

NEWS RELEASE

For Immediate Release**Contact: Media Relations, 800-562-9308****Dominion Energy is Prepared as Frigid Temperatures Create Increased Demand for Energy**
Customers encouraged to use energy efficiently and safely

CAYCE, S.C. (Jan. 30, 2026) – As temperatures plunge to near-historic lows across the Palmetto State and another round of winter precipitation approaches this weekend, Dominion Energy is prepared for increased demand for electricity on its system. Customers are encouraged to conserve energy and to be safe.

Year-round preparation and smart investments in a reliable electric system help ensure that Dominion Energy has enough generation to meet the increased demand from customers during the unusually sustained, extremely cold temperatures South Carolina and much of the rest of the country are experiencing. This includes routinely inspecting and maintaining equipment, hardening the grid against extreme weather and equipping power generation facilities to handle subfreezing temperatures.

“As we prepare for another blast of winter weather, our fleet of diverse generation resources – including coal and natural gas – is critical to keeping the lights and heat on in our customers’ homes and businesses,” said Keller Kissam, president of Dominion Energy South Carolina. “This is why having an all-of-the-above strategy for fuel resources is so important. In fact, we have more than 45 days of coal inventory on the ground and ready to load, and our gas peaking units are ready to kick-start as quickly as needed. Our family of employees, including additional staffing at our power facilities, will be working hard to ensure we meet increased demand from our customers.”

Just as Dominion Energy is preparing for additional demand on the energy grid, customers are encouraged to take steps to conserve energy and help maintain a reliable electric system, especially from 7-9 a.m. when demand over the next week will be at its highest.

Follow these five tips to help conserve energy and stay safe:

- 1. Adjust the thermostat to 68 degrees or lower when the temperatures drop.** Each degree below 68 can conserve energy and reduce heating-related costs. Only raise the temperature on your thermostat 1-2 degrees at a time to avoid activating auxiliary heat unnecessarily, particularly during periods of high demand such as the early morning hours or end of the workday. This can significantly increase the amount of energy used and have an impact on monthly bills.
- 2. Conserve energy in other areas of the home as heating systems work around-the-clock.** For example, turn off non-essential lights and appliances and avoid using major power-consuming equipment such as electric fireplaces, dishwashers, washers and dryers during early-morning hours. For safety and energy reasons, avoid leaving space heaters on in unoccupied rooms.
- 3. Sign up online and receive daily energy usage alerts for customers with smart meters.** View daily or hourly usage and costs.
- 4. Enroll in Dominion Energy’s Reward Hours program.** Residential customers enrolled in the program receive incentives for managing their electricity usage certain hours of the year. Reward Hours occur throughout the year but are typically scheduled when weather is very cold or extremely hot.
- 5. Never use a gas oven, range or outdoor barbecue to heat a home.** Using them as a source of indoor heat can cause dangerous levels of carbon monoxide.

Please visit dominionenergy.com/savings for more ways to save energy and manage bills.

About Dominion Energy

Dominion Energy (NYSE: [D](#)), headquartered in Richmond, Va., provides regulated electricity service to [3.6 million](#) homes and businesses in Virginia, North Carolina, and South Carolina, and regulated natural gas service to 500,000 customers in South Carolina. The company is one of the nation's leading developers and operators of regulated [offshore wind](#) and [solar](#) power and the [largest producer of carbon-free electricity in New England](#). The company's mission is to provide the [reliable, affordable, and increasingly clean energy](#) that powers its customers every day. Please visit DominionEnergy.com to learn more.

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