financial and operational performance. The words “intend”, “estimate”, “expect”, “may”, “plan”, “anticipate” or similar expressions regarding indications or forecasts of future developments or trends, which are not statements based on historical facts, constitute forward-looking information. Although the Issuers believe that these statements are based on reasonable assumptions and expectations, the Issuers cannot give any assurances that such statements will materialise. Because these forward-looking statements involve known and unknown risks and uncertainties, the outcome could differ materially from those set out in the forward-looking statement.

Factors that could cause the Issuers’ and the Group’s actual operations, result or performance to differ from the forward-looking statements include, but are not limited to, those described in the section “Risk factors”. The forward-looking statements included in this Base Prospectus apply only to the date of the Base Prospectus. The Issuers undertake no obligations to publicly update or revise any forward-looking statements, whether as a result of new information, future events or otherwise, other than as required by law. Any subsequent forward-looking information that can be ascribed to the Issuers and the Group or persons acting on the Issuers’ behalf is subject to the reservations in or referred to in this section.

The Base Prospectus contains market data and industry forecasts, including information related to the sizes of the markets in which the Group participates. The information has been extracted from a number of sources. Although the Issuers regard these sources as reliable, the information contained in them has not been independently verified and therefore it cannot be guaranteed that this information is accurate and complete. However, as far as the Issuers are aware and can assure by comparison with other information made public by these sources, no information has been omitted in such a way as to render the information reproduced incorrect or misleading. In addition to the above, certain data in the Base Prospectus is also derived from estimates made by the Issuers.

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DESCRIPTION OF THE PROGRAMME

The following is a description of the Programme and is qualified in its entirety by the full Conditions included in the section “General Terms and Conditions and form of Final Terms”.

General

The Programme has been established by Klarna Bank and Klarna Holding, for the issuance of medium term notes in EUR, NOK and SEK. A Note may be issued in a minimum Nominal Amount of EUR 100,000 (or the equivalent in any other available currency) and with a minimum term of one year. The Issuers have undertaken towards the Dealers that the total outstanding Nominal Amount of Notes under the Programme shall not exceed SEK 10,000,000,000 (ten billion) (or the equivalent in any other available currency) at any time. Klarna and the Dealers may agree to increase or decrease such amount. Klarna has appointed Nordea Bank Abp as Arranger and Nordea Bank Abp, Skandinaviska Enskilda Banken AB (publ), Swedbank AB (publ) and Danske Bank A/S, Danmark, Sverige Filial as Dealers, in respect of the Programme. Further Dealers may be appointed.

General Terms and Conditions and Final Terms

Notes issued under the Programme will be governed by the General Terms and Conditions as well as the applicable Final Terms. The General Terms and Conditions are standardised and apply to all Notes issued under the Programme. For each Loan, Final Terms are prepared that include supplementary terms and conditions for the relevant Loan. Applicable Final Terms must therefore be read in conjunction with the General Terms and Conditions. The Final Terms will be submitted to the Swedish Financial Supervisory Authority (*Finansinspektionen*) (the “**SFSA**”) and published on the webpage of the Issuer. Any amendments to the General Terms and Conditions will not be effective to Notes issued prior to such amendment, unless a Noteholders’ Meeting resolves otherwise.

Form of Notes

Notes will be issued in dematerialised book-entry form and registered on a CSD Account on behalf of the relevant Noteholder. Hence, no physical notes will be issued. Euroclear Notes will be registered in accordance with the Swedish Financial Instruments Accounts Act and VPS Notes will be registered in accordance with the Norwegian Securities Register Act. Registration requests relating to Notes shall be directed to an Account Operator. Each Loan will be identified by an individual number (International Securities Identification Number). Clearing and settlement relating to Notes, as well as payment of interest and redemption of principal amounts, will be performed within the CSD’s account-based system and is reliant on the functioning of such system.

The registered addresses of the CSDs are included in the section “*Addresses*”.

The Issuers have appointed Nordea Bank Abp, filial i Norge, as paying agent and registrar (IPA) in respect of VPS Notes. The IPA will, in accordance with the Norwegian Securities Register Act, create and administer each Issuer’s issuer account with VPS, register each Issuer’s issuance of VPS Notes and perform payments under VPS Notes at the instruction of the relevant Issuer.

Status of Senior Notes

Upon issuance, Senior Notes will constitute direct, unconditional, unsubordinated and unsecured debt obligations of the Issuer and rank *pari passu* and without any preference among themselves and shall rank at least *pari passu* with all other present and future unsubordinated and unsecured obligations (except those obligations preferred by law) of the Issuer.

Status of Subordinated Loans

Upon issuance, Subordinated Notes are intended to constitute Tier 2 Capital of the Issuer and will constitute direct unsecured and subordinated debt obligations of the Issuer and shall at all times rank:

- a) *pari passu* and without any preference among themselves;
- b) *pari passu* with (i) any liabilities or capital instruments of the Issuer which constitute Tier 2 Capital and (ii) any other liabilities or capital instruments of the Issuer that rank or are expressed to rank equally with Subordinated Notes, in each case as regards the right to receive periodic

- payments on a liquidation (*likvidation*) or bankruptcy (*konkurs*) of the Issuer and the right to receive repayment of capital on a liquidation or bankruptcy of the Issuer;
- c) senior to holders of all classes of the Issuer's shares in their capacity as such holders and any other liabilities or capital instruments of the Issuer that rank or are expressed to rank junior to the Subordinated Notes, in each case as regards the right to receive periodic payments (to the extent such periodic payment has not been cancelled) on a liquidation (*likvidation*) or bankruptcy (*konkurs*) of the Issuer and the right to receive repayment of capital on a liquidation or bankruptcy of the Issuer; and
 - d) junior to any present and future claims of (i) depositors of Klarna, (ii) any other unsubordinated creditors of Klarna and (iii) any subordinated creditors of Klarna whose rights are expressed to rank in priority to the holders of Subordinated Notes.

Pricing and interest

Notes may be issued at a discount or at a premium compared to their Nominal Amount. The issue price and interest rate for Notes cannot be determined in advance but is set in connection with the actual issuance of Notes. Interest may be set at a floating interest rate based on EURIBOR, NIBOR or STIBOR, plus a margin, or at a fixed interest rate.

Listing and admission to trading

Notes issued may be listed on a Regulated Market. If relevant, any intended listing of Notes will be set out in the applicable Final Terms. The estimated costs associated with such listing will also be set out in the applicable Final Terms. Although an Issuer may undertake to apply for a listing and admission to trading of Notes, there is no assurance that such application will be accepted, that Notes will be so listed and admitted to trading or that an active trading market will develop. There is no assurance as to the development or liquidity of any trading market for Notes.

Notes obligations of the relevant Issuer only

Notes issued will be obligations solely of the relevant Issuer and will not be the responsibility of, or guaranteed by, any other person, and no person other than the Issuer will accept any liability whatsoever in respect of any failure by the relevant Issuer to pay any amount due under Notes.

Time-bar

Claims for the repayment of the principal of Notes shall be time-barred and become void ten (10) years after the Maturity Date. Claims for the payment of interest shall be time-barred and become void three (3) years from the relevant Interest Payment Date. Upon time-bar, the Issuer shall be entitled to keep any funds that may have been reserved for such payments.

If the time-bar period is duly interrupted in accordance with the Swedish Limitations Act (*preskriptionslagen (1981:130)*) a new time-bar period of ten years will commence for claims in respect of principal and three years for claims in respect of interest amounts, in both cases calculated from the day indicated by provisions laid down in the Swedish Limitations Act concerning the effect of an interruption in the limitation period.

Governing law

The Conditions shall be governed by the laws of Sweden. Disputes shall be settled by Swedish courts. The Stockholm District Court (*Stockholms tingsrätt*) shall be the court of first instance.

Product description

Interest structures

Notes issued under the Programme may have a fixed or floating interest rate. The interest structure applicable to a specific Loan will be stated in the Final Terms. Below is a short description of the available interest structures.

Fixed interest rate

If the relevant Final Terms of a Loan specify fixed interest rate as applicable to it, the Loan shall bear interest on its Nominal Amount at the Interest Rate specified in the relevant Final Terms:

- (a) in respect of Euroclear Notes, from (but excluding) the Interest Commencement Date up to (and including) the Maturity Date; and
- (b) in respect of VPS Notes, from (and including) the Interest Commencement Date up to (but excluding) the Maturity Date.

Interest accrued during an Interest Period is calculated using the Day Count Convention 30/360 and paid in arrears on the relevant Interest Payment Date or, to the extent such day is not a Business Day, the first following day that is a Business Day. Day Count Convention 30/360 means that the amount shall be calculated using a year of 360 days comprising twelve months of 30 days each, and in the case of a fraction of a month using the actual number of days of the month that have passed. Interest will however only accrue until the relevant Interest Payment Date.

Floating interest rate

If the relevant Final Terms of a Loan specify floating interest rate as applicable to it, the Loan shall bear interest on its Nominal Amount:

- (a) in respect of Euroclear Notes, from (but excluding) the Interest Commencement Date up to (and including) the Maturity Date; and
- (b) in respect of VPS Notes, from (and including) the Interest Commencement Date up to (but excluding) the Maturity Date.

If the Base Rate plus the Margin for the relevant period is below zero (0), the floating interest rate shall be deemed to be zero (0).

The Interest Rate applicable to each respective Interest Period is determined by the Administrative Agent on the respective Interest Determination Date as the Base Rate plus the Margin for such period, adjusted for the application of Clause 7 (*Replacement of Base Rate*) in the General Terms and Conditions. The Margin will be set out in the relevant Final Terms and the Base Rate may be either of EURIBOR, NIBOR and STIBOR (as defined in the General Terms and Conditions).

Interest accrued during an Interest Period is calculated using the Day Count Convention Actual/360 and paid in arrears on the relevant Interest Payment Date or, to the extent such day is not a Business Day, the first following day that is a Business Day unless that day falls in the next calendar month, in which case that date will be the first preceding day that is a Business Day. Day Count Convention Actual/360 means that the amount shall be calculated using the actual number of days in the relevant period divided by 360.

European Benchmarks Regulation

Interest payable for Notes issued under the Programme may be calculated by reference to certain benchmarks, being EURIBOR, NIBOR and STIBOR, as defined in the General Terms. The benchmarks are provided by the European Money Market Institute (EURIBOR), Norske Finansielle Referanser AS (NoRE) and calculated in cooperation with Global Rate Set Systems Ltd. acting as calculation agent (NIBOR) and the Swedish Financial Benchmark Facility (STIBOR). European Money Market Institute, Norske Finansielle Referanser AS and the Swedish Financial Benchmark Facility are registered in the register of administrators and benchmarks maintained by the European Securities and Markets Authority (“ESMA”) pursuant to Article 36 of Regulation (EU) 2016/1011 on indices used as benchmarks in financial instruments and financial contracts or to measure the performance of investment funds (the “**Benchmarks Regulation**”).

The General Terms and Conditions provide that the interest rate benchmarks which apply to a specific Loan can be replaced as set out therein upon the occurrence of a Base Rate Event.

Repayment of Loans and payment of interest

Repayment at maturity

A Loan falls due on the Maturity Date set out in the relevant Final Terms. Interest shall be paid on each Interest Payment Date set out in the relevant Final Terms. If the due date in respect of a repayment or payment (other than interest) falls on a day which is not a Business Day, the amount will be credited to an account or made available to the payee on the next following Business Day (and in respect of interest, in accordance with what is set out above in section “Interest structures”).

Early redemption at the option of the Issuer

The Final Terms may give the Issuer a right to redeem Notes in advance, which means that all or some Notes may be redeemed prior to the agreed Maturity Date. Such right may entail that the market value of such Notes will be lower. As long as the Issuer has such right, the market value of such Notes will generally not increase substantially above the rate at which they can be redeemed.

Repurchase of Notes by the Issuer

The Issuer may repurchase Notes at any time and at any price in the open market or otherwise provided that this is compatible with applicable law. Notes held by the Issuer may be retained, resold or cancelled at the Issuer’s discretion.

In respect of Subordinated Notes, repurchase of Notes as described in the previous paragraph may be made, subject to the consent from the SFSA and in accordance with the General Terms and Conditions.

Voluntary redemption of Notes by the Issuer

The relevant Final Terms may specify a right for the Issuer to, in whole or in part, redeem Notes in advance of the Maturity Date at times and prices specified in such Final Terms.

In respect of Subordinated Notes, the relevant Final Terms may specify a right for the Issuer to, subject to the consent from the SFSA and in accordance with the General Terms and Conditions, redeem all (but not some only) outstanding Subordinated Notes early at the call of the Issuer.

Redemption of Subordinated Notes on due to a Capital Event or a Tax Event

Subject to consent from the SFSA and in accordance with the General Terms and Conditions, all (but not some only) outstanding Subordinated Notes may be redeemed early at the option of the Issuer if a Capital Event or Tax Event occurs. In case of a Capital Event or Tax Event (as applicable), the notes may also be substituted, or the terms thereof varies, prior to maturity in accordance with the General Terms and Conditions.

Mandatory repurchase due to a Change of Control Event

Following the occurrence of a Change of Control Event, each Noteholder shall, during a period of twenty (20) Business Days from the effective date of a notice from the Issuer pursuant to the General Terms and Conditions (after which time period such right shall lapse), have the right to request that all, or some only, of its Notes be repurchased at a price per Note equal to 100 per cent. of the Nominal Amount together with accrued but unpaid interest.

A “**Change of Control Event**” means an event or series of related events resulting in one person (or several persons who either (i) are, in respect of individuals, related; (ii) are, in respect of legal entities, members of the same group; or (iii) who act or have agreed to act in concert for the purposes of and prior to the acquisition of, or the establishment of control over, shares in Klarna Bank or Klarna Holding), other than person(s) approved as owner(s) of an Issuer in an ownership assessment conducted by the SFSA, directly or indirectly acquiring fifty (50) per cent. or more of the shares in an Issuer, or

otherwise, directly or indirectly, establishing control over fifty (50) per cent. or more of the shares and/or votes in Klarna Bank or Klarna Holding.

Acceleration of the Senior Notes

The Administrative Agent shall, (i) following a demand in writing from a Noteholder (or Noteholders) representing at least ten (10) per cent. of the Adjusted Loan Amount under a Senior Loan (such a request can only be made by Noteholders registered in the relevant CSD Account on the Business Day occurring immediately after the date that the request was received by the Administrative Agent and must, if made by several Noteholders, be made jointly), or (ii) following a resolution at a Noteholders' Meeting for a Senior Loan, on behalf of the Noteholders by notice to the Issuer, declare all, but not some only, of the outstanding Notes under such Senior Loan due and payable together with any other amounts payable under the Senior Loan, immediately or at such later date as the Administrative Agent or Noteholders' Meeting determines, if:

- (a) the Issuer does not pay on the due date any amount payable by it under any Senior Loan, unless the non-payment:
 - (i) is caused by technical or administrative error; and
 - (ii) is remedied within five (5) Business Days from the due date;
- (b) the Issuer does not comply with any terms, or acts in violation, of the Conditions of the relevant Senior Loan (other than those terms referred to in paragraph (a) above), unless the non-compliance:
 - (i) is capable of remedy; and
 - (ii) is remedied within fifteen (15) Business Days of the earlier of (A) the Administrative Agent giving notice thereof to the Issuer and (B) the Issuer becoming aware of the non-compliance;
- (c) the Conditions for the relevant Senior Loan becomes invalid or ineffective, in whole or in part (other than in accordance with the provisions of such Conditions), and such invalidity or ineffectiveness is materially prejudicial to the interests of the Noteholders;
- (d) any corporate action, legal proceedings or other procedure or step (unless vexatious or frivolous, disputed in good faith and discharged within thirty (30) Business Days) is taken in relation to:
 - (i) the suspension of payments, a moratorium of any indebtedness, winding-up, dissolution or administration of the Issuer or a Material Subsidiary;
 - (ii) a composition, or arrangement with any creditor of the Issuer (other than the Noteholders) or a Material Subsidiary; or
 - (iii) the appointment of a liquidator, administrator or other similar officer in respect of the Issuer, a Material Subsidiary, or any of its assets, in each case other than in connection with a solvent liquidation or solvent reorganisation of a Material Subsidiary;
- (e) any attachment, sequestration, distress or execution, or any analogous process in any jurisdiction, affects any asset of the Issuer or a Material Subsidiary which is material to its business and not discharged within thirty (30) Business Days, or any Security over any asset of the Issuer or a Material Subsidiary which is material to its business is enforced; or
- (f) any financial indebtedness of the Issuer or a Material Subsidiary is not paid when due nor within any applicable grace period, or is declared to be or otherwise becomes due and payable prior to its specified maturity as a result of an event of default (however described), provided that no Event of Default will occur under this paragraph (f) if the aggregate amount of financial indebtedness referred to herein is less than SEK 50,000,000.

“Material Subsidiary” means a Subsidiary to Klarna Bank and/or Klarna Holding, of which the total assets of the relevant Subsidiary represent more than ten (10) per cent. of the total assets of the Group or the Bank Group (on a consolidated basis), determined by reference to the most recently published financial statements of the Subsidiary and the relevant Issuer, respectively.

As at the date of this Base Prospectus, since most of the Group's assets are held by Klarna Bank there is no other member of the Group that qualifies as a Material Subsidiary.

The General Terms and Conditions do not contain any right for the Noteholders to accelerate the Subordinated Notes prior to the Issuers bankruptcy or liquidation

Subordinated Notes are intended to constitute Tier 2 Capital of the Issuer. Consequently, the General Terms and Conditions do not include any obligations or undertakings binding on the Issuer which, if breached, would give rise to a right of the Noteholders to accelerate the Subordinated Notes, and the Subordinated Notes may only be accelerated upon the Issuer's bankruptcy or liquidation.

RISK FACTORS

In this section, material risk factors are illustrated and discussed, including the Issuers' economic and market risks, business risks, legal and regulatory risks, as well as risks relating to Notes. The Issuers' assessment of the materiality of each risk factor is based on the probability of their occurrence and the expected magnitude of their negative impact. The description of the risk factors below is based on information available and estimates made on the date of this Base Prospectus. The risk factors are presented in categories where the most material risk factors in a category are presented first under that category. Subsequent risk factors in the same category are not ranked in order of materiality or probability of occurrence. Where a risk factor may be categorised in more than one category, such risk factor appears only once and in the most relevant category for such risk factor.

Risks relating the Issuers

Economic and market risks

Competition in the financial services industry

Klarna is a retail bank and payment solutions provider in several markets including Europe, North America, Australia and New Zealand. The business is primarily comprised of payment solutions and consumer lending products for use in both the online and physical retail environment. As a part of this business, Klarna offers retailers the ability to offer debit payments (Pay Now) and point of sale financing options (Pay Later and Term Loans) through a single API (application programming interface) product known as "Klarna Payments". Further, the Klarna shopping app allows consumers to purchase online at any retailer using Klarna's range of payment products. Klarna's in-store offer integrates with retailers existing point of sale system, allowing consumers to access a payment link offering Klarna's payments products via QR code, email or text message. In addition, Klarna offers (in certain countries) the "Klarna Card" and "Klarna Credit Card", a physical card which allows consumers to use Klarna's credit products and/or debit in-store and online.

The markets in which Klarna operates are characterised by a high degree of competition and fragmentation, and the strong demand growth in these markets for the products that Klarna offers has led to increased competition. In some cases, consumers have the possibility to choose either Klarna or a competing service at the point of purchase. To attract consumers in these cases, Klarna is dependent on its ability to offer payment solutions that resonate with consumers and maintain the public image of being a trusted and attractive brand. Increased competition that leads to Klarna losing customers or market shares would adversely affect its net sales and growth.

There are a number of competitors that provide similar products in the countries where Klarna operates. The competitors can broadly be divided into two groups: technology-driven companies and traditional finance companies.

In addition, Klarna's business is affected by the number of retailers that are willing to offer Klarna's products to their online shopping customers. Klarna's business is therefore dependent on its ability to keep its existing business relationship with retailers, and its ability to attract new ones. If Klarna fails to keep its existing important business relationship with retailers or attract new ones, it would adversely affect Klarna's operations, with decreased net sales and declined results of operations as a consequence.

The degree to which competition in the financial service industry may affect Klarna is uncertain and presents a highly significant risk to the competitive position of Klarna.

Risks relating to the current macroeconomic environment

As Klarna's product offering is dependent on general consumption, there is a risk that the demand for Klarna's products is adversely affected by factors such as changes in consumer trends, levels of consumption, demographic patterns, customer preference and financial conditions, all of which are affected by general macroeconomic conditions in the markets in which Klarna operates. Since Klarna's business is dependent on the transaction volume of consumers choosing Klarna's payment solution as their preferred payment method, a reduced consumer confidence and/or willingness to spend or a

general deterioration of the macroeconomic environment in Klarna's geographical markets would decrease the demand for Klarna's products, thus adversely affecting its net sales and results of operations.

Further, high levels of unemployment in the markets in which Klarna operates would reduce its consumers' ability to repay their credit loans as well as decrease their willingness to spend money on shopping, which would also decrease the demand for Klarna's products. Any severe slowdown or sustained deterioration of macroeconomic conditions in any of the countries in which Klarna operates would adversely affect consumers' willingness and/or ability to consume and the demand for Klarna's products, which would adversely affect Klarna's business, financial condition and results of operations.

Sustained or continued rising inflation may have a negative impact on Klarna's customers, with increased personal costs and hence decreases in their willingness to spend money on shopping and hence also impacting the economic and business viability of Klarna's retail partners. This could have a negative impact on Klarna's business, financial condition and results of operations. Inflation could also impact the market interest rates, which would have a negative effect on Klarna's cost of funding.

Klarna is exposed to risks from the broader macroeconomic environment, including public health crises and geopolitical events that may negatively impact the global economy. For example, the war in Ukraine and ongoing discussions regarding U.S. tariffs have contributed to volatility in global credit markets, while recent disruptions in the Middle East have increased shipping costs and extended lead times for merchants. Although Klarna has no consumer lending, registered traders, or employees in Russia, Belarus or Ukraine, such conflicts and uncertainties can still adversely affect global markets. The extent to which macroeconomic and political developments may impact Klarna's operations, access to financing or funding costs is uncertain and represents a significant risk.

Business risks

Credit risk

Credit risk is the potential risk of financial loss arising from the failure of a counterparty to fulfil its financial obligations as they fall due (and such loss is not covered by any collateral). Klarna is subject to credit risk primarily from defaulting or fraudulent end-consumers using Klarna's payment services for shopping, but also to some extent from defaulting merchants and financial institutions with which Klarna co-operates. A defaulting merchant loss arises when a merchant is not able to meet its obligations and causes a loss to Klarna in the event of a default (e.g. from customer compensation as a result of returns, disputes or unfulfilled orders). Credit risk also includes concentration risk, i.e. the risk relating to large exposures to a group of inter-linked customers. In addition, Klarna is exposed to risks associated with deterioration in the credit quality of its customers which can be driven by, for example, socio-economic or customer-specific factors linked to economic performance. When Klarna expands into new markets, the aforementioned risks are especially high since the credit and fraud models lack historical data when entering a new market. Klarna uses a self-developed scoring model for the credit assessment of its customers and collects certain data in pursuance thereof. Due to, among other things, the different regulations in the countries where Klarna operates and the accessibility to credit checks and local differences in customer behaviour, the scoring models are adapted for every country. There is a risk that the estimates on which models for calculating future potential impairments and credit losses are based are inaccurate, which risks leading to increased credit losses and impairments. A failure of Klarna's counterparties to fulfil their financial obligations towards Klarna as they fall due would have an adverse impact on Klarna's financial position.

Further, if Klarna's financial position deteriorates, it is likely that the credit risk associated with the Notes will increase, as there would be an increased risk that Klarna cannot fulfil its obligations under such Notes. A significantly increased credit risk would most likely result in the market pricing debt instruments, such as Notes, with a higher risk premium, which would adversely affect the value of such debt instruments. Another aspect of the credit risk is that a deteriorated financial position can result in a lower credit-worthiness, which risks affecting Klarna's ability to refinance the Notes and other existing debt, which in turn risks adversely affecting Klarna's operations, results of operations and financial position.

As of 30 June 2025, Klarna's total lending credit exposure amounted to SEK 104,630 million out of which SEK 100,084 million was lending to the public and SEK 4,546 million was lending to credit institutions. In total, Klarna reported SEK 3,243 million in net credit losses, for the period January-June 2025. The degree to which credit risks may affect Klarna is uncertain and presents a highly significant risk to the credit quality of Klarna's assets.

Operational risks

Klarna's business depends on its ability to process a large number of transactions efficiently and accurately and on a high-pace development of the product offering and customer experience. Furthermore, as a predominately online company, Klarna is particularly exposed to cyber-security and cyber-crime risks. There is a risk that measures taken by Klarna to cope with cyber-security and cyber-crime risks are insufficient. Prolonged interruption or extensive failure of Klarna's information technology would impair Klarna's ability to provide services effectively, in turn causing direct financial loss and compromising its strategic initiatives. Significant technology failure or underperformance would also increase Klarna's litigation and regulatory exposure or require it to incur higher administrative costs (including remediation costs). Further, a loss of any customer database would be an expensive and time-consuming endeavor to retrieve or recreate and would have a material adverse effect on Klarna's business, financial condition and results of operations.

Operating in a changing environment means that Klarna takes on risks related to its business model and strategy. Should Klarna expand into new markets, there is a risk that operational risks related to, among other things, the setup of new processes and employing new staff would increase. There is also a risk that Klarna fails to develop business intelligence systems, to monitor and manage collections, to maintain financial and operating controls, to monitor and manage its risk exposures across Klarna, to provide high-quality customer service and to develop and sell profitable products and services in the future. Any such significant failures would have a material adverse effect on Klarna's expansion and growth.

Klarna is also dependent on existing key executives and staff in order to sustain, develop and grow its business, and there is a risk that these employees will not remain with Klarna. Any loss of key personnel, such as Klarna's CEO and founder (due to, among other things, his vast knowledge of Klarna), or an inability to attract, retain and motivate employees required for the continuation and expansion of Klarna's activities, risks leading to disruptions and errors in manual and semi manual processes as well as external and internal fraud.

The degree to which such operational risks may affect Klarna is uncertain and present a highly significant risk to the operations of Klarna.

Funding and liquidity risks

Klarna is exposed to funding risks, meaning the risk of Klarna not being able to fund an increase in lending assets or meet obligations when they fall due, without incurring increased costs. The risk arises when there is a negative difference in the duration of liabilities and assets, or if there is insufficient funding to finance Klarna's expansion. If Klarna's access to funding was to be constrained for a prolonged period of time, competition for retail deposits and the general cost of funding would increase. This would increase Klarna's cost of funding and, therefore, have a material adverse effect on Klarna's net interest margin.

Funding risks can be exacerbated by enterprise-specific factors, such as over-reliance on a particular source of funding or changes in Klarna's credit-worthiness, or by market wide phenomena, such as market dislocation. Klarna's ability to access funding sources on satisfactory economic terms is subject to a variety of factors, including a number of factors outside of Klarna's control. There is a risk that the funding structure employed by Klarna is inefficient should its funding levels significantly exceed its funding needs, which risks giving rise to increased funding costs that may not be sustainable in the long term.

Short-term liquidity risk measures the risk of Klarna being negatively impacted in the short term by a lack of liquidity. Structural liquidity risk measures the risk of mismatch between assets and liabilities

in terms of maturities, which risks leading to a lack of liquidity in the longer term. Klarna is also subject to liquidity requirements in its capacity as a credit institution supervised by the SFSA, including a statutory requirement to maintain sufficient liquidity to enable it to discharge its obligations as they fall due. Any significant inability of Klarna to anticipate future liquidity and provide for unforeseen decreases or changes in funding sources would have consequences for Klarna's ability to meet its payment obligations when they fall due and thus result in Noteholders not being paid in a timely manner.

As part of its funding, Klarna accepts deposits from the general public, the majority of which are currently with a fixed maturity. As of 30 June 2025, Klarna's total financial liabilities amounted to SEK 159,308 million out of which deposits from the public comprised the largest part, totalling SEK 134,544 million.

As at the date of this Base Prospectus, Klarna Bank has a credit rating from S&P Global Ratings Europe Limited (S&P) of BBB- and A-3 (long term and short term) and Klarna Holding has a credit rating from S&P Global Ratings Europe Limited (S&P) of BB+ and B (long term and short term). S&P is established in the European Union and registered under Regulation (EC) No. 1060/2009 (as amended). There is no requirement to obtain or maintain this credit rating and it may be revised, suspended or withdrawn by the rating agency at any time. Any downgrade of its credit rating may increase Klarna's borrowing costs, adversely affect the liquidity position of Klarna, limit its access to the capital markets or undermine confidence in and the competitive position of Klarna, and limit the range of counterparties willing to enter into transactions with Klarna. Any of the events above could lead to increased funding costs, and could therefore have a material adverse effect on Klarna's business and results of operations.

The degree to which funding and liquidity risks may affect Klarna is uncertain and presents a highly significant risk to Klarna's ability to meet its payment obligations when they fall due.

Reliance on third-parties

Klarna's business relies in part on certain service and business process outsourcing and other partners. For example, Klarna has outsourced parts of its deposit taking business in Sweden and Germany to third party providers and is dependent on partnering with a third party bank to originate consumer loans for the provision of regulated credit in the U.S. For Klarna's product offering, significant suppliers include Nordea Bank Abp for provision of Bank ID and Autogiro services. Furthermore, some of Klarna's critical business systems are dependent on third party software and infrastructure, such as Klarna's business transaction platform which is supported by third party software. Klarna has also outsourced other functions such as IT-infrastructure and certain parts of its customer service and accounting operations. Certain IP-rights, such as software licences and similar related systems are used by Klarna to operate and its business is dependent on the continued access to such IP-rights. There is a risk that Klarna is unable to replace these relationships on commercially reasonable terms. Seeking alternate relationships also risks being time consuming and resulting in interruptions to Klarna's business. Significant failure of Klarna's third party providers to perform their services in accordance with Klarna's standards, and any extensive deterioration in or loss of any key relationships would have a material adverse effect on Klarna's business, financial condition and results of operations.

Furthermore, Klarna is exposed to the risk that its outsourcing partners and other third parties commit fraud with respect to the services that Klarna has outsourced to them, that they fail to comply with applicable laws and regulations, such as data protection requirements, or fail to otherwise provide their agreed services to Klarna. If these third parties, to a significant extent, violate laws, other regulatory requirements or important contractual obligations to Klarna, or otherwise act inappropriately in the conduct of their business, Klarna's business and reputation would be negatively affected. In such cases, Klarna also faces the risk of penalties being imposed. Moreover, there is a risk that Klarna's methods and procedures for overseeing how outsourcing partners and other third parties operate their businesses do not detect the occurrence of any violations for a substantial period of time, which would exacerbate the effects of such violations.

The degree to which any negative consequences related to third party providers may affect Klarna is uncertain and present a significant risk to Klarna's reputation and business.

Interest rate risk

Significant changes in interest rate levels, yield curves and spreads affect Klarna's interest rate margins, due to asset and liability mismatches. Klarna is mainly exposed to changes in the spread between the interest rates payable on its funding (the liability side), and the interest rates that it charges its customers (the asset side). Klarna also holds a portfolio of High Quality Liquid Assets (HQLA) with interest rate risk on the asset side, in addition to lending to the public. The interest rate risk arises if Klarna is unable to re-price its variable rate assets and liabilities at the same time, giving rise to repricing gaps in the short or medium term. Changes in the competitive environment also risk affecting spreads on Klarna's lending and deposits. For example, in H1 2025, Klarna's interest payments received and interest expenses paid totalled SEK 4,067 million and SEK 1,984 million, respectively. Accordingly, Klarna is to a significant extent exposed to variation in interest rates affecting its interest payments received and interest expenses paid, respectively. The degree to which interest rates may vary is uncertain and presents a significant risk to Klarna's financial position.

Currency risk

Klarna is exposed to currency risks, which can be divided into translation and transaction risk. Transaction risk is the exchange rate risk associated with the time delay between entering into a contract and settling it. Translation risk arises with the revaluation of earnings, shareholders' equity, and receivables of foreign subsidiaries related to the consolidation of the group accounts. Klarna has operations in various currencies, notably SEK, NOK, EUR, DKK, USD and GBP. As a result, Klarna generates revenues in several different currencies. However, Klarna's reporting currency is SEK and, as a consequence, it is exposed to currency risk to the extent that its assets, liabilities, revenues and expenses are denominated in currencies other than SEK. The main currency risk is that currency fluctuations affect the amount of these items in Klarna's consolidated financial statements, even if their value has not changed in the original currency. The relevant currencies' value risks being subject to significant fluctuations in exchange rates. Lending operations in foreign currencies has continuously increased and further expansion outside Sweden will accentuate Klarna's currency risk. The degree to which such exchange rates may vary is uncertain and presents a significant risk to Klarna's financial position.

Reputational risk

Reputational risk is the risk that an event or circumstance adversely impacts Klarna's reputation among consumers, retailers, employees, authorities and other parties resulting in reduced income. The reputational risk for Klarna is primarily related to consumer expectations regarding Klarna's products, the delivery of its services, and the ability to meet regulatory and consumer protection obligations related to these products and services. Effects on Klarna's reputation typically originate from internal factors, but could also originate from external partners, suppliers, merchants or even competitors. Reputational risk can be substantially damaging to Klarna's operations since Klarna is a well-established brand, and if such risk materialises to such an extent that consumers chose competitors over Klarna, it would materially adversely affect Klarna's net sales and growth, which in turn would adversely affect its results of operations and financial condition. The degree to which reputational risks may affect Klarna is uncertain and present a significant risk to Klarna's operations.

Legal and regulatory risks for Klarna***Taxes***

Klarna's tax filings and effective tax rate reflect the Group's interpretation of current and applicable international and local laws, tax treaties, standards, case law and requirements of the tax authorities. There is a risk that Klarna's interpretation of applicable laws, tax treaties, regulations, case law or other rules or administrative practice is disputed, or that such rules or practice will change, possibly with retroactive effect, which could result in additional taxes, interest and penalties and adversely affect the Group's results, capital position and, if material, its ability to meet its obligations under the Notes.

Klarna's tax situation for previous, current and future years may change as a result of legislative changes, decisions made by the tax authorities or as a result of changed tax treaties, regulations, case

law or requirements of the tax authorities. Such changes could increase the Group's effective tax rate and cash tax outflows, restrict or delay the repatriation of profits within the Group and otherwise adversely affect the Group's business, financial condition and results of operations.. The degree to which amendments to tax legislation may affect Klarna is uncertain and presents a risk to its tax position. In addition, the recognition and recoverability of deferred tax assets (including on loss carryforwards and disallowed interest) depend on future taxable profits and may be reduced by adverse changes in profitability or law.

By way of example, certain jurisdictions have introduced or increased levies applicable to credit institutions. Thresholds, bases of assessment and rates may change over time, and the Group could become subject to such levies or incur higher charges as its liabilities or activities change or as rules are amended.

Furthermore, in December 2022, the European Union member states adopted a directive to implement the Global Anti-Base Erosion (GloBE) Rules, effective as of 1 January 2024, to ensure multinational companies pay a minimum effective tax rate of 15% in all jurisdictions where they operate. Given the jurisdictions in which it operates, Klarna would not expect to end up in a significant top-up tax position, but this remains to be confirmed as member states finalise their implementation rules. Additionally, on July 4, 2025, the bill referred to as the One Big Beautiful Bill Act (the "OBBBA") was enacted into law in the United States. The OBBBA resulted in significant changes to the Code, including changes to the taxation of businesses. Klarna continues to assess the potential impact of the OBBBA on its tax position.

EU General Data Protection Regulation

Klarna is a disruptive company focusing on speed and innovation, often using new and advanced methods of analysing personal data to provide benefits to its customers. The aspiration for innovation and speed must continuously be weighed against the need to ensure that Klarna's data processing practices comply with applicable data protection legislation (including the general data protection regulation 2016/679/EU ("GDPR")), and are in line with the affected individuals' expectations on Klarna.

As a large and well-known actor in many of the markets where Klarna conducts its business, Klarna's data processing practices are likely to attract attention from supervisory authorities and the media. This may not only be the case if an authority or media representative has reason to believe that Klarna's own data processing practices are non-compliant, but also as a top-of-mind example of the banking and fintech provider sector as a whole. In March 2019, the Swedish Data Protection Authority (*Integritetsskyddsmyndigheten*) ("IMY") initiated an audit into Klarna's processing of personal data activities under the GDPR. On 29 March 2022, IMY issued an administrative fine of SEK 7.5 million against Klarna, claiming Klarna had failed to properly explain certain parts of its data processing to data subjects in the version of the Klarna's privacy notice that was live between 17 March 2020 and 26 June 2020.

IMY has started an investigation of a certain feature in Klarna's product Klarna Checkout in May 2022, after complaints from customers in Sweden, Finland and Germany. This investigation resulted in a reprimand.

On 13 September 2022, IMY started an investigation of the processes Klarna uses to identify consumers that have contacted the company to exercise privacy rights, after complaints from customers in Germany. This investigation is ongoing.

Non-compliance with applicable data protection legislation risks leading to substantial administrative fines and other actions which would have a material adverse effect on Klarna's ability to conduct its business, such as a temporary or permanent ban on data processing or suspension of data transfers to third countries. Any administrative and monetary sanctions (including administrative fines of up to the greater of EUR 20 million or 4.0 *per cent.* of Klarna's total global annual turnover) or reputational damage due to incorrect implementation or breach of the GDPR would adversely impact Klarna's business, financial condition and results of operations. Actual, as well as perceived, non-compliance also risks having a substantial effect on consumers' and the general public's trust in Klarna. The degree

to which non-compliance with the GDPR may affect Klarna is uncertain and presents a highly significant risk to Klarna's operations and reputation.

Regulatory capital and liquidity requirements

Klarna is subject to capital adequacy and liquidity regulations, which aim to put in place a comprehensive and risk-sensitive legal framework to ensure enhanced risk management among financial institutions. Regulations which have impacted Klarna and are expected to continue to impact Klarna include, among others, the Basel III framework (included the finalised reforms known as "**Basel IV**"), the EU Capital Requirements Directive 2013/36/EU ("**CRD**"), as amended by Directive (EU) 2024/1619 ("**CRD VI**"), and the EU Capital Requirements Regulation 11(99) (EU) No. 575/2013 ("**CRR**"), as amended by Regulation (EU) 2024/1623 ("**CRR III**") and, as response to the COVID-19 pandemic, by Regulation (EU) 2020/873. CRR and CRD are supported by a set of binding technical standards developed by the European Banking Authority ("**EBA**"). The regulatory framework may continue to evolve and any resulting changes could have a material impact on Klarna's business.

Klarna is subject to liquidity requirements in its capacity as a credit institution supervised by the SFSA, including a statutory requirement to maintain sufficient liquidity to enable it to discharge its obligations as they fall due. The SFSA has issued regulations on liquidity, such as FFFS 2014:21 and FFFS 2010:7, which Klarna needs to comply with.

The capital adequacy framework includes, *inter alia*, minimum capital requirements for the components in the capital base with the highest quality, common equity tier 1 ("**CET1**") capital, additional tier 1 capital and tier 2 capital. CRR II also introduced a binding leverage ratio requirement (i.e. a capital requirement independent from the riskiness of the exposures, as a backstop to risk-weighted capital requirements) for all institutions subject to CRR. In addition to the minimum capital requirements, CRD provides for further capital buffer requirements that are required to be satisfied with CET1 capital. Certain buffers may be applicable to Klarna as determined by the SFSA. The capital conservation buffer of 2.5% applies to all banks subject to CRD. The countercyclical buffer rate is a capital requirement which varies over time and is to be used to support credit supply in adverse market conditions. Since 22 June 2023, the countercyclical buffer rate in Sweden has been set at 2%. A breach of the combined buffer requirements is likely to result in restrictions on certain discretionary capital distributions by Klarna for example, dividend and coupon payments on CET1 and Tier 1 capital instruments. However, as at the date of this Base Prospectus, Klarna is not designated a systemically important institution and is thus not subject to the buffer requirement for systemically important institutions, nor subject to the systemic risk buffer requirements. There can, however, be no assurance that Klarna will not be designated a systemically important institution or subject to systemic risk buffer requirements in the future.

Furthermore, in November 2020, the SFSA introduced changes to its application of Swedish banks' and financial institutions' (including Klarna) capital requirements in order to adapt them to the CRD V and CRR II. The changes pertain primarily to changes in the application of Pillar 2 requirements ("**P2R**") as well as the SFSA's position relating to the implementation of Pillar 2 guidance ("**P2G**") and the application of the capital buffers. In May 2021, the SFSA published further guidelines on the application of the P2G to which banks and financial institutions are subject. Through the P2G, the SFSA informs a bank the capital level it expects the bank to hold over and above the minimum requirement, the P2R and the combined buffer requirement, to cover risks and manage future financial stresses. A breach of the P2G will not result in restrictions in capital distributions. Following the regular supervisory risk evaluation process in September 2025, the SFSA communicated the level of P2G above the minimum capital requirement which Klarna should hold. The P2G, which must be met with CET1 capital, is subject to review and adjustment in future supervisory risk evaluation cycles.

The conditions of Klarna's business as well as external conditions are constantly changing and the full set of capital adequacy rules applicable to Swedish financial institutions continues to evolve. For the foregoing reasons, Klarna can be required to raise regulatory capital in the future. Such capital, whether in the form of debt financing, hybrid capital or additional equity, is not always available on attractive terms, or at all. If Klarna is required to make additional provisions, increase its reserves or capital, or exit or change its approach to certain operations as a result of, for example, the initiatives to strengthen

the regulation of credit institutions, this would adversely affect its results of operations or financial condition or increase its costs, all of which may adversely affect Klarna's ability to raise additional capital and make payments under instruments such as the Notes.

Serious or systematic deviations by Klarna from the above regulations would most likely lead to the SFSA determining that Klarna's business does not satisfy the statutory soundness requirement for credit institutions and thus result in the SFSA imposing sanctions on Klarna. Further, any increase in the capital and liquidity requirements could have a negative effect on Klarna's liquidity (should its revenue streams not cover continuous payment to be made under its issued capital), funding (should it not be able to raise funding on attractive terms, or at all), financial condition (should liquidity and funding be negatively affected) and results of operations (should its costs increase). The degree to which regulatory capital and liquidity requirements risks may affect Klarna is uncertain and presents a highly significant risk to Klarna's funding and liquidity position.

Risks relating to regulatory requirements and regulatory changes

Klarna's operations are subject to legislation, regulations, codes of conduct and government policies and general recommendations in the jurisdictions in which it operates and in relation to the products it markets and sells. As a Swedish bank, Klarna is subject to supervision by the SFSA. Additionally, Klarna has branches in Denmark, France, Germany and Ireland, each under the supervision of the pertinent authorities in these jurisdictions, namely the Danish Financial Supervisory Authority, the French Authority for Prudential Supervision (ACPR), the German Federal Financial Supervisory Authority (BaFin) and the Central Bank of Ireland.

Further, Klarna Financial Services UK Limited holds an Electronic Money Institution (EMI) licence, an Authorised Payment Institution (API) and a Consumer Credit Firm (CCF) by the Financial Conduct Authority (FCA).

In the US, Klarna's subsidiary holds multiple money transmission, lending and collection, servicing and other financial licences on state and territorial level, and is subject to supervision in each of the states and territories where it has a licence. In Canada, Klarna holds several provincial licenses regulated by the respective provincial regulators, and is also federally registered with the Bank of Canada under the Retail Payment Activities Act. In New Zealand, Klarna is licensed to provide financial services under the oversight of the New Zealand Commerce Commission. In Australia, Klarna has applied for a Consumer Credit License supervised by the Australian Securities and Investments Commission (ASIC).

In addition, as for any provider of financial services to consumers, Klarna's offering is occasionally reviewed by consumer authorities. In Sweden, the Swedish Consumer Agency (*Konsumentverket*) safeguards the interests of consumers and monitors consumer interests within the EU. As a result of conducting operations on a cross-border basis in various countries, consumer agencies and councils in these countries have jurisdiction over many aspects of Klarna's business, including marketing and selling practices, advertising, general terms of business and legal debt collection operations. Klarna is also subject to EU regulations that are directly applicable and EU directives that are implemented through local legislation. Significant failures to comply with applicable laws and regulations could expose Klarna to monetary fines and other penalties, damages and/or the voiding of contracts and also affect Klarna's reputation. Ultimately, Klarna's banking license could be revoked and Klarna could hence be required to discontinue its business operations. Since Klarna expects to expand in both EEA and non-EEA markets, the distinctions in consumer protection and regulatory requirements will most likely pose new challenges for Klarna's business. Further, there is regulatory uncertainty due to politically sensitive events such as the recent withdrawal of the UK from the European Union.

Many initiatives for regulatory changes have been taken in the past and Klarna is unable to predict with certainty what regulatory changes can be imposed in the future as a result of regulatory initiatives in the markets Klarna operates in, by the SFSA or by other national authorities and agencies. Such changes risk having a material adverse effect on, among other things, Klarna's product range and activities, the sales and pricing of Klarna's products as well as Klarna's profitability and capital adequacy, and can give rise to increased costs of compliance. For example, the CRD VI and the CRR III, both implemented in 2024, which impose changes in requirements on capital and liquidity. Another example of regulatory

changes affecting Klarna is statutory regulation issued by the Swedish Consumer Agency's (*Konsumentverket*) that imposes certain disclosure obligations in connection with the advertisement of credit. Since this change is relatively new, there is no available case law on it and it is uncertain how the regulation will be interpreted. Also, the revision of the European Consumer Credit Directive (CCD) which governs the way consumer credit is regulated in the European Union which was officially published on November 19, 2023 and will include Buy Now Pay Later products in its scope. This will affect Klarna's BNPL products by November 2026, although it has been clear through the revision that BNPL products can be granted certain exemptions with regards to creditworthiness assessments and pre-contractual information requirements. In addition, there is a risk that Klarna misinterprets or misapplies new or amended laws and regulations, especially due to the increasing quantity and complexity of legislation, which, in case of significant misinterpretations, would lead to adverse consequences for Klarna. Klarna incurs, and expects to continue to incur, significant costs and expenditures, to comply with the increasingly complex regulatory environment. The degree to which any negative consequences related to managing these legal and regulatory risks is uncertain and present a significant risk to Klarna's reputation and business.

Anti-money laundering

Counteracting money laundering and terrorist financing is a highly prioritised area within the EU, and the regulatory framework is continuously evolving to safeguard the financial system from being used for money laundering and terrorist financing. As a bank, Klarna is subject to a regulatory framework which requires it to take measures to counteract money laundering and terrorist financing within its operations to act as a gatekeeper to the financial system. There is a risk that Klarna's internal procedures, controls or guidelines may be inadequate to ensure compliance with applicable regulations or to effectively manage the money laundering and terrorist financing risk it may be exposed to. This risk may stem from, for example, weaknesses in internal procedures, controls or guidelines, errors by employees, suppliers or counterparties, or an insufficient understanding of specific money laundering and terrorist financing threats. Such shortcomings could result in regulatory breaches and exposure to supervisory scrutiny.

Klarna is subject to Swedish AML/CTF legislation that applies group-wide, as well as local regulatory requirements in the various jurisdictions in which it operates. The regulatory framework concerning AML and CTF within the EU is largely harmonised through Directive (EU) 2015/849 ("**AMLD4**") and subsequent iterations of AMLD4. A comprehensive EU wide AML rulebook (directly applicable to all member states) is expected to be in place and apply in July 2027. As Klarna expands its presence both within the EU and in other global markets, the complexity of complying with diverse and evolving local requirements increases. Any failure to meet these obligations could lead to legal consequences, including fines, sanctions or warnings from the SFSA or other local regulators.

Such an outcome would cause significant, and potentially irreparable, damage to the reputation of Klarna as well as consumers' and investors' confidence in the Klarna brand. Klarna's operations are contingent upon the banking license granted by the SFSA, thus making such consequences a significant risk for Klarna. The degree to which non-compliance with anti-money laundering may affect Klarna is uncertain and presents a significant risk to Klarna's reputation, financial condition and results of operations. Fines for non-compliance with AML have continued to increase over the last decade, thus, non-compliance with AML could have an adverse financial impact on Klarna.

Risks relating to changes in accounting standards

From time to time, the International Accounting Standards Board (the "**IASB**"), the EU and other regulatory bodies change the financial accounting and reporting standards that govern the preparation of Klarna's financial statements. These changes are sometimes difficult to predict and could materially impact how Klarna records and reports its results of operations and financial condition. For example, the accounting standard International Financial Reporting Standard 9 (Financial Instruments) ("**IFRS 9**") provides principles for classification of financial instruments, and provisioning for expected credit losses which are mandatory. As a bank offering payment solutions and consumer lending products, provisions for expected credit losses are important for Klarna in relation to its exposure to default and expected credit losses. However, recognition and measurement of financial instruments as regulated in

IFRS 9 is a complex area with significant judgement to determine the loan loss provisions. Therefore, changes in assessments of the provisioning can have a material impact on the result and the capital ratios in the future.

The degree to which changes in accounting standards may affect Klarna is uncertain and presents a significant risk to Klarna's financial reporting, and thereby its results of operations and financial condition, and Klarna's provisions and capital ratios.

Disputes and legal proceedings

From time to time, Klarna may be subject to legal proceedings, claims and disputes in jurisdictions where Klarna operates, including in the United States. There is a risk that Klarna will become involved in disputes which materially adversely affects Klarna's business, financial condition and/or results of operations. Klarna may, for example, need to incur significant costs, including settlement payments, in response to proceedings, claims, and disputes. It may also be difficult for Klarna to predict the outcome of any investigation, proceeding, litigation or arbitration brought by private parties, regulatory authorities or governments. In addition, if an unfavourable decision were to be given against Klarna, this could result in significant fines, damages and/or negative publicity risk adversely affecting Klarna's business, financial condition, reputation and results of operations.

The Bank Recovery and Resolution Directive

As a bank and a financial institution, Klarna is subject to the Bank Recovery and Resolution Directive ("BRRD") (which was amended by Directive (EU) 2019/879 ("BRRD II") on 27 June 2019). The BRRD legislative package establishes a framework for the recovery and resolution of credit institutions and, *inter alia*, requires EU credit institutions (such as Klarna) to produce and maintain recovery plans setting out the arrangements that are to be taken to restore the long-term viability of the institution in the event of a material deterioration of its financial condition. Credit institutions are also required under the BRRD to meet a minimum requirement for own funds and eligible liabilities ("**MREL Requirement**") determined by the relevant resolution authority (in Sweden, the Swedish National Debt Office (*Riksgäldskontoret*) in accordance with what is set out in the Swedish Resolution Act (*lag (2015:1016) om resolution*) (the "**Resolution Act**"). The MREL Requirement must be met with own funds, and certain types of debt instruments.

The BRRD also contains a number of resolution tools and powers which may be applied by the resolution authority upon certain conditions for resolution being fulfilled. These tools and powers (used alone or in combination) include, *inter alia*, a general power to write-down all or a portion of the principal amount of, or interest on, certain eligible liabilities, whether subordinated or unsubordinated, of the institution in resolution and/or to convert certain unsecured debt claims including senior notes and subordinated notes into other securities, which securities could also be subject to any further application of the general bail-in tool. This means that most of such failing institution's debt (including any Notes) could be subject to bail-in, except for certain classes of debt, such as certain deposits and secured liabilities. In addition to the general bail-in tool, the BRRD provides for relevant authorities to have the power, before any other resolution action is taken, to permanently write-down or convert into equity relevant capital instruments at the point of non-viability. Ultimately, the resolution authority has the power to take control of a failing institution and, for example, transfer the institution to a private purchaser or to a publicly controlled entity pending a private sector arrangement. All these actions can be taken without any prior shareholder (or other) approval.

Following the implementation of BRRD II into Swedish legislation, subject to transitional provisions, a minimum Pillar 1 subordination requirement applies for systemically important institutions. In December 2021, the Swedish National Debt Office published decisions on MREL- and subordination requirements applicable for systemically important institutions applicable from 1 January 2024 as well as target levels applicable for systemically important institutions from 1 January 2022. Since October 2020, Klarna is required to comply with the full range of obligations on the content of recovery plans in accordance with the SFSA's issued regulation FFFS 2016:6. In terms of resolution, Klarna is not

deemed a systemically important institution by the Swedish National Debt Office and Klarna has a MREL Requirement which is lower than its prevailing capital requirements.

There can, however, be no certainty that Klarna will not be designated a systemically important institution and subject to a higher MREL Requirement in the future. In addition, it is not possible to predict exactly how the powers and tools of the National Debt Office described in the BRRD and the Resolution Act will affect Klarna. The powers and tools given to the National Debt Office are numerous and may have a material adverse effect on Klarna. Accordingly, the degree to which amendments to BRRD or application of BRRD may affect Klarna is uncertain and presents a significant risk to Klarna's funding and compliance costs.

Risks relating to Notes

The Issuers are not prohibited from issuing further debt, which may rank pari passu or with priority to Notes

There is no restriction on the amount or type of debt that the Issuers may issue or incur that ranks *pari passu* or with priority to Notes. The incurrence of any such debt may reduce the amount recoverable by Noteholders in the event of the voluntary or involuntary liquidation or bankruptcy of the Issuer. There are no limitations on security in the General Terms and Conditions which limit the ability of the Issuer to provide security for other debt obligations. In addition, only certain default provisions (including cross acceleration) under the General Terms and Conditions apply to entities within the Group other than the Issuers. The degree to which other debt that ranks senior to, or *pari passu* with, the Notes may be issued is uncertain and presents a highly significant risk to the amount recoverable by Noteholders.

Majority decisions by the Noteholders

Under the General Terms and Conditions, the Agent represents each Noteholder in all matters relating to the Notes. The General Terms and Conditions contain provisions to the effect that a Noteholder is prohibited from taking actions on its own against the Issuer. To enable the Agent to represent the Noteholders in court, the Noteholders can submit a written power of attorney for legal proceedings. The failure of all Noteholders to submit such a power of attorney is likely to negatively impact the enforcement options available to the Agent on behalf of the Noteholders. Further, under the General Terms and Conditions, the Agent is entitled in some cases to make decisions and take measures that bind all relevant Noteholders without first obtaining the prior consent of the Noteholders.

In addition, under the General Terms and Conditions certain majorities of Noteholders have the right to make decisions and take measures that bind all Noteholders, including those who vote in a manner contrary to the majority. Therefore, the actions of the majority in such matters can impact the Noteholders' rights under Notes in a manner that can be undesirable for some of the Noteholders. The degree to which any such decisions may affect the Noteholders is uncertain and presents a significant risk that the actions of the majority and the Agent in such matters can impact the Noteholders' rights in a manner that can be undesirable for some of the Noteholders.

The Notes may be subject to write-down or conversion into ordinary shares of the Issuer

Under the terms of the BRRD, any application of the general bail-in tool or, in relation to any Subordinated Notes, non-viability loss absorption, is to be in accordance with the hierarchy of claims in normal insolvency proceedings. Accordingly, the impact of such application on Holders of Notes will depend on their ranking in accordance with such hierarchy at the relevant time, including any priority given to other creditors such as depositors.

To the extent any resulting treatment of Noteholders pursuant to the exercise of the general bail-in tool or non-viability loss absorption, is less favourable than would have been the case under such hierarchy in normal insolvency proceedings, a Noteholder has a right to compensation under the BRRD based on an independent valuation of the relevant entity (which is referred to as the "no creditor worse off safeguard" under the BRRD). Any such compensation is unlikely to compensate that Noteholder for the losses it has actually incurred and there is likely to be a considerable delay in the recovery of such

compensation. Compensation payments (if any) are also likely to be made considerably later than when amounts may otherwise have been due under the Notes.

Any shares issued to holders of capital instruments upon a conversion into equity following any non-viability loss absorption or bail-in may be subject to future cancellation, transfer or dilution.

The powers set out in the BRRD will impact how credit institutions and investment firms are managed as well as, in certain circumstances, the rights of creditors. Noteholders may be subject to the application of the general bail-in tool and non-viability loss absorption, which may result in such Noteholders losing some or all of their investment. Such application could also involve modifications to or the disapplication of provisions in the Terms and Conditions of the Notes, including alteration of the principal amount or any interest payable on the Notes, the maturity date or any other dates on which payments may be due, as well as the suspension of payments for a certain period. As a result, the exercise of the bail-in power, any resolution tools or the application of any non-viability loss absorption measure, or any suggestion of such exercise, could materially adversely affect the rights of Noteholders, the price or value of their investment in any Notes and/or the ability of the Issuer to satisfy its obligations under the Notes.

European Benchmarks Regulation

The process of the calculation of EURIBOR, NIBOR, STIBOR and other interest rate benchmarks have been subject to legislator attention. As a result, a number of legislative measures have been taken, whereof some have been implemented and others are going to be implemented. The most important initiative on the subject matter is Benchmarks Regulation that entered into force 1 January 2018 in the EU and on 20 December 2019 in Norway and which regulates the provision of a benchmark, contribution of input data for the purpose of determining a benchmark and the operation of benchmarks within the EU. It is not possible to predict with certainty whether, and to what extent, NIBOR, EURIBOR and/or STIBOR will continue to be supported going forward. This may cause NIBOR, EURIBOR and/or STIBOR to perform differently than they have done in the past and may have other consequences which cannot be predicted.

More broadly, any of the national or international reforms, or the general increased regulatory scrutiny of benchmarks, could increase the costs and risks of administering or otherwise participating in the setting of a benchmark and complying with any such regulations or requirements. Such factors may have (without limitation) the following effects on certain benchmarks: (i) discouraging market participants from continuing to administer or contribute to a benchmark; (ii) triggering changes in the rules or methodologies used in the benchmark and/or (iii) leading to the cessation of the benchmark. Any of the above changes or any other consequential changes as a result of international or national reforms or other initiatives or investigations, could have a material adverse effect on the value of and return on any Notes linked to, referencing, or otherwise dependent (in whole or in part) upon a benchmark.

The General Terms and Conditions of the Notes contain certain provisions on the replacement of base rate in the event that a so-called trigger event occurs in such a way that the current base rate, such as STIBOR, EURIBOR or NIBOR, *inter alia*, ceases to be published or is no longer representative of the underlying market, or if it becomes illegal for the Issuer or the Administrative Agent to calculate payment to Noteholders using the current base rate. Replacement of base rate and other changes in the terms of the Notes in accordance with Clause 7 of the General Terms and Conditions may be agreed and implemented without the consent of the Noteholders. Such changes become binding on all parties and persons affected by the terms. There is a risk that such changes, due to the special circumstances of each Noteholder, may be to the detriment of the individual Noteholder. If a replacement of base rate cannot be determined or applied after a so-called trigger event has occurred, the interest rate for the next interest period may correspond with the interest rate set out for the previous interest period. This could mean that a previously determined interest rate is applied for Notes with a floating rate. If this occurs for a base rate that is linked to a certain Notes, this may negatively affect Noteholders.

In addition, the increased administrative requirements and the associated regulatory risks may decrease the will of some parties to participate in the determination of interest rate benchmarks or to the fact that

certain interest rate benchmarks will cease to be published entirely. The degree to which amendments to and application of the European Benchmarks Regulation and/or any cessation of interest rate benchmarks may affect Noteholders is uncertain and presents a significant risk to the return on a Noteholder's investment.

Noteholders of Notes issued by Klarna Holding are structurally subordinated

Notes issued by Klarna Holding constitute unsecured liabilities. As such, holders of Notes issued by Klarna Holding will, in the event of a liquidation (*likvidation*) or bankruptcy (*konkurs*) of Klarna Holding, recover outstanding amounts only after priority creditors have been paid in full. Additionally, in the event that Klarna Bank or any subsidiary of Klarna Bank is bankrupt or liquidated, Klarna Bank or the relevant subsidiary's creditors will be entitled to full payment from the recovery of that subsidiary's assets prior to Klarna Holding, in its capacity as shareholder, is entitled to payment. Notes issued by Klarna Holding are thus structurally subordinated to the liabilities of any of its subsidiaries. As such, if Klarna Bank or any subsidiary of Klarna Bank were to encounter difficulties in fulfilling their financial obligations as a result of bankruptcy (*konkurs*) or liquidation (*likvidation*), there is a risk that Noteholders may lose the entirety or part of their investment in Notes issued by Klarna Holding.

Specific risks relating to Subordinated Notes

Subordinated obligations and limited acceleration rights

Pursuant to the Programme, the Issuers may incur Subordinated Loans through the issuance of Subordinated Notes. Subordinated Loans may pay a higher interest rate than comparable instruments which are not subordinated, but are simultaneously subject to higher risks. Should the Issuer not have sufficient funds to settle its outstanding financial obligations, repayment of outstanding Subordinated Loans may not be completed. This risk is higher for Noteholders of Subordinated Notes than Noteholders of Senior Loans issued by the same Issuer.

In the event of the Issuer of Subordinated Notes entering into liquidation (*likvidation*) or bankruptcy (*konkurs*), the rights of Noteholders in respect of Subordinated Notes will be subordinated in the right of payment to claims of depositors and other unsubordinated creditors of the Issuer, pursuant to the Swedish preferential rights act (1970:979) (*Förmånsrättslagen*). However, the Swedish preferential rights act does not clearly settle whether certain subordinated Noteholders may be subordinated to another group of subordinated creditors. As a result, it is uncertain whether the layering of subordinated claims, which is and has been a standard practice in the debt capital market, would be upheld in the event of a liquidation or bankruptcy of the Issuer. Should all subordinated claims be deemed to rank *pari passu* in a liquidation or bankruptcy, holders of Subordinated Notes could recover a smaller portion of their claim than if the layered subordinated structure had been upheld.

Other than upon the relevant Maturity Date, the relevant Issuer has no obligation to redeem Subordinated Notes, except in the event of the liquidation or bankruptcy of the relevant Issuer, and Noteholders have no other option to accelerate Subordinated Notes at any time. Hence, if the relevant Issuer would default on any other obligation under the General Terms and Conditions or applicable Final Terms, the Noteholders would not be able to accelerate Subordinated Notes or otherwise request prepayment or redemption of the nominal amount of Subordinated Notes.

In the future, the Issuers may incur additional financial indebtedness, either by obtaining loans or credits or by issuing various types of securities. If so, the Issuers may agree that the financial indebtedness may rank senior, *pari passu*, or junior compared to the Subordinated Notes issued by the same Issuer in the event of a liquidation or bankruptcy. As such, new subordinated indebtedness may rank senior compared to Subordinated Loans. Further, new Subordinated Loans may receive a *pari passu* ranking with already issued Subordinated Notes, resulting in the likelihood of a certain level of recovery pursuant to a claim under Subordinated Notes, in the event of a liquidation or bankruptcy, may be reduced during the term of a Subordinated Note. Therefore, there is a risk that investors may lose all or part of their investment in Subordinated Loans.

Redemption of Subordinated Notes prior to the relevant Maturity Date is subject to the prior consent of the Swedish FSA

The relevant Issuer shall redeem all, but not some only, of the relevant outstanding Subordinated Notes in full on the relevant Maturity Date. Before such Maturity Date, the relevant Issuer may in accordance with the applicable Final Terms have the option to, at its own discretion, redeem the relevant Subordinated Notes at a date specified in the Final Terms or on any Interest Payment Date falling thereafter. If the relevant Issuer considers it favourable to exercise such a call option, such Issuer must obtain the prior consent of the Swedish FSA.

The Swedish FSA may agree to permit such a call, based upon its evaluation of the regulatory capital position of the relevant Issuer and certain other factors at the relevant time. There is a risk that the Swedish FSA will not permit such a call or that the relevant Issuer will not exercise such a call. Furthermore, Noteholders have no rights to call for the redemption of Subordinated Notes prior to the Maturity Date and should not invest in Subordinated Notes with the expectation that the relevant Issuer will exercise its call option. Noteholders should therefore be aware that they may be required to bear the financial risks of an investment in Subordinated Notes until the relevant Maturity Date.

Substitution or variation of the Subordinated Notes on the occurrence of a Capital Event or Tax Event

The relevant Issuer may in certain circumstances, at its option, and without the permission or approval of the relevant Noteholders, but in each case subject to obtaining the prior consent of the Swedish FSA and giving notice in accordance with Clause 9.5 (*Variation or substitution instead of early redemption*) of the General Terms and Conditions, elect to substitute or vary the terms of all (but not some only) outstanding Subordinated Notes for, or so that they become or remain, as applicable, Subordinated Qualifying Notes if a Capital Event or Tax Event occurs.

There is a risk that, due to the particular circumstances of each Noteholder, any Subordinated Qualifying Notes will be less favourable to each Noteholder in all respects or that a particular Noteholder would not make the same determination as the relevant Issuer as to whether the terms of the relevant Subordinated Qualifying Notes are not materially less favourable to Noteholders than the terms of the relevant Subordinated Notes. The substitution or variation of Subordinated Notes may thus lead to changes in Subordinated Notes that have effects that are less favourable to the Noteholders. The relevant Issuer bears no responsibility towards the Noteholders for any adverse effects of such substitution or variation (including, without limitation, with respect to any adverse tax consequence suffered by any Noteholder). The degree to which Subordinated Notes may be substituted or varied is uncertain and presents a highly significant risk to the return of Subordinated Notes.

Early redemption of Subordinated Notes on the occurrence of a Capital Event or Tax Event

The relevant Issuer may in certain circumstances, at its option, but in each case subject to obtaining the prior consent of the Swedish FSA and giving notice in accordance with Clause 9.4 (*Early redemption of Subordinated Notes*) of the General Terms of Conditions, redeem the Notes upon the occurrence of a Capital Event or Tax Event at par together with accrued Interest on any Interest Payment Date.

There is a risk that Noteholders will not be able to reinvest the amounts received upon redemption at a rate that will provide the same rate of return as their investments in Subordinated Notes.

GENERAL TERMS AND CONDITIONS AND FORM OF FINAL TERMS

GENERAL TERMS AND CONDITIONS

The following general terms and conditions (the “**General Terms and Conditions**”) apply for Notes (as defined below) that Klarna Bank AB (publ) (Reg. No. 556737-0431; LEI No. 54930003HXYXXUHR0897) (“**Klarna Bank**”) or Klarna Holding AB (publ) (Reg. No. 556676-2356; LEI No. 984500CCFABF562J8533) (“**Klarna Holding**”) issues in the capital market under an agreement with the Dealers (as defined below) in respect of a Swedish medium term note programme (the “**Programme**”).

For each Loan, final terms are prepared that include supplementary terms and conditions, which together with these General Terms and Conditions constitute the complete terms and conditions for the relevant Loan. Final Terms for Notes that are offered to the public will be published on the Klarna’s website (www.klarna.com) and made available at the registered office of Klarna. For as long as any Notes are outstanding, Klarna will keep the General Terms and Conditions and the Final Terms for such Notes available on its website.

1. DEFINITIONS

1.1 In the Conditions, the following expressions shall have the meaning ascribed to them below.

“**Account Operator**” means a bank or other party duly authorised to operate as an account operator (*kontoförande institut*) pursuant to the Swedish Financial Instruments Accounts Act or the Norwegian Securities Register Act, as the case may be, and through which a Noteholder has opened a CSD Account in respect of its Notes;

“**Accounting Principles**” means the international financial reporting standards (IFRS) within the meaning of Regulation 1606/2002/EC (or as otherwise adopted or amended from time to time) as applied by the Issuer in preparing its annual consolidated financial statements;

“**Adjusted Loan Amount**” means, with respect to a specific Loan, the Total Nominal Amount of outstanding Notes excluding Notes held by the Issuer and any other member of the Group, irrespective of whether such person is directly registered as owner of such Notes;

“**Administrative Agent**” means (i) if a Loan is raised through two or more Issuing Houses, the Issuing House appointed by the Issuer to be responsible for certain administrative tasks in respect of the Loan as set out in the relevant Final Terms; and (ii) if a Loan is raised through only one Issuing House, the Issuing House;

“**Applicable Banking Regulation**” means the laws, regulations, requirements, guidelines and policies relating to capital adequacy applicable to the Issuer or the Group, as the case may be, including, without limitation to the generality of the foregoing, CRD and any other laws, regulations, requirements, guidelines and policies relating to capital adequacy as then applied in Sweden by the SFSA (whether or not such requirements, guidelines or policies have the force of law and whether or not they are applied generally or specifically to the Issuer or the Group);

“**Arranger**” means Nordea Bank Abp or any Dealer replacing it as Arranger.

“**Base Rate**” means in regard to Loans with Floating Rate, the base rate STIBOR, EURIBOR or NIBOR as described in the Final Terms or any reference rate replacing STIBOR, EURIBOR or NIBOR in accordance with Clause 7 (*Replacement of Base Rate*);

“**Business Day**” means (i) in respect of Euroclear Notes, a day which is not a Sunday or other public holiday in Sweden or which is not treated as a public holiday for the purpose of payment of promissory notes (Saturdays, Midsummer’s Eve (*midsommarafton*), Christmas Eve (*julafton*) and New Year’s Eve (*nyårsafton*) shall in respect of Euroclear Notes be deemed public holidays); and (ii) in respect of VPS Notes, a day other than a Saturday, Sunday or a public holiday in Norway on which the Norwegian Central Bank’s and the VPS’s settlement systems are open and commercial banks in Norway are open for business;

“**Capital Event**” means, at any time on or after the Issue Date of a Subordinated Loan, a change in the regulatory classification of the relevant Subordinated Notes that would be

likely to result in the exclusion of such Notes, in whole or in part, from the Tier 2 Capital of the Issuer and/or the Issuer Consolidated Situation, or the reclassification of such Notes, in whole or in part, as a lower quality form of regulatory capital of the Issuer and/or the Issuer Consolidated Situation, provided that (a) the SFSA considers such change to be sufficiently certain and (b) the Issuer demonstrates to the satisfaction of the SFSA that such change was not reasonably foreseeable at the Issue Date, and provided that such exclusion or reclassification is not a result of any applicable limitation on the amount of such Tier 2 Capital contained in the Applicable Banking Regulation;

“**Change of Control Event**” means an event or series of related events resulting in one person (or several persons who either (i) are, in respect of individuals, related; (ii) are, in respect of legal entities, members of the same group; or (iii) who act or have agreed to act in concert for the purposes of and prior to the acquisition of, or the establishment of control over, shares in Klarna Bank or Klarna Holding), other than person(s) approved as owner(s) of an Issuer in an ownership assessment conducted by the SFSA, directly or indirectly acquiring fifty (50) per cent. or more of the shares in Klarna Bank or Klarna Holding, or otherwise, directly or indirectly, establishing control over fifty (50) per cent. or more of the shares and/or votes in Klarna Bank or Klarna Holding, except where the Noteholders have approved such event or series of events in accordance with Clause 13.12;

“**Conditions**” for a particular Loan means these General Terms and Conditions and the Final Terms for such Loan;

“**CRD**” means the legislative package consisting of the CRD Directive, the CRR, the CRR II, the CRR III and any CRD Implementing Measures;

“**CRD Directive**” means Directive 2013/36/EU on access to the activity of credit institutions and the prudential supervision of credit institutions and investment firms of the European Parliament and of the Council of 26 June 2013, as the same may be amended and replaced from time to time (including by Directive 2019/878 as regards exempted entities, financial holding companies, mixed financial holding companies, remuneration, supervisory measures and powers and capital conservation measures of the European Parliament and of the Council of 20 May 2019);

“**CRD Implementing Measures**” means any regulatory capital rules, regulations, or other requirements implementing (or promulgates in the context of) the CRD Directive, the CRR, the CRR II or the CRR III which may from time to time be introduced, including, but not limited to, delegated or implementing acts or regulations (including technical standards) adopted by the European Commission, national laws and regulations, adopted by the SFSA and guidelines issued by the SFSA, the European Banking Authority or any other relevant authority, which are applicable to the Issuer or the Group, as applicable;

“**CRR**” means Regulation (EU) No. 575/2013 on prudential requirements for the credit institutions and investment firms of the European Parliament and of the Council of 26 June 2013, as the same may be amended or replaced from time to time;

“**CRR II**” means Regulation (EU) No. 2019/876 as regards the leverage ratio, the net stable funding ratio, requirements for own funds and eligible liabilities, counterparty credit risk, market risk, exposures to central counterparties, exposures to collective investment undertakings, large exposures, reporting and disclosure requirements from the European Parliament and of the Council of 26 June 2019 amending Regulation (EU) No 575/2013, and Regulation (EU) No 648/2012, as amended or replaced from time;

“**CRR III**” means Regulation (EU) 2024/1623 or requirements for credit risk, credit valuation adjustment risk, operational risk, market risk and the output floor of the European Parliament and of the Council of 31 May 2024, as the same may be amended or replaced from time to time.

“**CSD**” means the central securities depository in which the Notes are registered, being (i) Euroclear in respect of Euroclear Notes, and (ii) VPS in respect of VPS Notes;

“**CSD Account**” means a securities account, maintained by Euroclear pursuant to the Swedish Financial Instruments Accounts Act in respect of Euroclear Notes and maintained by VPS pursuant to the Norwegian Securities Register Act in respect of VPS Notes, in which

(i) an owner of such security is directly registered or (ii) an owner's holding of securities is registered in the name of a nominee;

"Day Count Convention" means:

- (a) if the counting basis "30/360" is stated as being applicable, the amount shall be calculated using a year of 360 days comprising twelve months of 30 days each, and in the case of a fraction of a month using the actual number of days of the month that have passed; and
- (b) if the counting basis "Actual/360" is stated as being applicable, the amount shall be calculated using the actual number of days in the relevant period divided by 360;

"Dealers" means Nordea Bank Abp, Skandinaviska Enskilda Banken AB (publ), Swedbank AB (publ) and Danske Bank A/S, Danmark, Sverige Filial and such other dealer (*emissionsinstitut*) appointed for this Programme in accordance with Clause 15.4, but only for so long as such dealer has not withdrawn as a dealer;

"EURIBOR" means

- (a) the interest rate as displayed as of or around 11.00 a.m. as displayed on the appropriate page of the LSEG screen (or through such other system or on such other page as replaces the said system or page) for EUR for a period comparable to the relevant Interest Period; or
- (b) if no such interest rate is available for the relevant Interest Period as described in paragraph (a), the arithmetic mean of the rates (rounded upwards to four decimal places) as supplied to the Administrative Agent at its request quoted by the European Reference Banks for deposits of EUR 10,000,000 for the relevant Interest Period; or
- (c) if no interest rate as described in paragraph (a) or (b) is available, the interest rate which, according to the reasonable assessment of the Administrative Agent, best reflects the interest rate for deposits in EUR offered for the relevant Interest Period;

"Euro" and **"EUR"** means the single currency of the participating member states in accordance with the legislation of the European Community relating to the European Economic and Monetary Union;

"Euroclear" means Euroclear Sweden AB, Swedish Reg. No. 556112-8074;

"Euroclear Notes" means Notes denominated in Swedish Kronor or Euro;

"European Reference Banks" means four major commercial banks which, at the current time, are quoting EURIBOR and are appointed by the Administrative Agent;

"Event of Default" means an event or circumstance specified in Clause 11 (*Acceleration of Senior Notes*) in respect of Senior Notes or Clause 12 (*Acceleration of Subordinated Loans*) in respect of Subordinated Notes;

"Final Terms" means the final terms prepared for a particular Loan;

"Group" means Klarna Holding and its Subsidiaries from time to time;

"Interest Determination Date" means, for a Loan with floating interest rate, the date specified in the relevant Final Terms;

"Interest Payment Date" means, for a Loan, the date specified in the relevant Final Terms;

"Interest Period" means, for a Loan, the period specified in the relevant Final Terms;

"Interest Rate" means, (i) for a Loan with fixed interest rate, the interest rate specified in the relevant Final Terms and (ii) for a Loan with floating interest rate, the interest rate calculated in accordance with Clause 6.2;

"IPA" means Nordea Bank Abp, filial i Norge, as paying agent and registrar, or such other issuing and paying agent, in respect of VPS Notes, but only for so long as such issuing and paying agent has not withdrawn as issuing and paying agent or been replaced in accordance with Clause 15.5;

"Issue Date" means, for a Loan, the date specified in the relevant Final Terms;

"Issuing House" means the Dealer(s) through which a specific Loan is raised;

"Issuer" means either Klarna Bank or Klarna Holding, as specified in the relevant Final Terms;

“**Issuer Consolidated Situation**” means the entities which are part of the Issuer’s Swedish prudential consolidated situation (as such term is used in the Applicable Banking Regulation), from time to time;

“**Loan**” means either a Senior Loan or a Subordinated Loan, each comprising one or more Notes with the same ISIN code, which the Issuer raises under this Programme;

“**Margin**” means, for a Loan with floating interest rate, the margin specified in the relevant Final Terms;

“**Material Subsidiary**” means a Subsidiary to Klarna Bank and/or Klarna Holding, of which the total assets of which represent more than ten (10) per cent. of the total assets of the Group (on a consolidated basis), determined by reference to the most recently published financial statements of the Subsidiary and the Issuers, respectively;

“**Maturity Date**” means, for a Loan, the date specified in the relevant Final Terms;

“**NIBOR**” means:

- (a) the interest rate administered, calculated and distributed by the Norske Finansielle Referenser AS and calculated in cooperation with Global Rate Set Systems Ltd (or the replacing administrator or calculation agent) for the relevant day and published on the information system Refinitiv’s page “OIBOR=” (or through such other system or on such other page as replaces the said system or page) for NOK for a period comparable to the relevant Interest Period; or
- (b) if no such interest rate is available for the relevant Interest Period as described in paragraph (a), the arithmetic mean of the rates (rounded upwards to four decimal places) as supplied to the Administrative Agent at its request quoted by the Reference Banks for deposits of NOK 100,000,000 for the relevant Interest Period; or
- (c) if no such interest rate as described in paragraph (a) or (b) is available, the interest rate which, according to the reasonable assessment of the Administrative Agent, best reflects the interest rate for deposits in NOK offered in the Oslo interbank market for the relevant Interest Period;

“**Nominal Amount**” means the amount for each Note that is stated in the relevant Final Terms less any amount repaid;

“**Norwegian Kroner**” and “**NOK**” means the lawful currency of Norway;

“**Norwegian Securities Register Act**” means the Norwegian Act Securities Register Act of 2002 no. 64 (Nw. *verdipapirregisterloven*);

“**Note**” means a Senior Note or a Subordinated Note, each a debt instrument for the Nominal Amount, of the type set forth in the Swedish Financial Instruments Accounts Act in respect of Euroclear Notes, or the Norwegian Securities Register Act in respect of VPS Notes, which represents a part of a Loan and which is governed by and issued under the Conditions;

“**Noteholder**” means the person recorded on a CSD Account as direct registered owner (*ägare*) or nominee (*förvaltare*) of a Note;

“**Noteholders’ Meeting**” means a meeting of the Noteholders in respect of a Loan as described in Clause 13 (*Noteholders’ Meeting*);

“**Record Date**” means:

- (a) in relation to Euroclear Notes, the fifth (5) Business Day prior to:
 - (i) an Interest Payment Date;
 - (ii) a Maturity Date or any other date when payment is to be made to Noteholders;
 - (iii) the date of a Noteholders’ Meeting; or
 - (iv) another relevant date;
 or in each case such other Business Day falling prior to a relevant date if generally applicable on the Swedish debt capital market; and
- (b) in relation to VPS Notes:
 - (i) the third (3) Business Day before:

- (A) a Maturity Date or any other date when payment is to be made to Noteholders (other than payment of interest amounts);
 - (B) the date of a Noteholders' Meeting; or
 - (C) another relevant date; and
- (ii) the fourteenth (14) day before an Interest Payment Date; or in each case, such other Business Day falling prior to a relevant date if generally applicable on the Norwegian debt capital market;

"Reference Banks" means:

- (a) the Dealers (or, if applicable, any relevant branch of any of the Dealers) appointed under this Programme; or
- (b) if none, or only one, of the Dealers provide a quotation for a relevant Base Rate, such replacing banks which, at the relevant time, provide a quotation for STIBOR or NIBOR (as applicable) and are appointed by the Administrative Agent;

"Regulated Market" means a regulated market for the purposes of Directive 2014/65/EU;

"Security" means a mortgage, charge, pledge, lien, security assignment or other security interest securing any obligation of any person, or any other agreement or arrangement having a similar effect;

"Senior Loan" means each Loan specified in its Final Terms to be a senior loan, comprising of one or more Senior Notes with the same ISIN code, raised by the Issuer under this Programme;

"Senior Note" means a debt instrument for the Nominal Amount, of the type set forth in the Swedish Financial Instruments Account Act, which represents a part of a Senior Loan and which as governed by the Conditions;

"SFSA" means the Swedish Financial Supervisory Authority (*Finansinspektionen*) or such other Swedish or European regulatory authority as may replace it;

"STIBOR" means:

- (a) the interest rate administered, calculated and distributed by the Swedish Financial Benchmark Facility AB (or the replacing administrator or calculation agent) for the relevant day and as displayed on page "STIBOR=" of the LSEG screen (or through such other system or on such other page as replaces the said system or page) for SEK for a period comparable to the relevant Interest Period; or
- (b) if no such interest rate is available for the relevant Interest Period as described in paragraph (a), the arithmetic mean of the rates (rounded upwards to four decimal places) as supplied to the Administrative Agent at its request quoted by the Reference Banks for deposits of SEK 100,000,000 for the relevant Interest Period; or
- (c) if no such interest rate as described in paragraph (a) or (b) is available, the interest rate which, according to the reasonable assessment of the Administrative Agent, best reflects the interest rate for deposits in SEK offered in the Stockholm interbank market for the relevant Interest Period;

"Subordinated Loan" means each Loan specified in its Final Terms as a subordinated loan, comprising of one or more Subordinated Notes with the same ISIN code, raised by the Issuer under this Programme;

"Subordinated Note" means a debt instrument for the Nominal Amount, of the type set forth in the Swedish Financial Instruments Account Acts, which represents a part of a Subordinated Loan and which is governed by the Terms and Conditions;

"Subsidiary" means, in relation to any person, any Swedish or foreign legal entity (whether incorporated or not), which at the time is a subsidiary (*dotterföretag*) to such person, directly or indirectly, as defined in the Swedish Companies Act (*aktieföretagslag (2005:551)*);

"Swedish Financial Instruments Accounts Act" means the Swedish Financial Instruments Accounts Act (*lagen (1998:1479) om värdepapperscentraler och kontoföring av finansiella instrument*);

"Swedish Kronor" and **"SEK"** means the lawful currency of Sweden;

- “**Tax Event**” means, for a Subordinated Loan, the occurrence of any change in, or amendment to, the laws or regulations of Sweden, or any change in the application or official interpretation of such law or regulations, which becomes effective on or after the Issue Date, resulting in that the Issuer is, or becomes, subject to a significant amount of additional taxes, duties or other governmental charges or civil liabilities with respect to the relevant Subordinated Notes provided (if required under the Applicable Banking Regulation) that the Issuer demonstrates to the satisfaction of the SFSA that such change in tax treatment of the Notes is material and was not reasonably foreseeable as a the Issue Date;
- “**Total Nominal Amount**” means, for a Loan, the total aggregate Nominal Amount of the Notes outstanding at the relevant time;
- “**Tier 2 Capital**” means tier 2 capital (*supplementärkapital*) as defined in Chapter 4 of Title I of Part Two of the CRR and/or any other Applicable Banking Regulations;
- “**VPS**” means Verdipapirsentralen ASA, Norwegian Reg. No. 985 140 421; and
- “**VPS Notes**” means Notes denominated in Norwegian Kroner.
- 1.2 When ascertaining whether a limit or threshold specified in Swedish Kronor has been attained or broken, an amount in another currency shall be counted on the basis of the rate of exchange for such currency against Swedish Kronor for the previous Business Day, as published on Refinitiv’ screen “SEKFIX=” (or on such other system or screen which replacing it) or, if such rate not is published, the rate of exchange for such currency published by the Swedish Central Bank (*Riksbanken*) on its website (www.riksbank.se).
- 1.3 Further definitions are contained (where relevant) in the relevant Final Terms.
- 1.4 The definitions contained in these General Terms and Conditions shall also apply to the relevant Final Terms.
- 2. ISSUANCE OF NOTES, STATUS AND COVENANT TO PAY**
- 2.1 Under this Programme the Issuer may issue Notes in Euro, Norwegian Kroner and Swedish Kronor with a minimum term of one year. Under a Loan, Notes may be issued in more than one tranche.
- 2.2 Upon issuance, Senior Notes will constitute direct, unconditional, unsubordinated and unsecured debt obligations of the Issuer and rank *pari passu* and without any preference among themselves and shall rank at least *pari passu* with all other present and future unsubordinated and unsecured obligations (except those obligations preferred by law) of the Issuer.
- 2.3 Subordinated Notes are intended to constitute Tier 2 Capital of the Issuer and the Issuer Consolidated Situation. Subordinated Notes constitute subordinated and unsecured obligations of the Issuer and shall at all times rank:
- (a) *pari passu* without any preference among themselves;
 - (b) *pari passu* with holders of all classes of the Issuer’s shares which in their capacity as such holders and any other liabilities or capital instruments of the Issuer that rank or are expressed to rank junior to Subordinated Notes, in each case as regards the right to receive periodic payments (to the extent such periodic payments has not been cancelled) on a liquidation (*likvidation*) or bankruptcy (*konkurs*) or the Issuer and the right to receive payment of capital on a liquidation or bankruptcy if the Issuer; and
 - (c) junior to any present and future claims of (i) depositors of the Issuer, (ii) any other unsubordinated creditors or the issuer (including holders of Senior Notes) and (iii) any subordinated creditors of the Issuer whose rights are expressed to rank in priority to the holders of Subordinated Notes.
- 2.4 The Issuer undertakes to repay the principal and to pay interest in respect of each Loan in accordance with these Conditions and to otherwise follow the Conditions for each Loan.
- 2.5 In subscribing for Notes each initial Noteholder accepts that its Notes shall have the rights and be subject to the conditions stated in the Conditions. In acquiring Notes each new Noteholder confirms such acceptance.

- 2.6 If the Issuer wishes to issue Notes under this Programme the Issuer shall enter into a separate agreement for this purpose with one or more Dealers which shall be the Issuing House(s) for such Loan.

3. NO SET-OFF OR COUNTERCLAIM

No Noteholder, in the event of the liquidation (*likvidation*), bankruptcy (*konkurs*) or resolution (*resolution*) of the Issuer, shall be entitled to exercise any right to set-off or counterclaim against moneys owed by the Issuer in respect of Subordinated Notes held by such Noteholder.

4. REGISTRATION OF NOTES

- 4.1 Notes shall be registered in a CSD Account on behalf of the Noteholder, and accordingly no physical notes representing the Notes will be issued.

4.2 A request concerning the registration of a Note shall be made to an Account Operator.

4.3 Any person who acquires the right to receive payment under a Note through a mandate, a pledge, regulations in the Code on Parents and Children (*Föräldrabalken*), conditions in a will or deed of gift or in some other way shall register her or his right in order to receive payment.

4.4 The Administrative Agent shall, for the purpose of carrying out its tasks in connection with the Conditions and, with Euroclear's or VPS's (as the case may be) permission, at all other times be entitled to obtain information from the debt register (*skuldbok*) kept by Euroclear and the securities depository kept by VPS, as relevant, in respect of the Notes.

4.5 The Administrative Agent may use the information referred to in Clause 4.4 only for the purposes of carrying out their duties and exercising their rights in accordance with the Conditions and shall not disclose such information to the Issuer, a Noteholder or any third party unless necessary for such purposes. The Administrative Agent shall not be responsible for the content of such register that is referred to in Clause 4.4 or in any other way be responsible for determining who is a Noteholder.

4.6 In order to comply with the Conditions for a Loan, the Issuer and the Administrative Agent, may, acting as a data controller, collect and process personal data. The processing is based on the Issuer's or the Administrative Agent's legitimate interest to fulfil its respective obligations under the Conditions. Unless otherwise required or permitted by law, the personal data will not be kept longer than necessary given the purpose of the processing. To the extent permitted under the Conditions, personal data may be shared with third parties, such as Euroclear, which will process the personal data further as a separate data controller. Data subjects generally have right to know what personal data the Issuer and the Administrative Agent processes about them and may request the same in writing at the Issuer's or the Administrative Agent's registered address. In addition, data subjects have the right to request that personal data is rectified and have the right to receive personal data provided by themselves in machine-readable format. Information about the Issuer's and the Administrative Agent's respective personal data processing can be obtained by requesting the same in writing at the Issuer's or the Administrative Agent's registered address.

5. PAYMENTS

5.1 Payments in respect of Notes denominated in SEK shall be made in SEK, payments in respect of Notes denominated in NOK shall be made in NOK and payments in respect of Notes denominated in EUR shall be made in EUR.

5.2 A Loan falls due on the Maturity Date. Interest shall be paid on each Interest Payment Date in accordance with the relevant Final Terms. Subject to Clause 9.2 (*Voluntary redemption of Senior Notes by the Issuer*), on the Maturity Date each Note shall be repaid at an amount equal to its Nominal Amount together with accrued but unpaid interest (if any).

5.3 Repayment of principal and payment of interest shall be made to the person who is a Noteholder on the Record Date prior to such payment date, or to such other person who is

- registered with the relevant CSD on such date as being entitled to receive the relevant payment, repayment or repurchase amount.
- 5.4 The Issuer has appointed the IPA to facilitate payments of interest and repayment of principal amounts for VPS Notes. The Issuer undertakes to, for as long as any Notes registered with VPS are outstanding, procure that payments of interest and repayment of principal amounts for such Notes may be made by the IPA in accordance with the Conditions, the rules and regulations of VPS and relevant agreements between the Issuer and the IPA.
- 5.5 Where a Noteholder has arranged for an Account Operator to record that principal and interest are to be credited to a specific bank account, the payments will be made through the relevant CSD on the relevant due dates. If no such instructions have been given, the relevant CSD will send the amount on such dates to the Noteholder at the address registered on the Record Date with such CSD. If the due date in respect of a repayment or payment (other than interest) falls on a day which is not a Business Day, the amount will be credited to an account or made available to the payee on the next following Business Day (and in respect of interest, in accordance with Clause 6.1.2 or 6.2.2, as applicable).
- 5.6 If the IPA or a CSD is unable to pay the amount in the manner stated above as a result of some delay on the part of the Issuer or because of some other obstacle, then, as soon as the obstacle has been removed, the Issuer shall ensure that the amount is paid by the IPA or the CSD, as applicable, to the person registered as Noteholder on the Record Date.
- 5.7 If the Issuer is unable to carry out its obligations to pay through the IPA or a CSD in the manner stated above due to obstacles for the IPA or the relevant CSD as stated in Clause 18.1, the Issuer shall have a right to postpone the obligation to pay until the obstacle has been removed. In such case, interest will be paid in accordance with Clause 8.2.
- 5.8 If payment or repayment is made in accordance with this Clause 5, the Issuer, the IPA and the relevant CSD shall be deemed to have fulfilled their obligation to pay, irrespective of whether such payment was made to a person not entitled to receive such amount, unless the Issuer or the CSD was aware of that payment was being made to a person not entitled to receive such amount.
- 5.9 The Issuer is not liable to gross-up any payments under Notes by virtue of any withholding tax (including but not limited to any withholding or deduction required pursuant to an agreement described in Section 1471(b) of the U.S. Internal Revenue Code of 1986 (the “Code”) or otherwise imposed pursuant to Sections 1471 through 1474 of the Code, any regulations or agreements thereunder, or any official interpretations thereof, or any law implementing an intergovernmental approach thereto), public levy or the similar.
- 6. INTEREST**
- 6.1 Fixed interest rate**
- 6.1.1 If the relevant Final Terms of a Loan specify fixed interest rate as applicable to it, the Loan shall bear interest on its Nominal Amount at the Interest Rate:
- (a) in respect of Euroclear Notes, from (but excluding) the Interest Commencement Date up to (and including) the Maturity Date; and
 - (b) in respect of VPS Notes, from (and including) the Interest Commencement Date up to (but excluding) the Maturity Date.
- 6.1.2 Interest accrued during an Interest Period is calculated using the Day Count Convention 30/360 and paid in arrears on the relevant Interest Payment Date or, to the extent such day is not a Business Day, the first following day that is a Business Day. Interest will however only accrue until the relevant Interest Payment Date.
- 6.2 Floating interest rate**
- 6.2.1 If the relevant Final Terms of a Loan specify floating interest rate as applicable to it, the Loan shall bear interest on its Nominal Amount:
- (a) in respect of Euroclear Notes, from (but excluding) the Interest Commencement Date up to (and including) the Maturity Date; and

- (b) in respect of VPS Notes, from (and including) the Interest Commencement Date up to (but excluding) the Maturity Date.

If the Base Rate plus the Margin for the relevant period is below zero (0), the floating interest rate shall be deemed to be zero (0).

6.2.2 Interest accrued during an Interest Period is calculated using the Day Count Convention Actual/360 and paid in arrears on the relevant Interest Payment Date or, to the extent such day is not a Business Day, the first following day that is a Business Day unless that day falls in the next calendar month, in which case that date will be the first preceding day that is a Business Day.

6.2.3 The Interest Rate applicable to each respective Interest Period is determined by the Administrative Agent on the respective Interest Determination Date as the Base Rate plus the Margin for such period, adjusted for the application of Clause 7 (*Replacement of Base Rate*).

6.2.4 If the Interest Rate is not determined on the Interest Determination Date because of an obstacle such as is described in Clause 18.1, the Loan shall continue to bear interest at the rate that applied to the immediately preceding Interest Period. As soon as the obstacle has been removed the Administrative Agent shall calculate a new Interest Rate to apply from the second Business Day after the date of calculation until the end of the current Interest Period.

7. REPLACEMENT OF BASE RATE

7.1 If a Base Rate Event as described in Clause 7.2 below has occurred, the Company shall, in consultation with the Arranger, initiate the procedure to, as soon as reasonably possible, determine a Successor Base Rate, Adjustment Spread, as well as initiate the procedure to determine upon necessary administrative, technical and operative amendments to the Loan Terms in order to apply, calculate and finally decide the applicable Base Rate. The Arranger is not obligated to participate in such consultation or determination as described above. Should the Arranger not participate in such consultation or determination, the Company shall, at the Company's expense, as soon as possible appoint an Independent Adviser to initiate the procedure to, as soon as reasonably possible, determine upon the mentioned. Provided that the Successor Base Rate, the Adjustment Spread and other amendments have been finally decided no later than prior to the relevant Interest Determination Date in relation to the next succeeding Interest Period, they shall become effective with effect from and including the commencement of the next succeeding Interest Period, always subject to any technical limitations of the relevant CSD and any calculations methods applicable to such Successor Base Rate.

7.2 A base rate event is an event where one or more of the following events occur ("**Base Rate Event**") which means:

- (a) the Base Rate (for the relevant Interest Period of the relevant Loan) has ceased to exist or ceased to be published for at least five (5) consecutive Business Days as a result of the Base Rate (for the relevant Interest Period of the relevant Loan) ceasing to be calculated or administered;
- (b) a public statement or publication of information by (i) the supervisor of the Base Rate Administrator or (ii) the Base Rate Administrator that the Base Rate Administrator ceases to provide the applicable Base Rate (for the relevant Interest Period of the relevant Loan) permanently or indefinitely and, at the time of the statement or publication, no successor administrator has been appointed or is expected to be appointed to continue to provide the Base Rate;
- (c) a public statement or publication of information in each case by the supervisor of the Base Rate Administrator that the Base Rate (for the relevant Interest Period of the relevant Loan) is no longer representative of the underlying market which the Base Rate is intended to represent and the representativeness of the Base Rate will not be restored in the opinion of the supervisor of the Base Rate Administrator;

- (d) a public statement or publication of information in each case by the supervisor of the Base Rate Administrator with the consequence that it is unlawful for the Company or the Administrative Agent to calculate any payments due to be made to any Noteholder using the applicable Base Rate (for the relevant Interest Period of the relevant Loan) or it has otherwise become prohibited to use the applicable Base Rate (for the relevant Interest Period of the relevant Loan);
- (e) a public statement or publication of information in each case by the bankruptcy trustee of the Base Rate Administrator or by the trustee under the bank recovery and resolution framework (*krishanteringsregelverket*) or in respect of EURIBOR or NIBOR (as applicable), from the equivalent entity with insolvency or resolution powers over the Base Rate Administrator, containing the information referred to in (b) above; or
- (f) a Base Rate Event Announcement has been made and the announced Base Rate Event as set out in (b) to (e) above will occur within six (6) months.

7.3 Upon a Base Rate Event Announcement, the Company may (but are not obligated to), if it is possible at such time to determine the Successor Base Rate, Adjustment Spread and other amendments, in consultation with the Arranger or through the appointment of an Independent Adviser, initiate the procedure as described in Clause 7.1 above to finally decide the Successor Base Rate, the Adjustment Spread and other amendments, in order to change to the Successor Base Rate at an earlier time.

7.4 If a Base Rate Event set out in any of the paragraphs (a) to (e) of the Base Rate Event definition has occurred but no Successor Base Rate and Adjustment Spread have been finally decided at the latest prior to the relevant Interest Determination Date or if such Successor Base Rate and Adjustment Spread have been finally decided but due to technical limitations of the relevant CSD, cannot be applied in relation to the relevant Interest Determination Date, the interest applicable to the next succeeding Interest Period shall be:

- (a) if the previous Base Rate is available, determined pursuant to the terms that would apply to the determination of the Base Rate as if no Base Rate Event had occurred; or
- (b) if the previous Base Rate is no longer available or cannot be used in accordance with applicable law or regulation, equal to the interest determined for the immediately preceding Interest Period.

The provisions set out in this clause are applicable on subsequent Interest Periods, provided that all relevant measures have been carried out regarding the application of and the adjustments described in this Clause 7 (*Replacement of Base Rate*) prior to every such subsequent Interest Determination Date, but without success.

7.5 Prior to the Successor Base Rate, Adjustment Spread and any other amendments becoming effective, the Company shall promptly, following the final decision by the Company in consultation with the Arranger or the Independent Adviser of any Successor Base Rate, Adjustment Spread and any other amendments, give notice thereof to the Noteholders, the Administrative Agent and the relevant CSD in accordance with Clause 17 (*Notices*). The notice shall also include information about the effective date of the amendments. If the MTN are admitted to trading on a Regulated Market, the Company shall also give notice of the amendments to the relevant stock exchange.

7.6 The Arranger, the Independent Adviser and the Administrative Agent that carries out measures in accordance with this Clause 7 shall not be liable whatsoever for any damage or loss caused by any determination, action taken or omitted by it in conjunction with the determination and final decision of the Successor Base Rate, Adjustment Spread and any amendments thereto to the Loan Terms, unless directly caused by its gross negligence or wilful misconduct. The Arranger, the Independent Adviser and the Administrative Agent shall never be responsible for indirect or consequential loss.

7.7 No amendments to the Base Rate or other amendments to the Conditions pursuant to this Clause 7 (*Replacement of Base Rate*) shall be made if, in the determination of the Issuer, the same could reasonably be expected to prejudice the qualification of any Subordinated Notes as Tier 2 Capital.

7.8 In this Clause 7 the following definitions have the meaning described below:

”**Adjustment Spread**” means a spread or a formula or methodology for calculating a spread to be applied to a Successor Base Rate and that is:

- (a) formally recommended by any Relevant Nominating Body in relation to the replacement of the Base Rate; or
- (b) if (i) is not applicable, the adjustment spread that the Company in consultation with the Arranger or the Independent Adviser determines is reasonable to use in order to eliminate, to the extent possible, any transfer of economic value from one party to another as a result of a replacement of the Base Rate and is customarily applied in comparable debt capital market transactions.

”**Base Rate Administrator**” means Swedish Financial Benchmark Facility AB (SFBF) in relation to STIBOR, European Money Markets Institute (EMMI) in relation to EURIBOR and Norske Finansielle Referanser AS (NoRe) in relation to NIBOR or any person replacing it as administrator of the Base Rate.

”**Base Rate Event Announcement**” means a public statement or published information as set out in paragraph 7.2 (b) to 7.2 (e) that any event or circumstance specified therein will occur.

”**Independent Adviser**” means an independent financial institution or adviser of repute in the debt capital markets where the Base Rate is commonly used.

”**Relevant Nominating Body**” means, subject to applicable law, firstly any relevant supervisory authority, secondly any applicable central bank, or any working group or committee of any of them, or thirdly the Financial Stability Council (*Finansiella stabilitetsrådet*) or any part thereof.

”**Successor Base Rate**” means:

- (a) a screen or benchmark rate, including the methodology for calculating term structure and calculation methods in respect of debt instruments with similar interest rate terms as MTN, which is formally recommended as a successor to or replacement of the Base Rate by a Relevant Nominating Body; or
- (b) if there is no such rate as described in paragraph (i), such other rate as the Company in consultation with the Arranger or the Independent Adviser determines is most comparable to the Base Rate.

For the avoidance of doubt, in the event that a Successor Base Rate ceases to exist, this definition shall apply *mutatis mutandis* to such new Successor Base Rate.

8. PENALTY INTEREST

8.1 In the event of delay in payment relating to principal and/or interest (except in accordance with Clause 5.7), penalty interest shall be paid on the amount due from the maturity date up to and including the day on which payment is made, at an interest rate which corresponds to the average of one week’s EURIBOR (for Loans denominated in EUR), NIBOR (for Loans denominated in NOK) or STIBOR (for Loans denominated in SEK), applicable on the first Business Day in each calendar week during the course of delay plus two (2) percentage points. Penalty interest, in accordance with this Clause 8.1, shall never be less than the interest rate applicable to the relevant Loan on the relevant due date with the addition of two (2) percentage points. Penalty interest is not compounded with the principal amount.

8.2 If the delay is due to an obstacle of the kind set out in Clause 18.1 on the part of the Issuing House(s), the IPA or any relevant CSD, no penalty interest shall apply, in which case the interest rate which applied to the relevant Loan on the relevant due date shall apply instead.

9. REDEMPTION AND REPURCHASE OF NOTES

9.1 Repurchase of Notes by the Issuer

Subject to applicable law and Clause 9.6 (*Consent from the SFSA*) (in respect of Subordinated Loans), the Issuer, any Group Company, or other company forming part of the Issuer Consolidated Situation, may repurchase Notes at any time and at any price in the open market or otherwise provided that this is compatible with applicable law. Notes owned by the Issuer may be retained, resold or cancelled at the Issuer's discretion.

9.2 Voluntary redemption of Senior Notes by the Issuer

9.2.1 The relevant Final Terms for a Senior Note may specify a right for the Issuer to, in whole or in part, redeem Senior Notes in advance of the Maturity Date at times and prices specified in such Final Terms.

9.2.2 Redemption in accordance with Clause 9.2.1 shall be made by the Issuer giving not less than fifteen (15) Business Days' notice and not more than thirty (30) Business Days' notice to the Noteholders, in each case calculated from the effective date of the notice. The notice from the Issuer shall specify the date of redemption and also the Record Date on which a person shall be registered as a Noteholder to receive the amounts due on such date of redemption. The notice is irrevocable but may, at the Issuer's discretion, contain one or more conditions precedent. Upon fulfilment of the conditions precedent(s) (if any), the Issuer is bound to redeem the Notes in full at the applicable amount on the specified date of redemption.

9.3 Mandatory repurchase due to a Change of Control Event

9.3.1 Upon the occurrence of a Change of Control Event, each Noteholder shall, during a period of twenty (20) Business Days from the effective date of a notice from the Issuer of the Change of Control Event pursuant to Clause 10.4.2 (after which time period such right shall lapse), have the right to request that all, or some only, of its Notes be repurchased at a price per Note equal to 100 per cent. of the Nominal Amount together with accrued but unpaid interest. However, such period may not start earlier than upon the occurrence of the Change of Control Event.

9.3.2 The notice from the Issuer of the Change of Control Event pursuant to Clause 10.4.2 shall specify the Record Date on which a person shall be registered as a Noteholder to receive interest and principal, the date of redemption and shall include instructions about the actions that a Noteholder needs to take if it wishes that its Notes be repurchased. If a Noteholder has so requested, and acted in accordance with the instructions in the notice from the Issuer, the Issuer shall, or shall procure that a person designated by the Issuer will, repurchase the relevant Notes and the repurchase amount shall fall due on the date of redemption specified in the notice given by the Issuer pursuant to Clause 10.4.2. The date of redemption must fall no later than forty (40) Business Days after the end of the period referred to in Clause 9.3.1.

9.3.3 The Issuer shall comply with the requirements of any applicable securities laws or regulations in connection with the repurchase of Notes. To the extent that the provisions of such laws and regulations conflict with the provisions in this Clause 9.3, the Issuer may comply with the applicable securities laws and regulations and will not be deemed to have breached its obligations under this Clause 9.3 by virtue of such conflict.

9.3.4 Any Notes repurchased by the Issuer pursuant to this Clause 9.3 may at the Issuer's discretion be retained, cancelled or sold.

9.3.5 The Issuer shall not be required to repurchase any Notes pursuant to this Clause 9.3, if a third party in connection with the occurrence of a Change of Control Event offers to purchase the Notes in the manner and on the terms set out in this Clause 9.3 (or on terms more favourable to the Noteholders) and purchases all Notes validly tendered in accordance with such offer. If Notes tendered are not purchased within the time period stipulated in this Clause 9.3, the Issuer shall repurchase any such Notes within five (5) Business Days after the expiry of the time period.

9.4 Early redemption of Subordinated Notes

- 9.4.1 In respect of Subordinated Loans and subject to Clause 9.6, the Issuer may, at its option, redeem all (but not some only) outstanding Subordinated Notes, as applicable, on the date(s) (if any) specified in the relevant Final Terms.
- 9.4.2 In respect of a Subordinated Loan, and subject to Clause 9.6, if a Capital Event or Tax Event, as applicable, occurs prior to the Maturity Date, the Issuer may, at its option, redeem all (but not some only) outstanding Subordinated Notes on any Interest Payment Date.
- 9.4.3 Any redemption in accordance with this Clause 9.4.3 shall be made by the Issuer giving not less than ten (10) Business Days' notice to the Noteholders in accordance with Clause 17 (*Notices*). Any such notice is irrevocable (subject to Clause 9.5) and, upon expiry of the notice period, the Issuer is bound to redeem the Subordinated Notes at a price per Note equal to 100 per cent. of the Nominal Amount together with accrued but unpaid interest. The notice shall specify the Record Date on which a person shall be registered as a Noteholder to receive such payment.

9.5 Variation or substitution instead of early redemption

- 9.5.1 In respect of a Subordinated Loan and subject to Clause 9.5.2, if a Capital Event or Tax Event, as applicable, occurs prior to the Maturity Date, the Issuer may, at its option, instead of redeeming the Subordinated Notes on any Interest Payment Date in accordance with Clause 9.4 having given not less than ten (10) Business Days' notice of the Noteholders in accordance with Clause 17 (*Notices*) (any such notice being irrevocable, subject to Clause 9.5.2) at any time either substitute all (but not some only) of the Subordinated Notes, or vary the terms of the Subordinated Notes, so that they remain or become (as appropriate) Subordinated Qualifying Notes provided that such variation or substitution does not in itself give rise to any right of the Issuer or redeem the substituted or varied securities that are inconsistent with the redemption provisions of the Subordinated Notes.

- 9.5.2 In this Clause 9.5 the following definition shall have the meaning ascribed below:

“**Subordinated Qualifying Notes**” means notes issued directly by the Issuer following a substitution or variation that have terms not materially less favourable to investors, certified by the Issuer acting reasonably (having consulted with an independent investment bank or independent financial adviser of international standing), than the terms of the Subordinated Notes (immediately prior to the relevant substitution or variation), provided that they shall:

- (a) include a ranking at least equal to the Subordinated Notes;
- (b) have at least the same Interest Rate and the same Interest Payment Dates as those applying to the Subordinated Notes;
- (c) have the same redemption rights as the Subordinated Notes (although they need not contain all of the rights of the Issuer under Condition 9.4);
- (d) preserve any existing rights under the Subordinated Notes to any accrued interest which has not been paid but which has not been cancelled in respect of the period from (and including) the Interest Payment Date last preceding the date of the relevant substitution or variation of the Subordinated Notes (or, if the date of substitution or variation falls before the first Interest Payment Date, the Interest Commencement Date);
- (e) are assigned (or maintain) the same or higher credit ratings as were assigned to the Subordinated Notes (if any) immediately prior to the relevant substitution or variation of the Subordinated Notes; and
- (f) comply with the requirements for Tier 2 Capital contained in the Applicable Banking Regulations.

If the Subordinated Notes were admitted to trading and listed on a Regulated Market immediately prior to the relevant substitution or variation, the Issuer shall use reasonable

efforts to ensure that the relevant Subordinated Qualifying Notes are admitted to trading and listed on a Regulated Market within sixty (60) days from their issuance.

9.6 Consent from the SFSA

The Issuer, or any other company forming part of the Issuer Consolidated Situation, may not redeem or purchase, or substitute or vary the terms of, as contemplated by this Clause 9 (*Redemption and repurchase of Notes*), any Subordinated Notes prior to the Maturity Date without the prior written consent of the SFSA or the Relevant Resolution Authority (as applicable) and in accordance with Applicable Banking Regulations.

10. GENERAL UNDERTAKINGS

10.1 Mergers

Neither Klarna Bank nor Klarna Holding shall carry out a merger (*fusion*), other than a merger where Klarna Bank or Klarna Holding (as applicable) is the surviving entity.

10.2 Banking licence

Klarna Bank shall maintain a licence to conduct banking and/or financing business (*tillstånd att bedriva bankrörelse och/eller finansieringsrörelse*) as required pursuant to the Swedish Banking and Financing Business Act (*lag (2004:297) om bank och finansieringsrörelse*) or any corresponding licence required pursuant to any legislation replacing the Swedish Banking and Financing Business Act.

10.3 Admission to trading

10.3.1 If listing is applicable under the relevant Final Terms of a Loan, the Issuer shall use its best efforts to ensure that the Loan is admitted to trading on the relevant Regulated Market not later than the date set out in such Final Terms, and that it remains listed or, if such listing is not possible to obtain or maintain, listed on another Regulated Market.

10.3.2 Following an admission to trading, the Issuer shall take all actions on its part to maintain the admission as long the relevant Loan is outstanding, but not longer than up to and including the last day on which the admission can reasonably, pursuant to the then applicable regulations of the relevant Regulated Market and the relevant CSD, subsist.

10.4 Information from the Issuer

10.4.1 The Issuer will make the following information available to the Noteholders by way of press release and by publication on the website of Klarna:

- (a) as soon as the same become available, but in any event within five (5) months after the end of each financial year, audited consolidated financial statements of the Group for that financial year prepared in accordance with the Accounting Principles;
- (b) as soon as the same become available, but in any event within two (2) months after the end of the relevant reporting period, consolidated financial statements of the Group for the interim half of the financial year or the year-end report (*bokslutskommuniké*) (as applicable) of the Group prepared in accordance with the Accounting Principles;
- (c) as soon as they become available, but in any event within two (2) months after the end of each quarter of each financial year, consolidated financial statements of the Group or at the Group's direct or indirect holding company level (as applicable) for such period, prepared in accordance with the Accounting Principles; and
- (d) any other information required by the Swedish Securities Markets Act (*lag (2007:582) om värdepappersmarknaden*) or the Norwegian Securities Trading Act (*lov av 29. juni 2007 nr. 75 om verdipapirhandel*), as applicable, and in any event the rules and regulations of the Regulated Market on which any Notes are admitted to trading.

10.4.2 The Issuer shall, without undue delay, notify the Noteholders and each Dealer upon becoming aware of the occurrence of a Change of Control Event or an Event of Default. Such notice shall be made by way of a press release and may be given in advance of the occurrence of a Change of Control Event and be conditional upon the occurrence thereof, if a definitive agreement is in place providing for such Change of Control Event. Should any Dealer not receive such information, it is entitled to assume that no such event or circumstance exists or can be expected to occur, provided that such Dealer does not have actual knowledge of such event or circumstance.

10.5 **Publication of Conditions**

The Conditions applicable for each Note outstanding shall be available on the website of the Issuer.

11. ACCELERATION OF SENIOR NOTES

11.1 The Administrative Agent shall, (i) following a request in writing from a Noteholder (or Noteholders) representing at least ten (10) per cent. of the Adjusted Loan Amount under a Senior Loan (such a request can only be made by Noteholders registered in the relevant CSD Account on the Business Day occurring immediately after the date that the request was received by the Administrative Agent and must, if made by several Noteholders, be made jointly), or (ii) following a resolution at a Noteholders' Meeting for a Senior Loan, on behalf of the Noteholders by notice to the Issuer, declare all, but not some only, of the outstanding Notes under such Senior Loan due and payable together with any other amounts payable under the Senior Loan, immediately or at such later date as the Administrative Agent or Noteholders' Meeting determines, if:

- (a) the Issuer does not pay on the due date any amount payable by it under any Senior Loan, unless the non-payment:
 - (i) is caused by technical or administrative error; and
 - (ii) is remedied within five (5) Business Days from the due date;
- (b) the Issuer does not comply with any terms, or acts in violation, of the Conditions of the relevant Senior Loan (other than those terms referred to in paragraph (a) above), unless the non-compliance:
 - (i) is capable of remedy; and
 - (ii) is remedied within fifteen (15) Business Days of the earlier of (A) the Administrative Agent giving notice thereof to the Issuer and (B) the Issuer becoming aware of the non-compliance;
- (c) the Conditions for the relevant Senior Loan becomes invalid or ineffective, in whole or in part (other than in accordance with the provisions of such Conditions), and such invalidity or ineffectiveness is materially prejudicial to the interests of the Noteholders;
- (d) any corporate action, legal proceedings or other procedure or step (unless vexatious or frivolous, disputed in good faith and discharged within thirty (30) Business Days) is taken in relation to:
 - (i) the suspension of payments, a moratorium of any indebtedness, winding-up, dissolution or administration of the Issuer or a Material Subsidiary;
 - (ii) a composition, or arrangement with any creditor of the Issuer (other than the Noteholders) or a Material Subsidiary; or
 - (iii) the appointment of a liquidator, administrator or other similar officer in respect of the Issuer, a Material Subsidiary, or any of its assets,

in each case other than in connection with a solvent liquidation or solvent reorganisation of a Material Subsidiary;

- (e) any attachment, sequestration, distress or execution, or any analogous process in any jurisdiction, affects any asset of the Issuer or a Material Subsidiary which is material to its business and not discharged within thirty (30) Business Days, or any Security over any asset of the Issuer or a Material Subsidiary which is material to its business is enforced; or

- (f) any financial indebtedness of the Issuer or a Material Subsidiary is not paid when due nor within any applicable grace period, or is declared to be or otherwise becomes due and payable prior to its specified maturity as a result of an event of default (however described), provided that no Event of Default will occur under this paragraph (f) if the aggregate amount of financial indebtedness referred to herein is less than SEK 50,000,000.
- 11.2 The Administrative Agent may not accelerate Senior Notes in accordance with Clause 11.1 by reference to a specific Event of Default if it is no longer continuing or if it has been decided at a Noteholders' Meeting to waive such Event of Default (temporarily or permanently).
- 11.3 If the Noteholders instruct the Administrative Agent to accelerate Senior Notes, the Administrative Agent shall promptly declare the Senior Notes due and payable and take such actions as may, in the opinion of the Administrative Agent, be necessary or desirable to enforce the rights of the Noteholders under the Conditions, unless the relevant Event of Default is no longer continuing.
- 11.4 In the event of an acceleration of Senior Notes in accordance with this Clause 11 (*Acceleration of Senior Notes*), up to, but excluding the Final Maturity Date, the Issuer shall redeem all Senior Notes at an amount per Senior Note equal to 100 per cent. of the Nominal Amount, together with accrued but unpaid interest.

12. ACCELERATION OF SUBORDINATED LOANS

- 12.1 The Administrative Agent shall (i) following a request in writing from a Noteholder (or Noteholders) representing at least ten (10) per cent of the Adjusted Loan Amount under a Subordinated Loan (such a request can only be made by Noteholders registered on the relevant CSD Account on the Business Day occurring immediately after the date that the request was received by the Administrative Agent and must, if made by a number of Noteholders, be made jointly), or (ii) following a resolution by the Noteholders of a Subordinated Loan at a Noteholders' Meeting, on behalf of the Noteholders by notice to the Issuer, declare all, but not some only, of the outstanding Notes under such Subordinated Loan, due and payable together with accrued but unpaid interest and any other amounts payable under the Subordinated Loan immediately or at such later date as the Administrative Agent or the Noteholders' Meeting (if applicable) determines, if:
- (a) the Issuer enters into bankruptcy (*konkurs*); or
 - (b) the Issuer enters into liquidation (*likvidation*).
- 12.2 The Administrative Agent may not declare the relevant Subordinated Loan due for payment in accordance with Clause 12.1 by a reference to circumstances constituting an Event of Default if it is no longer continuing or if a Noteholders' Meeting has resolved to waive such circumstances (temporary or permanently).
- 12.3 Except as set out in this Clause 12 (*Acceleration of Subordinated Loans*), a Subordinated Loan may not be declared due for payment by the Administrative Agent (or the Noteholders) prior to the Maturity Date (and irrespective of any breach by the Issuer of the Conditions for such Loan).

13. NOTEHOLDERS' MEETING

- 13.1 The Administrative Agent may and shall, at the request of (i) another Issuing House with respect to a Loan, (ii) the Issuer or (iii) Noteholders that at the time of such request represent at least ten (10) per cent. of the Adjusted Loan Amount under that Loan (such a request can only be made by Noteholders entered in the CSD Account on the Business Day occurring immediately after the date that the request was received by the Administrative Agent and must, if made by a number of Noteholders, be made jointly) convene a Noteholders' Meeting for the Noteholders under the relevant Loan.

- 13.2 The Administrative Agent shall convene a Noteholders' Meeting by sending notice of this to each Noteholder and the Issuer within five (5) Business Days of having received a request from an Issuing House, the Issuer or Noteholders as described in Clause 13.1 (or a later date if this is required for technical or administrative reasons). The Administrative Agent shall also, without delay, inform each Issuing House and the IPA in writing about such notice.
- 13.3 The Administrative Agent may refrain from convening a Noteholders' Meeting if (i) the proposed decision has to be approved by any party in addition to the Noteholders and this party has notified the Administrative Agent that such approval will not be given, or (ii) the proposed decision is not compatible with applicable law.
- 13.4 The notice of the meeting described in Clause 13.2 shall include (i) time for the meeting, (ii) place for the meeting, (iii) a specification of the Business Day on which a person must be registered as a Noteholder in order to be entitled to exercise voting rights, (iv) a form of power of attorney, and (v) the agenda for the meeting. The background and contents of each proposal as well as any applicable conditions and conditions precedent shall be set out in the notice in sufficient detail. If a proposal concerns an amendment to the Conditions, such proposed amendment must always be set out in precise detail. Only matters that have been included in the notice may be decided on at the Noteholders' Meeting. Should prior notification by the Noteholders be required in order to attend the Noteholders' Meeting, such requirement shall be included in the notice.
- 13.5 The Noteholders' Meeting shall be held on a date that is between ten (10) and thirty (30) Business Days after the date of the notice of the meeting. Noteholders' Meetings for several Loans under the Programme may be held on the same occasion.
- 13.6 Without deviating from the provisions of these General Terms and Conditions, the Administrative Agent may prescribe such further provisions relating to the convention of and holding of the Noteholders' Meeting as it considers appropriate. Such provisions may include, among other things, the possibility of Noteholders voting without attending the meeting in person or that electronic voting or a written procedure shall be used.
- 13.7 Only a person who is, or who has been provided with a power of attorney in accordance with Clause 14 (*Right to act on behalf of Noteholders*) by someone who is, a Noteholder on the Record Date for the Noteholders' Meeting may exercise voting rights at such Noteholders' Meeting, provided that the relevant Notes are included in the Adjusted Loan Amount. The Administrative Agent has the right to attend, and shall in each case ensure that an extract from the debt register (*skuldbok*) kept by Euroclear or the securities depository kept by VPS, as relevant, as at the Record Date for the Noteholders' Meeting, is available at the Noteholders' Meeting.
- 13.8 The meeting shall be initiated by the appointment of a chairman. The Administrative Agent shall appoint the chairman unless the Noteholders' Meeting decides differently. Representatives and advisors of the Noteholders, the Administrative Agent and the Issuer have the right to participate at the Noteholders' Meeting. The Noteholders' Meeting may decide that the Issuer and the representatives and advisors of the Issuer may only participate in a part or parts of the meeting. A transcript of the debt register (*skuldbok*) that is kept by Euroclear and relevant for determining Noteholders eligible to exercise voting rights shall be available at the Noteholders' Meeting. The chairman shall compile a list of present Noteholders with voting rights that includes information on the share of the Adjusted Loan Amount that each Noteholder represents ("**voting list**"). The voting list shall be approved by the Noteholders' Meeting. Only persons who on the Record Date for the Noteholders' Meeting were Noteholders, or who have been authorised in accordance with Clause 14 (*Right to act on behalf of Noteholders*) by persons who were Noteholders on the Record Date, may exercise voting rights at the Noteholders' Meeting, provided that the relevant Notes are included in the Adjusted Loan Amount, and only such Noteholders and authorised persons, as applicable, shall be included in the voting list.
- 13.9 The chairman shall ensure that minutes are kept at the Noteholders' Meeting. The minutes shall include notes as to the participants, the issues dealt with, the voting results and the decisions that were made. The minutes shall be signed by the chairman and at least one person appointed at the Noteholders' Meeting to approve the minutes and shall thereafter be

- delivered to the Administrative Agent. The minutes shall be available at the Issuer's website no later than five (5) Business Days after the Noteholders' Meeting. New or revised General Terms and Conditions or Final Terms shall be appended to the minutes and sent to Euroclear by the Administrative Agent or by any party appointed by the Administrative Agent.
- 13.10 In respect of a Subordinated Loan, the Noteholder may not resolve to make amendments to the Conditions if the Issuer, after consultation with the SFSA, considers that a change in the Conditions would be likely to result in the exclusion of the relevant Loan from the Tier 2 Capital of the Issuer (an "**Exclusion Event**"). A resolution by the Noteholders to amend the Conditions is not valid if the Issuer, after consultation with the SFSA, considers that such amendment would be likely to result in an Exclusion Event.
- 13.11 Decisions on the following matters require the approval of Noteholders representing at least ninety (90) per cent. of that part of the Adjusted Loan Amount for which Noteholders are voting under the relevant Loan at the Noteholders' Meeting:
- (a) a change of Maturity Date, reduction of Nominal Amount, changes in terms relating to interest or amount to be repaid (other than in accordance with what is stated in the Conditions, including what follows from the application of Clause 7 (*Replacement of Base Rate*)) and change in the specified Currency of the Loan;
 - (b) a transfer by the Issuer of its rights and obligations under the Loan;
 - (c) a change to the terms of this Clause 13 (*Noteholders' Meeting*); and
 - (d) a mandatory exchange of Notes for other securities.
- 13.12 Matters that are not covered by Clause 13.11 require the approval of Noteholders representing more than fifty (50) per cent of that part of the Adjusted Loan Amount for which Noteholders are voting under the relevant Loan at the Noteholders' Meeting. This includes, but is not limited to, changes to and waivers of rights related to the Conditions that do not require a greater majority (other than changes as described in Clause 15 (*Changes to terms, etc.*)).
- 13.13 A Noteholders' Meeting is quorate if Noteholders representing at least fifty (50) per cent of the Adjusted Loan Amount under the relevant Loan in respect of a matter in Clause 13.11 and otherwise twenty (20) per cent of the Adjusted Loan Amount under the relevant Loan are present at the meeting either in person or via an authorised representative, or in each case, as has been decided by the Administrative Agent pursuant to Clause 13.6.
- 13.14 If a Noteholders' Meeting is not quorate the Administrative Agent shall convene a new Noteholders' Meeting (in accordance with Clause 13.2) unless the relevant proposal has been withdrawn by the party or parties that initiated the Noteholders' Meeting. The requirement of a quorum in Clause 13.13 shall not apply at such new Noteholders' Meeting. If the Noteholders' Meeting has met the quorum requirement for certain but not all matters which are to be decided on in the meeting, decisions shall be made in those matters for which a quorum is present whereas any other matters shall be referred to a new Noteholders' Meeting.
- 13.15 A decision at a Noteholders' Meeting that extends obligations or limits rights of the Issuer or an Issuing House under the Conditions shall also require the approval of the party concerned.
- 13.16 A Noteholder that holds more than one Note is not required to vote for all the Notes it holds and is not required to vote in the same way for all the Notes it holds.
- 13.17 The Issuer may not, directly or indirectly, pay or contribute to payment being made to any Noteholder in order that this Noteholder will give its approval under the Conditions unless such payment is offered to all Noteholders that give their approval at a relevant Noteholders' Meeting.
- 13.18 A decision made at a Noteholders' Meeting is binding on all Noteholders under the relevant Loan irrespective of whether they are represented at the Noteholders' Meeting. Noteholders that do not vote for a decision shall not be liable for losses that the decision causes to other Noteholders.
- 13.19 The Administrative Agent's reasonable costs and expenses occasioned by a Noteholders' Meeting, including reasonable payment to the Administrative Agent, shall be borne by the Issuer.

- 13.20 At the Administrative Agent's request, the Issuer shall without delay provide the Administrative Agent with a certificate stating the Nominal Amount for Notes held by members of the Group on the relevant Record Date prior to a Noteholders' Meeting, irrespective of whether such entities are registered by name as Noteholders of Notes. The Administrative Agent shall not be responsible for the content of such a certificate or otherwise be responsible for establishing whether a Note is held by a member of the Group.
- 13.21 Information on decisions taken at a Noteholders' Meeting shall be notified without delay to the Noteholders under the relevant Loan in accordance with Clause 17 (*Notices*). At the request of a Noteholder the Administrative Agent shall provide the Noteholder with minutes of the relevant Noteholders' Meeting. However, failure to notify the Noteholders as described above shall not affect the validity of the decision.

14. RIGHT TO ACT ON BEHALF OF BONDHOLDERS

- 14.1 If a party other than a Noteholder wishes to exercise a Noteholder's rights under the Conditions or to vote at a Noteholders' Meeting, such person shall be able to produce a proxy form or other authorisation document issued by the Noteholder or a chain of such proxy forms and/or authorisation documents from the Noteholder.
- 14.2 A Noteholder may authorise one or more parties to represent the Noteholder in respect of certain or all Notes held by the Noteholder. Such authorised party may act independently.

15. CHANGES TO TERMS, ETC.

- 15.1 The Issuer and the Dealers may agree on adjustments to correct any clear and manifest error in these General Terms and Conditions.
- 15.2 The Issuer and the Administrative Agent may agree on adjustments to correct any clear and manifest error in the Final Terms of a specific Loan.
- 15.3 The Company and the Arranger or the Independent Adviser may, without the approval of the Noteholders, agree on and execute amendments to the Loan Terms in accordance with what is described in Clause 7 (*Replacement of Base Rate*) and such amendments will be binding on those covered by the Loan Terms.
- 15.4 A new dealer may be engaged by agreement between the Issuer and the dealer in question and the Dealers. A Dealer may step down as a Dealer, but an Administrative Agent in respect of a specific Loan may not step down unless a new Administrative Agent is appointed in its place.
- 15.5 The Issuer, the Dealers and the IPA may agree to replace the IPA with another Account Operator as issuing and paying agent.
- 15.6 Amendments to or concession of Conditions in cases other than as set out in Clauses 15.1–15.4 shall take place through a decision at a Noteholders' Meeting as described in Clause 13 (*Noteholders' Meeting*).
- 15.7 Approval at a Noteholders' Meeting of an amendment to the terms may include the objective content of the amendment and need not contain the specific wording of the amendment.
- 15.8 A decision on an amendment to the terms shall also include a decision on when the amendment is to take effect. However, an amendment shall not take effect until it has been registered with the relevant CSD (where relevant) and published on the Issuer's website.
- 15.9 The amendment or concession of terms as described in this Clause 15 (*Changes to terms, etc.*) shall be promptly notified by the Issuer to the Noteholders in accordance with Clause 17 (*Notices*).

16. TIME-BAR

- 16.1 Claims for the repayment of principal shall be time-barred and become void ten (10) years after the Maturity Date. Claims for the payment of interest shall be time-barred and become void three (3) years after the relevant Interest Payment Date. Upon time-bar, the Issuer shall be entitled to keep any funds that may have been reserved for such payments.
- 16.2 If the time-bar period is duly interrupted in accordance with the Swedish Limitations Act (*preskriptionslagen (1981:130)*) a new time-bar period of ten (10) years will commence for

claims in respect of principal and three (3) years for claims in respect of interest amounts, in both cases calculated from the day indicated by provisions laid down in the Swedish Limitations Act concerning the effect of an interruption in the limitation period.

17. NOTICES

- 17.1 Notices shall be provided to Noteholders for the relevant Loan at the address registered with the relevant CSD on the Business Day before dispatch. A notice to the Noteholders shall also be published by means of a press release and published on the Issuer's website.
- 17.2 Notices to the Issuer or the Dealers shall be provided at the address registered with the Swedish Companies Registration Office (*Bolagsverket*) on the Business Day before dispatch.
- 17.3 A notice to the Issuer or Noteholders in accordance with the Conditions that is sent by standard post shall be deemed to have been received by the recipient on the third Business Day after dispatch and notices sent by courier shall be deemed to have been received by the recipient when delivered to the specified address.
- 17.4 In the event that a notice is not sent correctly to a certain Noteholder the effectiveness of notices to other Noteholders shall be unaffected.

18. LIMITATION OF LIABILITY ETC.

- 18.1 With regards to the obligations imposed on the Dealers and the IPA, respectively, the Dealers and the IPA, as applicable, shall not be held liable for any losses arising out of any Swedish or foreign legal enactment, or any measure undertaken by a Swedish or foreign public authority, or war, strike, blockade, boycott, lockout or any other similar circumstance. The reservation in respect of strikes, blockades, boycotts and lockouts applies even if the party concerned itself takes such measures or is subject to such measures.
- 18.2 Losses arising in other cases shall not be compensated by a Dealer or the IPA if the relevant entity has exercised due care. In no case shall compensation be paid for indirect losses.
- 18.3 Should a Dealer or the IPA not be able to fulfil its obligations under these Conditions due to any circumstance set out in Clause 18.1, such action may be postponed until the obstacle has been removed.
- 18.4 The aforesaid shall apply unless otherwise provided in the Swedish Financial Instruments Accounts Act or the Norwegian Securities Register Act, as applicable.

19. APPLICABLE LAW AND JURISDICTION

- 19.1 The Conditions shall be governed by Swedish law.
- 19.2 Disputes shall be settled by Swedish courts. Stockholm District Court (*Stockholms tingsrätt*) shall be the court of first instance.

We hereby confirm that the above General Terms and Conditions are binding upon us.

Stockholm, 4 February 2026
KLARNA BANK AB (publ)
KLARNA HOLDING AB (publ)

FORM OF FINAL TERMS

[Klarna Bank AB (publ)] / [Klarna Holding AB (publ)]

FINAL TERMS

for [Senior Loan] / [Subordinated Loan] No. [●]
under the Swedish medium term note programme (the “Programme”)

The following are the final terms and conditions (“**Final Terms**”) of [Senior Loan] / [Subordinated Loan] No. [●], (the “**Loan**”) that [Klarna Bank AB (publ)] / [Klarna Holding AB (publ)] (the “**Issuer**”) issues in the capital market.

The Loan shall be subject to the general terms and conditions dated [21 February 2024/4 February 2026] (the “**General Terms and Conditions**”) set out in the base prospectus for the issuance of medium term notes, dated [●] (the “**Prospectus**”) [as supplemented on [●]], and the Final Terms set out below. Words and expressions not defined in the Final Terms shall have the meaning set out in the General Terms and Conditions.

This document constitutes the Final Terms for the purposes of Regulation (EU) 2017/1129 (the “**Prospectus Regulation**”) and must be read in conjunction with the Prospectus [as supplemented]. Full information on the Issuer and the offer of the Loan is only available on the basis of the combination of these Final Terms, the Prospectus [as supplemented] and any documents incorporated therein by reference. These documents are available via www.klarna.com.

[These Final Terms replace the Final Terms dated [●] whereby the total Nominal Amount is set to [●]].

Terms and conditions for the Loan

1.	Issuer:	[Klarna Bank AB (publ)] / [Klarna Holding AB (publ)]
2.	Loan no: (i) Tranche:	[●] [●]
3.	Total Nominal Amount (i) for the Loan in total: (ii) for the tranche: (iii) for earlier tranches:	[●] [●] [Tranche <i>[number]</i> : [●]]
4.	Nominal Amount per Note:	[●] [Not less than EUR 100,000 or the equivalent.]
5.	Price per Note:	[●]% of the Nominal Amount per Note [plus accrued interest from and including [●]]
6.	Currency:	[EUR] [NOK] [SEK]
7.	Interest Commencement Date:	[Issue Date] [Specify other Interest Commencement Date]
8.	Issue Date:	[●]
9.	Maturity Date:	[●]
10.	Status:	[Senior Loan]/[Subordinated Loan] [The risk factors under the heading “Specific risks relating to the Subordinated Notes” in the Base Prospectus apply.]
11.	Voluntary redemption of Notes by the Issuer:	[Applicable / Not applicable] [If not applicable, delete the remaining sub-paragraphs of this paragraph.] The Issuer may redeem all, or some only, of the outstanding Notes: [[i)] at any time from and including [the first Business Day falling [●] ([●])[months/days] after the Issue Date] / [●] to, but excluding, [the Maturity Date] / [●] at an amount per Note equal to [●] per cent. of the Nominal Amount, together with accrued but unpaid interest;][and/or] [[i)] / [(ii)] at any time from and including the first Business Day falling [●] ([●]) [months/days] prior to the Maturity Date to, but excluding, the Maturity Date, at an amount equal to 100 per cent. of the Nominal Amount together with accrued but unpaid interest]]
12.	Voluntary redemption of Subordinated Notes by the Issuer:	[Applicable]/[Not Applicable] [If not applicable, delete the remaining sub-paragraphs of this paragraph.]

		<p>[The Issuer has the right to redeem all of the outstanding Notes on [•]] [during the period from [•] to [•]] [and thereafter on each Interest Payment Date], provided that the conditions set out in Clause 9.4.1 are met.]</p> <p>[The Issuer [further] has the right to redeem all of the outstanding Notes provided that the conditions set out in Clause 9.4.2 are met.]</p>
13	Type of interest rate:	<p>[Fixed interest rate]</p> <p>[Floating interest rate]</p>
14	<p>Additional terms and conditions for Loans with fixed interest rate</p> <p>(i) Interest Rate:</p> <p>(ii) Interest Payment Date(s):</p> <p>(iii) Interest Period:</p>	<p>[Applicable] [Not applicable] <i>[If not applicable, delete the remaining sub-paragraphs of this paragraph.]</i></p> <p>[•] % per annum</p> <p>[•]</p> <p>The first Interest Period runs from [and including / but excluding] [•] to and [and including / but excluding] [•], and thereafter from [and including / but excluding] one Interest Payment Date to and [and including / but excluding] the next Interest Payment Date</p>
15	<p>Additional terms and conditions for Loans with floating interest rate</p> <p>(i) Base Rate:</p> <p>(ii) Margin:</p> <p>(iii) Interest Determination Date:</p> <p>(iv) Interest Period:</p> <p>(v) Interpolation:</p> <p>(vi) Interest Payment Date(s):</p>	<p>[Applicable] [Not applicable] <i>[If not applicable, delete the remaining sub-paragraphs of this paragraph.]</i></p> <p>[•] month(s) [EURIBOR] [NIBOR] [STIBOR]</p> <p>[+/-][•] percentage points</p> <p>[Two] Banking Days prior to the first day of each Interest Period, beginning on [•]</p> <p>The first Interest Period runs from [and including / but excluding] [•] to and [and including / but excluding] [•], and thereafter from [and including / but excluding] one Interest Payment Date to and [and including / but excluding] the next Interest Payment Date</p> <p>[Not applicable] [The Base Rate applicable to the interest paid on the [first / last] Interest Payment Date shall be subject to linear interpolation between [•] month(s) [EURIBOR] [NIBOR] [STIBOR] and [•] month(s) [EURIBOR] [NIBOR] [STIBOR]].</p> <p>[•]</p>

Other information

16	Expected rating for Loan on Issue Date:	[Not applicable][•]
17	Issuing House(s): (i) for the tranche: (ii) for earlier tranches:	[•] <i>[If only one tranche, delete the remaining sub-paragraphs of this paragraph.]</i> [•] [•]
18	Administrative Agent:	[•]
19	ISIN code:	[•]
20	Listing: (i) Regulated Market: (ii) The estimated earliest date on which the Notes will be admitted to trading: (iii) Estimate of the total expenses related to the admission to trading: (iv) Total number of Notes admitted to trading:	[Not applicable] [Applicable] <i>[If not applicable, delete the remaining sub-paragraphs of this paragraph.]</i> [•] [Specify details] [Not applicable] [Specify details] [Not applicable] [•]
21	Resolutions as basis for the issuance:	[Specify details] [Not applicable]
22	Interests:	[Specify details] [Not applicable] <i>[If applicable, describe interests of individuals and legal entities involved in the issuance as well as a record of all interests and possible conflicts of interests of importance to the issuance together with records of those involved and the nature of the interest.]</i>
23	Information from third parties:	[Information in these Final Terms originating from third parties has been reproduced accurately and, as far as the Issuer knows and can ascertain based on comparisons with other information published by relevant third parties, no information has been omitted in a way that may lead to the reproduced information being incorrect or misleading. The sources for such information are [•].] [Not applicable]
24	The use of the proceeds:	[General financing of the Issuer's and the Group's business activities] [Specify details]
25	The estimated net amount of the proceeds:	[EUR/NOK/SEK] [•] less customary transaction costs and fees.

We hereby confirm that the above Final Terms are applicable to Loan No. [•] together with the General Terms and Conditions and undertake to repay the Loan and to pay interest in accordance herewith. We confirm that any material event after the date of the Prospectus that could affect the market's assessment of the Loan and the Issuer have been made public.

Stockholm, [•]
[KLARNA BANK AB (publ)] / [KLARNA HOLDING AB (publ)]

DESCRIPTION OF KLARNA BANK AND KLARNA HOLDING

General information on Klarna Bank, Klarna Holding and the Group

Klarna Holding

Klarna Holding's legal name is Klarna Holding AB (publ) with Swedish Reg. No. 556676-2356 and Legal Entity Identifier Code 984500CCFABF562J8533. The registered office of Klarna Holding is located at Sveavägen 46, SE-111 34 Stockholm, Sweden. Klarna Holding was incorporated in Sweden on 31 January 2005 and registered with the Swedish Companies Registration Office (Sw: *Bolagsverket*) on 11 February 2005. Klarna Holding is a public limited liability company (Sw: *aktiebolag*).

Pursuant to clause 3 of the articles of association of Klarna Holding, the business purpose of Klarna Holding is to own and manage assets and promote the Group's business by offering financing, administrative services, including guarantees on the Group's behalf, issue guarantees and other associated activities. Klarna Holding shall itself or through subsidiaries also engage in management of invoicing and the sales ledger, provide collection services, credit reports and activities compatible therewith. Under its current articles of association, Klarna Holding's share capital shall be not less than SEK 2,000,000 and not more than SEK 8,000,000, divided into not fewer than 20,000,000 shares and not more than 80,000,000 shares. Klarna Holding has only one class of shares. Klarna Holding's registered share capital is SEK 3,488,328.032222, represented by 30,947,800 shares. Each share has a quota value of SEK 0.113.

Klarna Holding has been assigned the credit ratings as set out below from S&P Global Ratings Europe Limited (S&P). S&P is established in the European Union and registered under Regulation (EC) No. 1060/2009 (as amended):

Long term	BB+	Stable outlook
Short term	B	

Klarna Bank

Klarna Bank's legal and commercial name is Klarna Bank AB (publ) with Swedish Reg. No. 556737-0431 and Legal Entity Identifier Code 54930003HXYXXUHR0897. The registered office of Klarna Bank is located at Sveavägen 46, SE-111 34 Stockholm, Sweden. Klarna Bank was incorporated in Sweden on 21 August 2007 and registered with the Swedish Companies Registration Office on 5 September 2007. Klarna Bank is a joint-stock banking company (Sw: *publikt bankaktiebolag*) and is under the supervision of the Swedish Financial Supervisory Authority (Sw: *Finansinspektionen*).

Pursuant to clause 3 of the articles of association of Klarna Bank, the business purpose of Klarna Bank is (a) such activities as permitted by Chapter 1, Section 3 of The Banking and Finance Business Act (2004:297) and (b) financial and other activities that are related to such activities as permitted under (a) above. Under its current articles of association, Klarna Bank's share capital shall be not less than SEK 25,000,000 and not more than SEK 100,000,000, divided into not fewer than 150,000,000 shares and not more than 600,000,000 shares. Klarna Bank has only one class of shares. Klarna Bank's registered share capital is SEK 82,982,595.024, represented by 246,972,009 shares. Each share has a quota value of SEK 0.336.

Klarna's website is www.klarna.com. The information on the website is not part of this Base Prospectus and has not been scrutinised or approved by the SFSA unless that information is incorporated by reference into this Base Prospectus.

Klarna Bank has been assigned the credit ratings as set out below from S&P Global Ratings Europe Limited (S&P). S&P is established in the European Union and registered under Regulation (EC) No. 1060/2009 (as amended):

Long term	BBB-	Stable outlook
Short term	A-3	

Regulatory history of Klarna Bank

On 26 May 2009, Klarna Bank was granted a licence as a credit market company (*kreditmarknadsbolag*) to conduct financing business under the Swedish Banking and Financing Business Act (*lag (2004:297) om bank- och finansieringsrörelse*), and on 19 June 2017, Klarna Bank was granted a licence to conduct banking business. In connection with this, Klarna Bank changed its name from Klarna AB to Klarna Bank AB.

Main activities

Klarna Bank is a global payments provider, active across Europe and North America, as well as a fully licensed bank. Its business primarily comprises the providing of payment solutions and consumer lending products designed for both online and in-store use. Klarna Bank's revenues are generated from both merchants and consumers. As of June 2025, the Group was active in 45 markets and employed more than 3,000 employees.

Recent events relevant to Klarna's solvency

There have been no recent events particular to Klarna and which are to a material extent relevant to an evaluation of Klarna's solvency.

Legal structure of the Group

The Issuers are part of a corporate group for which Klarna Group plc is the ultimate parent. Klarna Group plc is listed on the New York Stock Exchange in the United States. Klarna Bank's immediate parent company is Klarna Holding. The Group operates through Klarna Bank and its direct or indirect subsidiaries. The primary purpose of Klarna Holding is to directly or indirectly own the shares in Klarna Bank. The Group structure as at the date of this Base Prospectus is illustrated in the organisational chart below. The Issuers are reliant on other entities within the Group to provide credit and payment services in certain jurisdictions. The Issuer are thus, also, dependent upon receipt of sufficient income arising from the operations of the Group across all relevant jurisdictions. The ability of the Group companies to make payments may be restricted by, among other things, the availability of funds, corporate restrictions and local laws. See also "*Risk factors – Risks relating to Notes – Noteholders of Notes issued by Klarna Holding are structurally subordinated*".

Principal shareholders

Klarna Bank is wholly owned by Klarna Holding. Klarna Holding is held to 99.92% by Klarna Group Holdco Ltd¹ which is wholly owned by Klarna Group Midco Ltd. Klarna Group Midco Ltd is held by Klarna Group plc directly and through a number of incentive related group companies. Klarna Group plc effectively controls more than 99.99% of the capital and votes of Klarna Midco Ltd. The largest shareholders in Klarna Group plc, as of 31 August 2025, were:

Name of shareholder	Percentage of votes and share capital
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¹ Calculated excluding treasury shares held by Klarna Holding AB itself.

Funds advised by Sequoia Capital	21.30%
Heartland	10.02%
Victor Jacobsson (directly and indirectly)	7.98%
Sebastian Siemiatkowski (directly and indirectly)	6.66%
Commonwealth Bank of Australia	5.23%
Silver Lake	4.60%
Softbank	4.16%
Total	59.96%

Relevant legislation

Klarna Bank is a public joint-stock banking company (*publikt bankaktiebolag*) regulated by the Swedish Companies Act (*aktiebolagslagen (2005:551)*), the Swedish Banking and Financing Business Act (*lag (2004:297) om bank- och finansieringsrörelse*) and its articles of association. As a banking company, Klarna Bank is subject to the supervision of the SFSA and regulated by, *inter alia*, the Swedish Deposit Insurance Act (*lag (1995:1571) om insättningsgaranti*) and the Swedish Annual Accounts Act for Credit Institutions and Securities Companies (*lag (1995:1559) om årsredovisning i kreditinstitut och värdepappersbolag*) as well as Regulations and General Guidelines issued by the SFSA and Guidelines issued by the EBA.

Klarna Bank is further subject to the provisions set forth in the CRR and related delegated acts and technical standards, and in the Swedish Supervision of Credit and Investment Firms Act (*lag (2014:968) om särskild tillsyn över kreditinstitut och värdepappersbolag*) and the Swedish Act on Capital Buffers (*lag 2014:966) om kapitalbuffertar*) which implement CRD IV. The capital adequacy requirements are measured both on the level of Klarna Bank and on the consolidated group as described in “*Risk factors - Legal and regulatory risks for Klarna - Regulatory capital and liquidity requirements*”. Further obligations apply to Klarna under the BRRD and Swedish Resolution Act (*lag (2015:1016) om resolution*).

In addition to laws and regulations, Klarna has a number of internal governing documents that govern the day-to-day management of the company. These are on policy level adopted by the board of directors and on instruction level by the CEO or relevant head of the responsible area and include, *inter alia*, a Finance policy, Credit policy, Risk policy, Conflicts of interest policy, Privacy, data protection and data retention policy, Anti-money laundering and counter terrorist financing policy, Internal capital and liquidity adequacy assessment process policy and Outsourcing Policy and Anti-Corruption instruction.

Business operations

Klarna has developed a complementary product offering aimed at reducing friction for consumers purchasing online, which in turn adds value for merchants by increasing purchase conversion, average order value, level of sales and overall consumer experience. The merchant offering consists of four main products; Klarna Payments (“**KP**”), Klarna In-store and Klarna In-app.

KP offers the merchant a selection of Klarna’s payment options through the merchant's own checkout. The presentation of Klarna’s services are owned, controlled and optimised by Klarna.

Klarna In-store covers a variety of integration methods designed for physical stores, bringing the same ease of use and payment flexibility for both consumers and merchants in the brick and mortar environment.

Klarna In-app mobile SDK allows merchants to natively integrate Klarna’s products into their mobile applications. This means that merchants can now add services like Klarna Payments to their app and let customers pay with our payment methods with improved ease and speed.

Besides the above, Klarna also offers merchants various tools (e.g. Merchant Insights), marketing services (e.g. advertising) and support as well as in-store payment solutions (Klarna In-store).

At the beginning of 2018, Klarna launched, and signed the first customer to, Klarna open banking. This service provides third-party providers with an access to account (XS2A) application programming interface (API) to access over 15,000 banks in 24 markets (in line with the requirements under the Payment Services (PSD2) Directive (EU) 2015/2366. Klarna’s open banking solution offers a combination of both account information services (AIS) providing consolidated information on payment accounts, and payment initiation services (PIS) enabling an account to account direct bank transfers as licensed under PSD2.

Consumer products

Klarna’s consumer products can be subdivided into the following:

Pay Later

Pay Later enables consumers to purchase goods or services at the time of the transaction and pay the full amount at a later date. The most common version of Pay Later is Pay in 30, where the consumer pays 30 days after purchase. Klarna also offers Pay Later as Pay in “N,” which allows the consumer to split their purchase into multiple installments which begin with a first payment when a purchase is initially made. The most common installment plans are Pay in 3, when installments are paid every 30 days, or Pay in 4, when installments are paid every 14 days. All of our Pay Later products are designed to be fee- and interest-free for the consumer. As a result, Klarna pays the merchant on behalf of the consumer when the order is placed and, generally, Klarna’s consumers do not pay a fee or interest. Consumers are credit assessed by Klarna using both internal and external data. A positive credit decision allows the respective consumer to shop at a merchant connected to Klarna while simultaneously receiving a 30-60 days’ credit term to pay for their goods or services. Klarna mainly, but not always, conducts factoring by acquiring the purchase price claim from the merchant as well as the terms agreed between the merchant and the consumer. Such services enable merchants to safely offer post-purchase payments in an online environment. Merchants, paid irrespective of whether the consumer pays or not, pay Klarna for assuming the fraud and credit risk, whilst consumers pay Klarna late fees and interest in the event of delayed payment.

Fair Financing

Klarna’s account product (called “**Fair Financing**”) offers the consumer the ability to pay for their purchase over a longer duration, which ranges from three to 48 months.

In a Fair Financing transaction, Klarna charges the merchant a fee after a successful transaction. In addition, consumers typically pay interest for this payment method.

Pay in Full

Pay in Full instantly settles purchases at the time of the transaction. Payment methods vary by market and may include direct debit from bank accounts, credit and debit card or digital wallets. In a Pay in Full transaction, Klarna charges the merchant a fee after a successful transaction and the consumer pays no fee.

Klarna Credit Card

The Klarna Credit Card is available as a physical or virtual Visa credit card. It offers consumers flexibility to settle their purchases using Pay in Full, Pay Later or the Financing payment options.

Klarna Card

The Klarna Card is a debit-first Visa card that allows consumers to pay for purchases in full directly from their Klarna account balance. Consumers also have the option to plan a credit purchase in advance to prequalify for Pay Later or Financing.

Klarna app

The Klarna app is a shopping service for consumers. The app provides consumers with features including personalized and curated content and tools to help them take control of their personal finances. The Klarna app allows consumers to pay with Klarna's payment methods at any online merchant no matter if the merchant is integrated with Klarna or not. This is done through issuing a virtual card which is used in the merchant's checkout.

Non Klarna

Klarna also processes so-called Non Klarna purchases, e.g., external direct banking where the consumer authorises the settlement using their internet banking token or card purchases through the major card schemes such as Visa, MasterCard and American Express. Klarna's risk exposure on card transactions is limited to technical issues, and certain cases of fraud and contested purchases (chargebacks) where neither the merchant nor the card network assumes responsibility.

Deposits

The deposits product allows customers to place their money into a transaction account and/or invest their money into savings accounts for a flexible or fixed term length. During that term length the customer can earn a flexible or fixed interest rate on their savings account.

Liquidity and Funding

Klarna has a stable and diverse funding platform with a conservative maturity structure where liabilities on average have longer duration than the assets. At the date of this Base Prospectus, Klarna's funding was split between equity, Additional Tier 1 and Tier 2 instruments, senior unsecured bonds, bilateral loans, a bank facility, commercial paper and retail deposits with varying maturities.

Board of Directors

The Board of Directors of Klarna Bank consists of four ordinary members. The name and position of each board member as of the date of this Base Prospectus are set out below.

Sebastian Siemiatkowski

Born in 1981. Member of the Board & Chief Executive Officer.

Principal education: Master of Science, M.Sc. (Economics and Business) Stockholm School of Economics.

Other on-going principal assignments: Board member and CEO in Klarna Bank and Klarna Holding, board member of various Group Companies and chairman in Flat Capital.

Sarah Smith

Born in 1959. Non-Executive Director.

Principal education: City of London University (formerly Polytechnic), Dip.Acc., Chartered Accountant, Fellow, (Institute of England and Wales).

Other on-going principal assignments: Serves on the boards of Via Transportation, PCAP, and AON. She is also a member of the Board of Trustees of the Financial Accounting Foundation.

Omid Kordestani

Born in 1963. Non-Executive Director.

Principal education: Master of Business Administration (MBA), Organizational Leadership, Stanford University. Bachelor of Science (BS) and Electrical and Electronics Engineering, San Jose State University.

Other on-going principal assignments: Chairman of Pearson plc, board member of Klarna Holding.

Roger W. Ferguson Jr.

Born in 1951. Non-Executive Chairman of the Board.

Principal education: Doctor of Philosophy (PhD) in Economics, Harvard University. Doctor of Law (J.D.), Harvard University. Bachelor of Arts (B.A.) in Economics, Harvard University. Frank Knox Fellow, Cambridge University.

Other on-going principal assignments: Serves on the boards of Alphabet, Inc.; Corning, Inc.; and International Flavors & Fragrances, Inc and is executive chairman at Andalusian Credit Partners and a partner and chief investment officer of Red Cell Partners. Mr. Ferguson is also active as an advisor and board member with various private companies.

Serves on the boards of the Institute for Advanced Study, Memorial Sloan Kettering Cancer Center, and American Academy of Arts & Sciences.

The Board of Directors of Klarna Holding consists of three ordinary members. The name and position of each board member as of the date of this Base Prospectus are set out below.

Sebastian Siemiatkowski

Born in 1981. Member of the Board & Chief Executive Officer.

Principal education: Master of Science, M.Sc. (Economics and Business) Stockholm School of Economics.

Other on-going principal assignments: Board member and CEO in Klarna Bank and Klarna Holding, board member of various Group Companies and chairman in Flat Capital.

David Fock

Born in 1977. Chairman of the Board & Chief Product and Design Officer

Principal education: Stockholms hotell och restaurangskola.

Other on-going principal assignments: none.

Camilla Giesecke

Born in 1980. Member of the Board & Chief Operating Officer

Principal education: Master of Science, M.Sc. (Economics and Business Administration) Stockholm School of Economics.

Other on-going principal assignments: Director of Kinnevik AB, Estrid AB and Jar of Candy Sweden AB.

Group management team

The Group Management of the Issuer consists of a team of twelve persons. The name and current position of each member of the Group Management as of the date of this Base Prospectus is set out below.

Sebastian Siemiatkowski

Born 1981. President & CEO. At Klarna since January 2005.

Principal education: Master of Science, M.Sc. (Economics and Business) Stockholm School of Economics, Master.

David Fock

Born 1977. Chief Product and Design Officer. At Klarna since August 2010.

Principal education: Stockholms hotell och restaurangskola.

Yaron Shaer

Born 1976. Chief Technology and Information Security Officer. At Klarna since June 2014.

Principal education: Bachelor of Technology and Management. Tel-Aviv Academic College of Engineering.

Niclas Neglén

Born 1977. Chief Financial Officer. At Klarna since March 2021.

Principal education: M.Sc. Stockholm School of Economics

David Sandström

Born 1983. Chief Marketing Officer. At Klarna since June 2017.

Principal education: Master in Business & Administration, Communication, Handelshögskolan Institute.

David Sykes

Born 1984. Chief Commercial Officer. At Klarna since October 2019.

Principal education: Bachelor of Laws, Bachelor of Arts (Hons), International Relations and Public International Law, Australian National University

Camilla Giesecke

Born 1980. Chief Operating Officer. At Klarna since February 2017.

Principal education: M.Sc. Stockholm School of Economics.

Joseph Arnold

Born 1985. Chief Compliance Officer (interim). At Klarna since June 2019.

Principle education: LL.M., Capital University Law School.

Boudien Moerman

Born 1978. Chief Legal Officer. At Klarna since June 2024.

Principle education: Solicitor of the Senior Courts of England and Wales, Admitted by the Law Society of England and Wales, 2006

Joachim Reuss

Born 1979. Chief Risk Officer. At Klarna since August 2021.

Principal education: M.Sc. Industrial Engineering & Management, Linköping University.

Arvind Varadhan

Born 1980. Chief Credit Risk Officer. At Klarna since August 2022.

Principal education: M.Eng. in Civil Engineering, University of Florida, US; Bachelors of Technology in Civil Engineering, Indian Institute of Technology Delhi, India.

Harjyot Lidher

Born 1994. Chief Information Security Officer. At Klarna since April 2022.

Principle Education: B.Tech. in Information Technology, SVKM's Narsee Monjee Institute of Management Studies

Viashen Padayachee

Born 1984. Chief Security Risk Officer. At Klarna since October 2020.

Principle education: National Diploma in Information Technology, Durban University of Technology

Additional information on the board and the management team**Business address**

The office address of the Boards of Directors and the Group Management Team is the registered office of Klarna Bank; Sveavägen 46, SE-111 34 Stockholm, Sweden.

Conflicts of interest

To the best of each of the Issuers' knowledge, no conflicts of interest exist between the private interests and other duties of the board members or the management team and their duties towards the Issuers (as applicable).

Auditors

At the 2023, 2024 and 2025 annual general meetings, Ernst & Young Aktiebolag was re-elected as auditor. In 2025, Ernst & Young Sweden AB appointed Hamish Mabon as auditor-in-charge of the Issuer. Hamish Mabon is an authorised public accountant and member of FAR, the professional institute for accountants in Sweden.

The registered address of Ernst & Young Aktiebolag is Hamngatan 26, SE-111 47 Stockholm, Sweden.

MARKET AND INDUSTRY OVERVIEW

Klarna's business primarily comprises the providing of payment solutions and consumer lending products designed specifically for the online environment. The purpose of these solutions and products is to make e-commerce simpler and safer for both merchants and consumers. Klarna's customers are both the merchants that are providing Klarna's payments services, and the consumers that are shopping with these merchants. Klarna's payment services offering is complementary as a product offering and in terms of the customers served. Its credit products, for example, generate revenue from both the merchants and the consumers. Klarna is active on a number of international markets, having passported its banking licence from the SFSA to various European Union markets. In addition, Klarna is active in other markets including the U.K., U.S, Australia and New Zealand.

An important driver of development of Klarna's business is the size and growth of e-commerce. Other factors include the general economic growth, the evolution of disposable incomes and unemployment. There are a number of competitors that provide similar products in the countries where Klarna operates. These competitors are either active in the provision of checkout methods, in the supply of credit at checkout, or both. They can broadly be divided into two groups: technology-driven companies and traditional finance companies. Lately, the general interest in offering buy now pay later services has increased which has led to market consolidations through global strategic acquisitions and new/competing product offerings from established technology-driven companies.

There are however barriers to entry that make it difficult for new players to establish a presence in Klarna's markets. One of these is the strict and complex rules and regulations for banks, which require would-be competitors to make large financial and human capital investments in legal, compliance and finance functions. The ability to make instant credit assessments, which necessitates complex models, requiring not only access to extensive historical performance information, but also time and experience of lending, is another barrier to entry. The risk of making incorrect credit decisions is higher when a player establishes a presence in a new market without previous experience or historical results on which to base itself.

LEGAL AND SUPPLEMENTARY INFORMATION

SFSA approval

This Base Prospectus was approved by the Swedish Financial Supervisory Authority as competent authority under the Regulation (EU) 2017/1129 on 4 February 2026. The Swedish Financial Supervisory Authority only approves this Base Prospectus as meeting the standards of completeness, comprehensibility and consistency imposed by the Regulation (EU) 2017/1129. The Swedish Financial Supervisory Authority's approval should not be considered as an endorsement of the Issuers that are the subjects of this Base Prospectus, nor should it be considered as an endorsement of the quality of the securities that are the subject of this Base Prospectus. Investors should make their own assessment as to the suitability of investing in the securities.

Authorisations and responsibility

The decision to establish the Programme was authorised by a resolution of the Board of Directors of Klarna Bank on 4 October 2018. The decision for Klarna Holding to accede to the Programme was authorised by a resolution of the Board of Directors of Klarna Holding on 27 January 2026.

Each of Klarna Bank and Klarna Holding accepts responsibility for the information contained in this Base Prospectus and declares that, to the best of its knowledge, the information contained in this Base Prospectus is in accordance with the facts and the Base Prospectus makes no omission likely to affect its import. The Board of Directors of each of Klarna Bank and Klarna Holding is, to the extent provided by law, responsible for the information contained in this Base Prospectus and declares that, to the best of its knowledge, the information contained in this Base Prospectus is in accordance with the facts and the Base Prospectus makes no omission likely to affect its import.

The Arranger and the Dealers have not verified the content of this Base Prospectus and do not assume any responsibility therefor.

Incorporation by reference

The following information has been incorporated into this Base Prospectus by reference and should be read as part of this Base Prospectus:

Klarna Bank's annual report for 2023	as regards the audited consolidated financial information on page 25 for income statements, page 25 for the balance sheet, page 28 for the cash flow statement, page 26 for changes in equity capital, pages 29-67 for notes to the income statement and notes to the balance sheet and the last three pages for the audit report.
Klarna Bank's annual report for 2024	as regards the audited consolidated financial information on page 29 for income statements, page 31 for the balance sheet, page 36 for the cash flow statement, page 35 for changes in equity capital, pages 38-113 for notes to the income statement and notes to the balance sheet and the last four pages for the audit report.
Klarna Bank's interim report for the period January-June 2025	as regards the consolidated financial information on page 10 for income statements, page 12 for the balance sheet, page 14 for the cash flow statement, page 13 for changes in equity capital, and pages 21-38 for notes to the income statement and notes to the balance sheet.

Klarna Holding's annual report for 2023	as regards the audited consolidated financial information on page 73 for income statements, page 74 for the balance sheet, page 28 for the cash flow statement, page 26 for changes in equity capital, pages 29-67 for notes to the income statement and notes to the balance sheet and the last three pages for the audit report.
Klarna Holding's annual report for 2024	as regards the audited consolidated financial information on page 28 for income statements, page 30 for the balance sheet, page 75 for the cash flow statement, page 74 for changes in equity capital, pages 76 - 105 for notes to the income statement and notes to the balance sheet and the last two pages for the audit report.
Klarna Holding's interim report for the period January-June 2025	as regards the consolidated financial information on page 9 for income statements, page 11 for the balance sheet, page 14 for the cash flow statement, page 12 for changes in equity capital, and pages 16-31 for notes to the income statement and notes to the balance sheet.

The information referred to above is available for inspection at: <https://investors.klarna.com/financials/quarterly-results>. The information on the website is not part of this Base Prospectus and has not been scrutinised or approved by the SFSA unless that information is incorporated by reference into this Base Prospectus.

Information in the above documents which is not incorporated by reference is either deemed by the Issuers not to be relevant for investors in Notes or is covered elsewhere in the Base Prospectus.

The Issuers' annual reports for 2023 and 2024 have been prepared in accordance with International Financial Reporting Standards (IFRS) as adopted by the EU. In addition, certain complementary rules in the Swedish Annual Accounts Act for Credit Institutions and Securities Companies (1995:1559), the accounting regulations of the Swedish Financial Supervisory Authority (FFFS 2008:25 including amendments) and the Supplementary Accounting Rules for Groups (RFR 1) of the Swedish Financial Reporting Board have been applied.

The annual reports for 2023 and 2024 have been audited by the Issuers' current auditor Ernst & Young Aktiebolag.

The interim reports for the first half of 2025 have been prepared in accordance with IAS 34, Interim Financial Reporting. The interim reports have been reviewed by the Issuers' auditor.

With the exception of the annual reports and the interim report, no information in this Base Prospectus has been audited or reviewed by the Issuers' current or previous auditor.

In addition to the above and in order to enable further tap issuances under previous terms and conditions, the general terms and conditions dated 21 February 2024 (on pages 23-41) of the Issuer's base prospectus dated 4 March 2024 (available at <https://investors.klarna.com/Fixed-income>) are incorporated in, and form part, of this Base Prospectus.

Incorporation by reference of future financial information

The consolidated income statement, consolidated balance sheet, change in consolidated equity capital, consolidated cash flow statement, the notes and the auditor's report in the Klarna Bank's future annual report for the financial year ending on 31 December 2025 and the consolidated income statement, consolidated balance sheet, change in consolidated equity capital, consolidated cash flow statement and the notes in the Klarna Bank's interim reports for the periods January-December 2025 and January-June 2026 which will be published during the term of this Base Prospectus and are incorporated in this

Base Prospectus by reference. These future financial reports will become available on the Klarna's website, <https://investors.klarna.com/financials/quarterly-results/>, on the dates set out in the financial calendar also available on Klarna's website or such other date that may be announced by Klarna Bank through press release.

In addition, the income statement, balance sheet, change in equity capital, cash flow statement, the notes and the auditor's report in Klarna Holding's future annual report for the financial year ending on 31 December 2025 and the income statement, balance sheet, change in equity capital, cash flow statement and the notes in Klarna Holding's interim reports for the periods January-December 2025 and January-June 2026 which will be published during the term of this Base Prospectus and are incorporated in this Base Prospectus by reference. These future financial reports will become available on the Klarna's website, <https://investors.klarna.com/financials/quarterly-results/>, on the dates set out in the financial calendar also available on Klarna's website or such other date that may be announced by Klarna Holding through press release.

Documents available

The articles of associations and the certificate of registrations of Klarna Bank and Klarna Holding are available at Klarna's website <https://investors.klarna.com/resources/faq/>. The information on the website is not part of this Base Prospectus and has not been scrutinised or approved by the SFSA unless that information is incorporated by reference into this Base Prospectus.

Certain material interests

Nordea Bank Abp, Skandinaviska Enskilda Banken AB (publ), Swedbank AB (publ) and Danske Bank A/S, Danmark, Sverige Filial are Dealers under the Programme and Nordea Bank Abp is Arranger. The Dealers and the Arranger (and closely related companies) have engaged in, and may in the future engage in, investment banking and/or commercial banking or other services for either of the Issuers in the ordinary course of business. Therefore, conflicts of interest may exist or may arise as a result of the Dealers and the Arranger having previously engaged, or in the future engaging, in transactions with other parties, having multiple roles or carrying out other transactions for third parties with conflicting interests.

Significant change

As of the date of this Base Prospectus, there has been no significant change of Klarna's financial position since 30 June 2025, being the end of the last financial period for which financial information of the Issuer has been included in this Base Prospectus.

Trend information

There has been no material adverse change in the prospects of the Issuer since 30 June 2025, being the date of the end of the last financial period for which audited financial information of the Issuer has been published to the date of this Base Prospectus.

Save as set out in Note 17 "*Significant events after the end of the reporting period*" on page 38 of the Issuer's interim report for January-June 2025, there has been no material adverse change in the prospects of the Issuer since 30 June 2025, being the date of the end of the last financial period for which financial information of the Issuer has been published to the date of this Base Prospectus.

On 10 September 2025, the shares of the Issuers' ultimate parent company Klarna Group plc were listed on the New York Stock Exchange in the United States.

Current disputes

Neither the Issuers nor any of their respective subsidiaries are or have been involved in any governmental, legal or arbitration proceedings (including any such proceedings which are pending or threatened of which the Issuers are aware) in the 12 months preceding the date of this document which may have or have in such period had a significant adverse effect on the financial position or profitability of the Issuers or the Group taken as a whole. Members of the Group are, however, parties to lawsuits and other disputes from time to time in the course of their normal operations.

In December 2024, Klarna received a remark (*anmärkning*) and were fined SEK 500 million by the SFSA following an investigation (the “**SFSA Investigation**”) relating to Klarna Bank’s compliance with applicable AML/CFT regulations. The SFSA Investigation did not identify any transactions conducted on our network that were in violation of applicable AML/CFT regulations, but concluded that our methods and thresholds for know-your-customer and customer due diligence checks, our risk classification procedures and policies, distribution channel risk considerations, analysis of suspicious activity reports and model risk management, as well as our AML/CFT process, were nevertheless insufficient in light of the requirements of the Swedish AML Act.

On 13 September 2022, the Swedish Data Protection Authority (*Integritetskyddsmyndigheten*) (IMY) started an investigation of the processes Klarna uses to identify consumers that have contacted the company to exercise privacy rights, after complaints from customers in Germany. This investigation is ongoing.

Material agreements

Neither Klarna Bank nor Klarna Holding has concluded any material agreement outside of its ordinary course of business, which could result in any member of the Group being under an obligation or entitlement that is material to the Issuers’ ability to meet their obligations (as applicable) to Noteholders in respect of Notes being issued.

ADDRESSES

The Issuers

Klarna Bank AB (publ)

Postal address

Sveavägen 46, SE-111 34 Stockholm, Sweden

Visiting address

Sveavägen 46, SE-111 34 Stockholm, Sweden

Telephone: +46 8 120 120 00

www.klarna.com

Klarna Holding AB (publ)

Postal address

Sveavägen 46, SE-111 34 Stockholm, Sweden

Visiting address

Sveavägen 46, SE-111 34 Stockholm, Sweden

Telephone: +46 8 120 120 00

www.klarna.com

Dealers

Danske Bank A/S, Danmark, Sverige Filial

Postal address:

Att: DCM Administration, Box 7523, 103 92 Stockholm, Sweden

Visiting address:

Norrmalmstorg 1, SE-103 92, Stockholm, Sweden

Telephone: +46 (0)8 568 80583

www.danskebank.se

Nordea Bank Abp

Postal address

Smålandsgatan 17, 105 71 Stockholm, Sweden

Visiting address

Smålandsgatan 17, SE-105 71 Stockholm, Sweden

Telephone: +46 10 157 10 00

www.nordea.com/sv/

Skandinaviska Enskilda Banken AB (publ)

Postal address

Kungsträdgårdsgatan 8, SE-106 40 Stockholm, Sweden

Visiting address

Kungsträdgårdsgatan 8, SE-106 40 Stockholm, Sweden

Telephone: +46 8 506 232 20

www.seb.se

Swedbank AB (publ)

Postal address

Corporates & Institutions

SE-105 34 Stockholm, Sweden

Visiting address

Malmskillnadsgatan 23, SE-111 57 Stockholm, Sweden

Telephone: +46 8 585 900 00

www.swedbank.com

Auditor to the Issuer

Ernst & Young Sweden AB

Postal address

P.O. Box 7850, SE-103 99 Stockholm, Sweden

Visiting address

Jakobsbergsgatan 24, SE-111 44 Stockholm, Sweden

Telephone: +46 8 520 590 00

www.ey.com/se/sv/home

Legal Adviser to the Issuer

Mannheimer Swartling Advokatbyrå

Postal address

P.O. Box 1711, SE-111 87 Stockholm, Sweden

Visiting address

Norrlandsgatan 21, SE-111 43 Stockholm, Sweden

Telephone: +46 8 595 060 00

www.mannheimerswartling.se

IPA

Nordea Bank Abp, filial i Norge

Postal address

P.O. Box 1166 Sentrum, 0107 Oslo, Norway

Visiting address

Essendrops gate 7, 0368 Oslo, Norway

Telephone: +47 23 20 60 02

www.nordea.no

CSD

Euroclear Sweden AB

Postal address

P.O. Box 191, SE-101 23 Stockholm, Sweden

Visiting address

Klarabergsviadukten 63, SE-111 64 Stockholm, Sweden

Telephone: +46 8 402 90 00

www.euroclear.com/sweden/sv.html

VPS

Postal address

P.O. Box 1174 Sentrum, NO-0107 Oslo, Norway

Visiting address

Fred. Olsens gate 1, 0152 Oslo, Norway

Telephone: +47 22 63 53 00

www.vps.no

Klarna.

*Sveavägen 46, SE-111 34 Stockholm
www.klarna.com*