

NEWS RELEASE**For Immediate Release****Contact:** Media Relations, 800-562-9308**Dominion Energy Prepared for Mix of Winter Weather, Potential Power Outages**
Customers urged to prepare now and stay safe

CAYCE, S.C. (Jan. 21, 2026) – Dominion Energy is prepared and ready to respond to the threat of severe winter weather across South Carolina this week. A mix of freezing rain, sleet and snow could linger across the company's service area for several days. With its Emergency Operations Center activated, the company is staging crews and equipment across the state and working with neighboring utilities to secure additional resources as needed.

Customers are urged to stay safe and be prepared for the possibility of power outages. Winter precipitation, particularly sleet and freezing rain, can weigh down tree limbs and power lines, which could cause power outages. Fallen trees, limbs and power lines, as well as icy roads, can also create dangerous travel conditions. This can limit safe access to areas where damage is the most severe, potentially prolonging power outages.

"We are prepared, and customers should take steps now to prepare and keep themselves and their families safe," said Keller Kissam, president of Dominion Energy South Carolina. "We're closely monitoring the forecast calling for a mix of wintry precipitation, and that kind of weather can create significant challenges for our crews. We have stood up our Emergency Operations Center, and our family of dedicated employees are prepared and ready to respond across our service territory."

Prepare now and stay safe during extreme winter weather.

- **Pack an emergency kit.** The kit should include flashlights, batteries, portable radio, first-aid kit and enough bottled water and non-perishable food to last several days.
- **Stay away from downed power lines.** Always assume downed power lines are energized and dangerous. South Carolina customers should call 888-333-4465 right away to report a downed power line.
- **Prepare for potential property damage.** Crews can only repair electric service up to a home's point of connection. If a customer has any storm damage from the weatherhead down to its meter base, an electrician must repair it before Dominion Energy can reconnect power to the home (see *graphic*). Having any required repairs completed before crews arrive can save time in restoring power.
- **Stay connected.** Follow Dominion Energy on social media. The company will provide regular updates and additional tips to help keep customers informed and safe.
- **Report and track outages.** Customers who provide a mobile number on their account will receive outage notifications via text during a storm, including estimated times of restoration and confirmation when service is restored. Customers are also encouraged to track the status of their outage on the Dominion Energy app and website.

About Dominion Energy

Dominion Energy (NYSE: [D](#)), headquartered in Richmond, Va., provides regulated electricity service to [3.6 million](#) homes and businesses in Virginia, North Carolina, and South Carolina, and regulated natural gas

service to 500,000 customers in South Carolina. The company is one of the nation's leading developers and operators of regulated [offshore wind](#) and [solar](#) power and the [largest producer of carbon-free electricity in New England](#). The company's mission is to provide the [reliable, affordable, and increasingly clean energy](#) that powers its customers every day. Please visit [DominionEnergy.com](#) to learn more.

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