

NEWS RELEASE**For Immediate Release****Contact:** Media Relations, 800-562-9308**Dominion Energy Launches New Online Tool for Customers to
Help Save and Get Assistance as Winter Approaches**

CAYCE, S.C. (Dec. 9, 2025) — As colder weather settles in and customers use more energy to heat their homes, Dominion Energy is launching a new online hub to help customers find the right energy savings and assistance programs to meet their needs.

“In addition to continuously providing energy to the communities we serve, we are now offering new tools to help our customers conveniently make informed decisions regarding their own energy management,” said Keller Kissam, president of Dominion Energy South Carolina.

Customers can now find all energy-saving programs, tools and assistance options in one easy-to-navigate hub: www.dominionenergy.com/SaveMore. Here are some of the savings and assistance options available for customers:

Energy Saving Programs

- **Home Energy Check-up** – Provides a free in-home consultation and assessment by an energy expert, including personalized recommendations to boost efficiency and help lower monthly bills.
- **EnergyWise Savings Store** – Provides online discounts to purchase and install high-efficiency Energy Star LED lighting products, advanced power strips, smart thermostats, smart products, water conservation and home safety measure
- **You Shift/You Save** – Provides customers on a voluntary rate the option to shift their electricity usage away from peak or high-demand hours.
- **Reward Hours** – Enrolled residential customers receive incentives for managing their electricity usage during certain hours of the year. Reward Hours occur throughout the year but are typically scheduled when weather is very cold or extremely hot.

Tools to Track Your Usage and Manage Your Bill

- **Energy Usage Alerts** – Customers can be notified by text or email when usage spikes, which gives time to adjust before the bill arrives.
- **Budget Billing** – Qualifying customers can spread out the seasonal fluctuations in monthly bills by paying a flat amount each month based on average usage over the past 12 months.

Assistance Programs

- **EnergyShare** – This year-round program is funded through company contributions, along with donations from customers, employees and retirees. Qualifying customers can receive energy bill assistance through local community action agencies.
- **Low-Income Home Energy Assistance Program (LIHEAP)** – This federally funded program helps low-income households manage heating and cooling costs.
- **Payment Plans** – If a customer is having trouble paying their bill, Dominion Energy will help them determine the best option for their unique situation. Both short-term payment extensions and long-term payment plans are available.

For more savings and assistance options, visit www.dominionenergy.com/SaveMore.

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About Dominion Energy

Dominion Energy (NYSE: [D](#)), headquartered in Richmond, Va., provides regulated electricity service to [3.6 million](#) homes and businesses in Virginia, North Carolina, and South Carolina, and regulated natural gas service to 500,000 customers in South Carolina. The company is one of the nation's leading developers and operators of regulated [offshore wind](#) and [solar](#) power and the [largest producer of carbon-free electricity in New England](#). The company's mission is to provide the [reliable, affordable, and increasingly clean energy](#) that powers its customers every day. Please visit [DominionEnergy.com](#) to learn more.

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