NEWS RELEASE

ServiceNow to Announce Fourth Quarter and Full-Year 2024 Financial Results on January 29

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SANTA CLARA, Calif., Jan. 13, 2025 – **ServiceNow** (NYSE: NOW) today announced that it will release financial results for the fourth quarter and full-year ended December 31, 2024, following the close of market on Wednesday, January 29, 2025. ServiceNow will host a conference call and live webcast to discuss the financial results.

Conference Call Details

The conference call will begin at 2 p.m. Pacific Time (22:00 GMT) on January 29, 2025. Interested parties may listen to the call by dialing (888) 596-4144 (Passcode: 8135305), or if outside North America, by dialing (646) 968-2525 (Passcode: 8135305). Individuals may access the live teleconference from this **webcast** (**https://events.q4inc.com/attendee/426481593**).

An audio replay of the conference call and webcast will be available two hours after its completion and will be accessible for 30 days. To hear the replay, interested parties may go to the investor relations section of the ServiceNow website or dial (800) 770-2030 (Passcode: 8135305), or if outside North America, by dialing (609) 800-9909 (Passcode: 8135305).

About ServiceNow

ServiceNow (NYSE: NOW) is putting AI to work for people. We move with the pace of innovation to help customers transform organizations across every industry while upholding a trustworthy, human centered approach to deploying our products and services at scale. Our AI platform for business transformation connects people, processes, data, and devices to increase productivity and maximize business outcomes. For more information, visit:

www.servicenow.com.

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