





bedsonline

# **RESULTS**Full year 2025

26 November 2025



# **AGENDA**

- OT FY '25 results and outlook
- O2 CEO update
- **03** Q&A

### **Delivering Profitable Growth**

Solid FY '25 financial results with growth and deleveraging

Total Transaction Value (TTV)

€8.2 billion

8% growth (constant currency)

Revenue

€720 million

5% growth (constant currency)

Adjusted EBITDA

€431 million

10% growth (constant currency)

60% margin (57% FY '24)

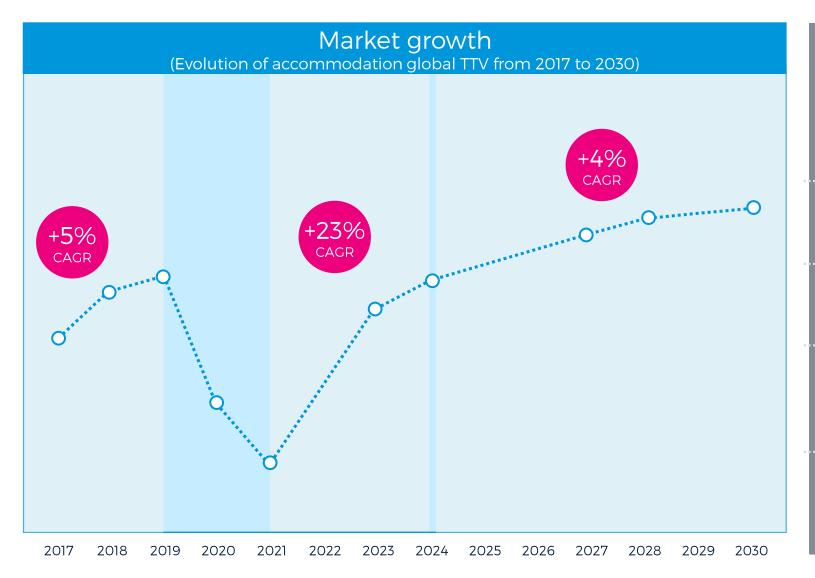
Adjusted Net Debt

€639 million

1.5x Adj net debt/ Adj EBITDA

## **Market dynamics in FY 2025**

Operating in a large structurally growing market with short-term volatility



#### FY '25 market trends

Resilient growth in travel and tourism driven by global economic growth and consumer spending trends

Highly fragmented industry relies on intermediaries for scale and connectivity

Post-covid normalisation of travel growth

Geopolitical and economic volatility exacerbated by conflict and political change

Cyclical changes in booking trends with shorter lead times and lower cost choices

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## **FY25 business highlights**

Product & partnerships

New partnerships with suppliers and distributors

- Despegar largest Latam OTA
- Minor Hotels 180 extra properties added in MEAPAC
- Turkish Airlines launch of holiday product
- Getaways by Southwest Airlines

c.300k hotel inventory and c.60k distribution partners

Invested in products including the launch of The Luxurist

Technology & data Record up-time 99.9%

Acquisition of Civitfun catalyst for hotel digitisation

Corporate milestones

Listed on the Spanish stock exchanges on 13 February 2025

Debt refinancing successfully completed 25 March



# FY '25 Full Year Results and Outlook

Brendan Brennan, CFO

#### **Income statement summary**

KPIs	FY '25	FY '24	Change constant currency	Change
TTV	€8,178m	€7,667m	+8%	+7%
Take rate	8.8%	9.0%	-0.2ppt	-0.2ppt
Adj. EBITDA	€431m	€397m	+10%	+9%
Adj. EBITDA margin	60%	57%	+2.7ppt	+2.6ppt
€m	FY '25	FY '24	Change constant currency	Change
Revenue	€ 720m	€693m	+5%	+4%
Gross profit	€698m	€685m	+3%	+2%
Operating profit	€129m	€260m	-51%	-50%
Net finance costs	€(180)m	€(308)m	-41%	-42%
Tax (charge)/credit	€(17)m	€24m	n/a	n/a
Adjusted earnings	€258m	€176m	+48%	+47%
Adjusted EPS	€1.16	€0.98	+20%	+18%

#### Key highlights

- Revenue at €720m, up 5% at constant currency with strong growth in the first half slowing down in the third and fourth quarters
- TTV €8.2bn, up 8% constant currency. Take rate 8.8%, down 0.2ppt due to changes in mix and commercial actions
- Adj. EBITDA of €431m, up +10% constant currency and margin 60% up 3ppts including year-on-year benefit of €24m due to lower variable pay in FY '25
- Operating profit of €129m includes €(202)m of non-underlying and non-recurring charges mostly related to the IPO
- Net finance costs at €(180)m, reflect gross debt pre-IPO and prior to the debt restructuring in March
- Adjusted earnings of €258m, adjusted for nonunderlying and non-recurring items, finance charges related to the pre-IPO structure and PPA amortisation





## FY 2025 geographic performance

TTV by destination	FY '25	FY '24	Change constant currency	Change reported
Europe	€4.2bn	€4.0bn	6%	5%
Americas	€2.4bn	€2.2bn	9%	7%
MEAPAC	€1.6bn	€1.4bn	13%	11%

Revenue by destination	FY '25	FY '24	Change constant currency	Change reported
Spain	€88m	€82m	+9%	+7%
Rest of Europe	€264m	€261m	+3%	+1%
US	€126m	€123m	+3%	+2%
Rest of Americas	€99m	€95m	+5%	+4%
MEAPAC	€143m	€132m	+10%	+8%

#### TTV trading trends

#### **EUROPE:**

- Domestic and regional travel outperformed long-haul travel
- Growth led by strong performance in Switzerland,
   Malta and France. Spain experienced robust demand,
   especially from UK travellers

#### **AMERICAS:**

- Fewer arrivals into North America from Europe and MEAPAC.
- Latin America growth supported by regional and the agreement with Despegar

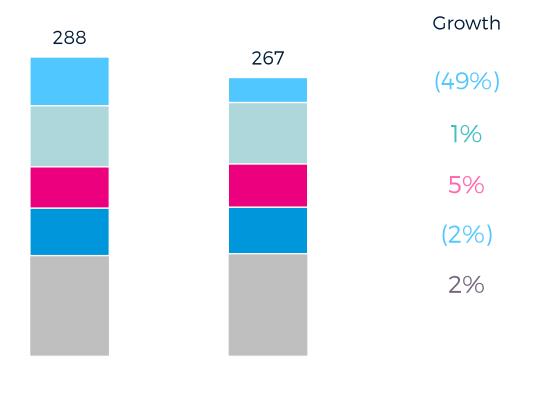
#### **MEAPAC:**

- Consistently strong domestic and international growth
- Strategic agreements such as with Minor Hotels and investment in local customer facing teams

MEAPAC is Middle East, Africa, and Asia Pacific

#### Costs and costs actions - FY '25

#### Adjusted operating cost base (€m)



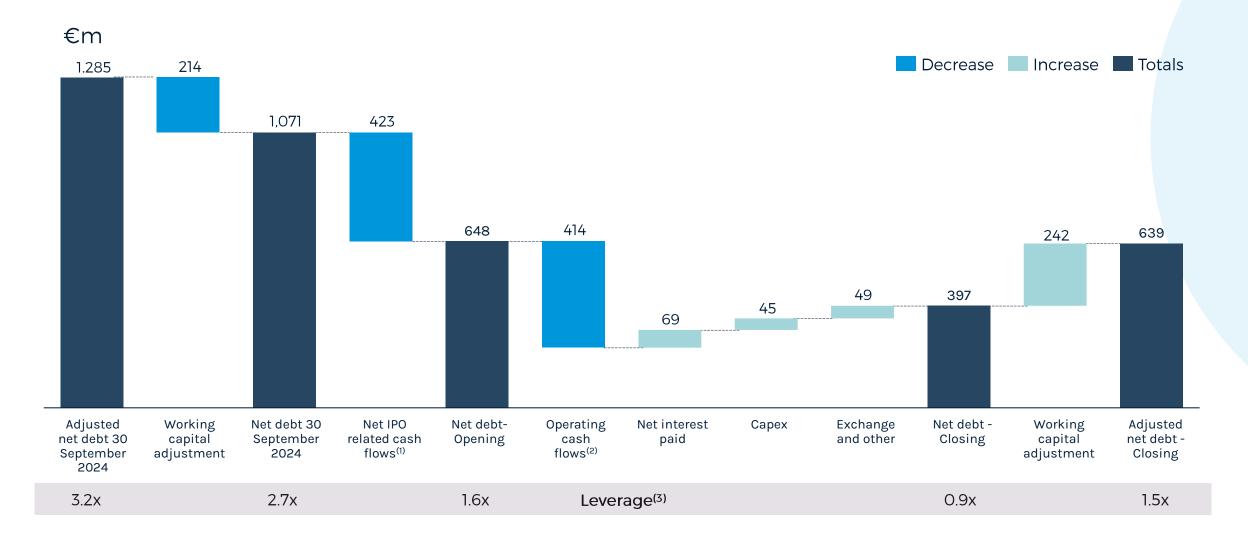
#### Cost discipline and efficiency

- Total operating costs of €267m, down 7% YoY. Broadly flat adjusted for the reduction in variable remuneration
- Commercial costs up 2%, reflecting reorganisation and increased efficiency
- Operations costs down 2%, due to a reduction in resources, on the back of demand optimisation, automation and continued process improvement
- Technology costs up 5%, reflected consistent investment in technology with total technology spend (opex and capex) of €88m, equivalent to 12% of revenue
- Central costs up 1%, with investment in strengthening Finance,
   Governance and Strategy areas and additional listed Company costs
- Non function / other costs down 49%, due to 71% reduction in variable remuneration, partly offset by investment in growth areas

■ Commercial Costs ■ Operations ■ Technology ■ Central Costs ■ Non-Function Costs

### **Adjusted Net Debt evolution**

Adj. net debt / Adj. EBITDA improved to 1.5x



#### Notes:

<sup>1</sup> IPO related transactions comprise: proceeds from primary issuance and management reinvestment, less cost of management sell down, transaction costs and incentives paid 2 Operating cash flows included cash tax paid of €(27)m and investment in non-current assets of €(76)m, which related to long-term strategic partnerships

<sup>3</sup> Leverage divides net debt and adjusted net debt by adjusted EBITDA

# **Operating FCF and investing for growth**

€m	FY '25	FY '24	Change
Adj. EBITDA	€431m	€397m	€34m
Working capital variance	€51m	€110m	€(59)m
Capex	€(45)m	€(42)m	€(3)m
Operating FCF	€437m	€465m	€(28)m

#### Key highlights

- Working Capital variance of €51m, €59m lower than prior year reflecting slower revenue growth, targeted commercial actions and a reduced accrual for variable pay
  - Favourable working capital broadly maintained, with distributors paying HBX Group c.25 days ahead of HBX Group payments to the suppliers
- Capex of €(45)m, €3m higher year on year, with continued focus on investment in proprietary technology
- Investing for growth: Op FCF used to invest €56m in non-current assets relating to long term commercial agreements and €3m net acquisition of Civitfun

### **Capital allocation priorities**

Investing for continued growth and success

Consistent organic investment

- Invest to enhance products, further develop technology capabilities and target commercial development opportunities
- Targeting total technology spend of 10-12% of revenues on average

Selective corporate development

• Invest to drive profitable growth through the addition of scale, technology and synergies

Maintain appropriate leverage

• Target of between 1x to 2x Adj. Net Debt / Adj. EBITDA to allow headroom for cyclicality and investment opportunities

Capital returns to shareholders

- Targeting a dividend pay-out ratio of 20% over the Group's consolidated profit after taxation, for FY '26 to FY '29
- Surplus cash will be actively evaluated by the Board for possible shareholder distribution

# **Outlook and financial targets**

Constant currency	FY '25 FY '26 Guidance		Medium-term ambition
TTV	€8,178m 8% YoY growth	12-18% YoY growth	Low double-digit  YoY growth
Revenue	€720m 5% YoY growth Take rate 8.8%	<b>2-7</b> % YoY growth	High-single-digit YoY growth
Adjusted EBITDA	€431m 59.9% margin	<b>2-7%</b> YoY growth	Low 60s % margin
Operating Free Cash Flow	€437m EBITDA cash conversion 101%	c.100% Cash conversion	c.100% Cash conversion
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Source: Company Information. See Glossary for definitions and calculation of specific financial terms and KPIs, including any Alternative Performance Measures (APMs) HBX Group also expects an underlying tax rate (i.e. relating to ongoing business operations and excluding impacts of amortisation and non-underlying items) in the mid 20%, interest costs of €60-70m per annum, Technology R&D expenditure to be c11% of revenue of which approximately 50% to be capitalised Guidance growth rates are at constant exchange rates. Average EUR:USD exchange rate in FY '25 was \$1.1053 (FY 24: \$1.0842) and assumed rate for FY '26 guidance is €1.17 Approximately 50% of Group TTV and Revenue is denominated in currencies other than the Euro





# CEO update Nicolas Huss, CEO

### Well defined strategy to grow and create value built on strong foundations

Durable business model delivering long-term value and growth

Grow in accommodation

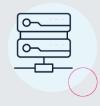
Expand the ecosystem

Drive profitability

#### Our strong foundations



Strong direct commercial relationships



Robust, scalable technology platform



Deep market knowledge from access to vast data



Ecosystem value proposition



Extensive global footprint with scale in all regions

#### **Priorities for continued success**

Renewed strategic focus to accelerate growth and secure market leading position



Enhance execution

Customer-centric and agile approach to drive growth



Deliver ecosystem growth

Drive increased contribution from ancillary products and services



Accelerate use of Al

Leverage AI to enhance performance, speed execution, and drive automation

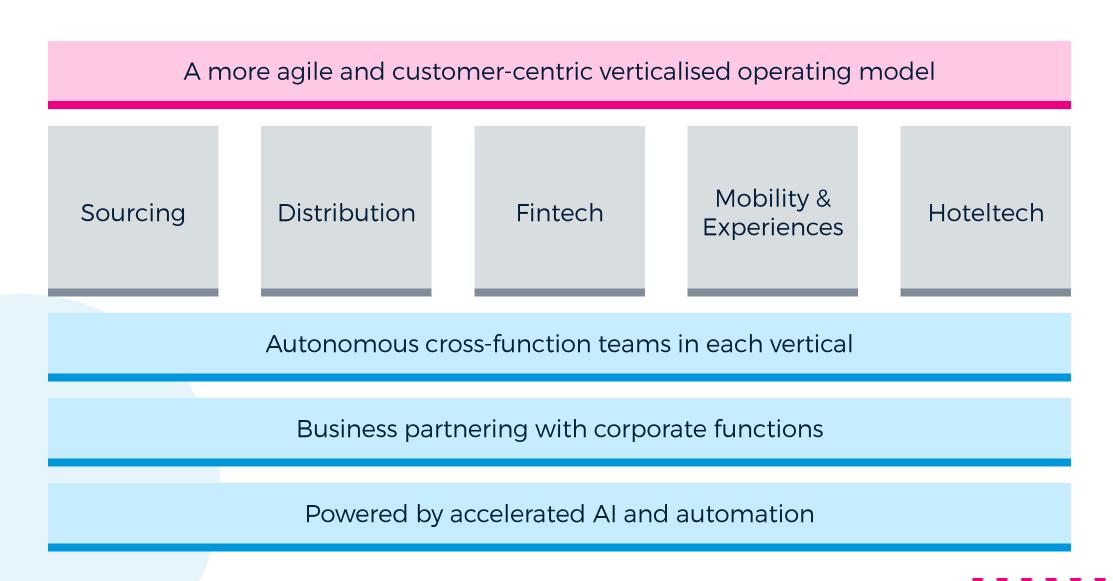


Expand scale and capabilities

Targeted partnerships, JVs and acquisitions boost growth

#### **Evolving our organisation to get even closer to our customer**

Vertical structure and changes to the management team



# A more agile and customer-centric approach to Sourcing

Sourcing transformation to focus on operational excellence and customer-centric improvements

#### Hotels need distribution partners



Increase distribution reach



Maximise profitability



High quality and predictable bookings



Advanced technology

#### Transformative actions

- Flat organisation to drive speed and accountability
- Leverage direct supply-demand connections
- Invest in expanding strategic supply agreements
- Expansion in high-potential sourcing corridors
- Partner-centric model leveraging data, tech and Al
- Commercial-operational excellence



Xabi Zabala - Chief Sourcing and Operations Officer

- 9 years at HBX Group with a track record of driving execution, transformation and growth
- Transformed Operations and Customer Service through the implementation of AI solutions
- Led the commercial strategy and transformation including integration of GTA and Tourico

### A more agile and customer-centric approach to Distribution

Distribution reenergised with fresh focus on high growth segments and top clients



- Focus on high growth geographies and segments
- Prioritise alternative distribution channels
- Invest in technology to improve the customer experience
- Data and pricing analytics to improve competitiveness

- Improve website conversion
- Revamp loyalty programme
- Price with purpose
- Boost ecosystem & new verticals



#### David Amsellem - Chief Distribution Officer

- Entrepreneur, investor and innovator with successful track record of value creation
- Deep experience in travel and leisure technology and connectivity
- Co-founder of The Luxurist, HBX Group's AI-enabled high-end travel product

### **Driving growth in ancillary services and products**

Drive growth by expanding cross-selling throughout the ecosystem

# Transforming Mobility & Experiences

- Drive near-term commercial actions targeted on high-value clients
- Focus on cross-selling supported by dynamic packaging to increase attachment rates
- Leverage third party supply and partnerships to increase scale
- Accelerate technology investment to improve connectivity and customer experience

# Expanding Fintech & Insurance

- Leverage partnerships to continue expanding the portfolio
- Increase penetration of Virtual Credit Cards and E-Wallet

# Resiliently growing Hoteltech

- Geographic expansion with strong acquisition pipeline
- Artificial Intelligence to enhance acquisition and conversion

## Artificial Intelligence to automate, accelerate and augment

An engine for growth

#### **AUTOMATION**

Simplifying processes to drive productivity and increase focus on value-add tasks

#### **ACCELERATION**

Enhancing agility, prediction and decision-making to reduce time-to-market

#### **AUGMENTATION**

Elevating intelligence personalization and curation to unlock new revenue streams and drive B2B growth



Ready

next

Ready

#### APPLY AI ACROSS OUR BUSINESS

Al Package personalisation through natural language requests in The Luxurist

Algorithmic and Al-enabled customer service agents designed to deliver integrated support across text, chat and voice channels

Al-powered customer journey for Hoteltech to drive higher conversion

Al content mapping and optimisation to maximise accuracy

Dynamic pricing models enabling accelerated reaction time to market shifts

# Accelerating change with corporate development actions

Expanding the ecosystem by partnering with high growth, innovative category leaders

#### INCREMENTAL GROWTH FROM CORPORATE DEVELOPMENT

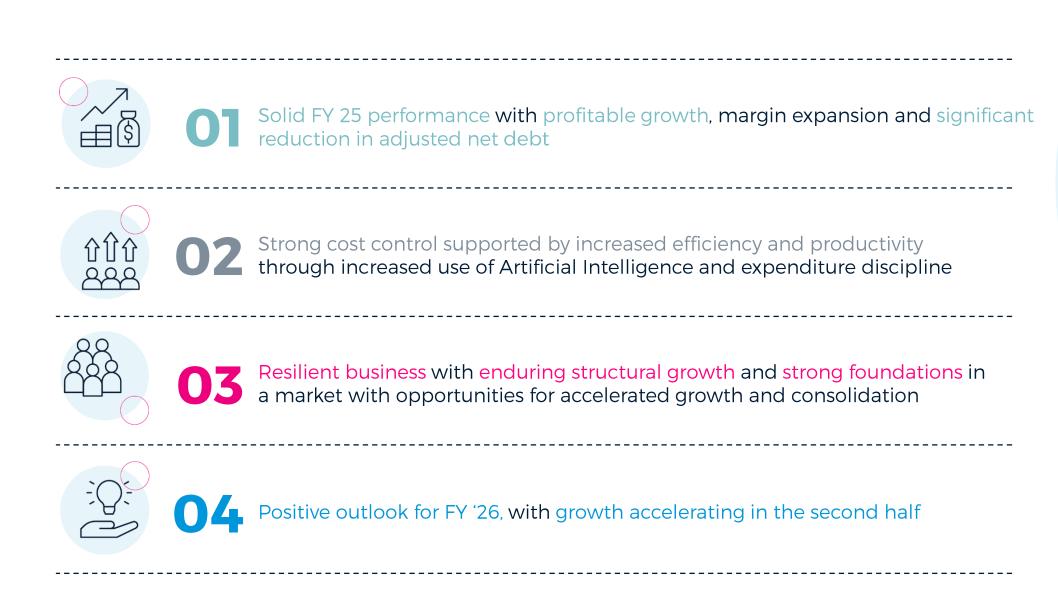
- Accelerate market entry
- Expand customer base and enhance competitive positioning
- Access new talent, capabilities and technology

#### FOCUS ON SCALE, SYNERGIES AND TECHNOLOGY

- Scale-up to win in a fast-growing consolidating sectors
- Deliver additional value through cost and revenue synergies
- Proprietary technology can be more cost effective to acquire than build



#### **Conclusion**





# Q&A

# TTV and Revenue by region by quarter FY '25

TTV (€m)	Q1 '25	Q2 '25	H1 '25	Q3 '25	Q4 '25	H2 '25	FY '25
Group total	1,810	1,560	3,370	2,176	2,632	4,808	8,178
- Europe	829	561	1,390	1,211	1,619	2,830	4,220
- Americas	562	569	1,131	597	635	1,232	2,363
- MEAPAC	419	430	849	368	378	746	1,595

Revenue (€m)	Q1 '25	Q2 '25	H1 '25	Q3 '25	Q4 '25	H2 '25	FY '25
Group total	169	150	319	182	219	401	720
- Spain	16	15	31	25	32	57	88
- Rest of Europe	58	40	98	73	93	166	264
- US	33	30	63	29	34	63	126
- Rest of Americas	22	27	49	23	27	50	99
- MEAPAC	40	38	78	32	33	65	143

# **Glossary**

Financial term	Definition
Adjusted EBITDA	Operating Profit before depreciation and amortisation and after adding back non-underlying and non-recurring items which do not reflect the underlying performance of the business
Adjusted EBITDA Margin	Adjusted EBITDA divided by Revenue.
Adjusted Net Debt	Net debt plus the working capital adjustment
Adjusted operating expenses	Operating expenses less non-recurring and non-underlying items.
В2В	Business to business operations
Capex	Equivalent to additions as per consolidated financial statements
Cash Conversion	Operating Free Cash Flow divided by Adjusted EBITDA
Change in working capital	Stated as per consolidated financial statements.
Constant currency	Exclude the impact of foreign exchange rate fluctuations by translating current year results at the exchange rates used in the prior year
EBITDA	Operating profit before depreciation and amortisation
Hoteltech	The Hoteltech product line provides booking engines, web design and digital marketing services for hotels
Leverage	Adjusted Net Debt divided by Adjusted EBITDA.
Mobility & Experiences	Travel solutions including car rental, transfers and experiences such as theme parks, tours and activities
MEAPAC	Middle East, Africa and Asia Pacific
Net Debt	Total debt less the sum of cash and deposits
Operating Free Cash Flow	Adjusted EBITDA plus Change in Working Capital minus Capex as per the cashflow statement.
ОТА	Online Travel Agency
SPA	Supplier Preferential Agreement
Take rate	Revenue as a percentage of TTV
TTV (Total Transaction Value)	Represents the amount charged to distribution partners, excluding sales taxes such as Value Added Tax (VAT) and Goods and Services Tax (GST) and excluding amounts related to the Group's Hoteltech product line.

See financial statements for definitions of specific financial terms and KPIs, including any Alternative Performance Measures (APMs)

#### IMPORTANT INFORMATION

#### Disclaimer:

This regulatory announcement contains information that HBX Group plc is required to disclose under applicable market regulations, including Regulation (EU) No 596/2014 of the European Parliament and the Council of 16 April 2014, on market abuse, and Law 6/2023, of 17 March 2023, on the Securities Market and Investment Services. The information contained herein is for general information purposes only and does not constitute an offer or solicitation to purchase or subscribe for securities, nor is it intended to provide investment, tax, legal, or other advice.

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#### **CONTACT DETAILS**

e-mail: investorrelations@hbxgroup.com

Website: <a href="https://investors.hbxgroup.com/">https://investors.hbxgroup.com/</a>