

NEWS RELEASE**For Immediate Release****Contact:** Media Relations, 800-562-9308**Dominion Energy Encourages Customers to Think Beyond the Emergency Kit
During National Preparedness Month**

CAYCE, S.C. (Aug. 31, 2026) – As National Preparedness Month kicks off Sept. 1, Dominion Energy is encouraging customers to think beyond their emergency kit and consider how quickly everyday routines can change if the power goes out due to a hurricane or other severe weather.

“Just as our family of employees monitor weather conditions, stock material, and refresh our storm planning, we encourage our customers across the Palmetto State to do the same,” said Keller Kissam, President of Dominion Energy South Carolina. “We work with a relentless focus to maintain our energy delivery infrastructure every day, but experience has taught us all to consider the impacts of severe weather on our daily lives and plan accordingly.”

In addition to refreshing emergency kits with essential items, stay prepared year-round by doing these three things:

1. **Report a need for special medical equipment.** Customers who rely on electric-powered medical equipment in their homes should consider Dominion Energy’s White Cross Program. Eligible customers can notify Dominion Energy of their medical equipment needs, allowing the company to proactively contact them when major storms or other events could affect electric service. For more information, visit [White Cross Program](#).
2. **Think beyond the lights.** Before severe weather arrives, customers should review manual operation of automatic garage doors, electronic locks and other household items that typically require wireless internet access to operate. Mobile phones, laptops and portable battery packs should be charged in advance.
3. **Keep security systems ready.** Confirm that doorbell cameras, security cameras and other security devices are connected to battery backup or are fully charged and ready to operate.

For official state-issued preparedness information, visit [South Carolina Emergency Management Division](#).

About Dominion Energy

Dominion Energy (NYSE: [D](#)), headquartered in Richmond, Va., provides regulated electricity service to [3.6 million](#) homes and businesses in Virginia, North Carolina, and South Carolina, and regulated natural gas service to 500,000 customers in South Carolina. The company is one of the nation’s leading developers and operators of regulated [offshore wind](#) and [solar](#) power and the [largest producer of carbon-free electricity in New England](#). The company’s mission is to provide the [reliable, affordable, and increasingly clean energy](#) that powers its customers every day. Please visit [DominionEnergy.com](#) to learn more.

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