



NEWS RELEASE

ServiceNow opens new central Dublin office as growth in Ireland continues

2024-04-09

ServiceNow expands to one of Dublin's most prestigious new buildings, 60 Dawson Street

Dublin, Ireland – 09 April 2024 – **ServiceNow** (NYSE: NOW), the leading digital workflow company making the world work better for everyone, today officially opened the doors to its new offices with four floors in the sought-after 60 Dawson Street in Dublin city centre. The relocation of the company's Irish headquarters will further support its growing business and employee base in the region.

The expansion of ServiceNow's Irish real estate footprint comes after the company announced its intention to create a further **400 new roles in June last year**, effectively doubling its workforce in Ireland in the coming years. With half of those jobs already filled, the business is ahead of schedule in achieving that target.

"We welcome ServiceNow's expanding presence in Ireland," said Neale Richmond TD, Minister of State at the Department of Enterprise, Trade and Employment. "The move represents not only a boost to our robust tech sector but also a growing confidence in our local economy and the outstanding talent available. We look forward to a renewed promise of innovation, collaboration and shared prosperity."

The new space will house more than 37 different global and regional teams across a range of core functions, including engineering, sales, global talent, digital technology, finance and legal.

"Our move to a larger property is a result of our continued growth as the platform company of choice for digital business," said Mark Cockerill, Senior Vice President, Legal at ServiceNow. "Many of the roles that support our regional and global growth are increasingly being based in Ireland. These improved facilities will enhance the



employee experience for our growing and diverse team and reflective of our continued investment in our people.”

Executive Director of IDA Ireland Mary Buckley said “As ServiceNow opens its new LEED Gold office in Dublin, it highlights Ireland’s position as a premier destination for innovative companies seeking to expand their presence in Europe. This reinforces Ireland’s standing as a dynamic, forward-thinking economy and is testament to the availability of talent.”

The state-of-the-art offices occupy almost 8,360 square metres across the top four floors of the prestigious premises. In addition to employee workspace, the offices feature dedicated training, collaboration and team-building spaces, as well as yoga and mothering rooms, meeting the needs of a modern and inclusive workspace. With a focus on quality, sustainability, and wellbeing, the smart infrastructure and open-air terraces are designed to enable workers to thrive.

“ServiceNow has been present in Ireland since 2018 and it has been a key part of our rapid growth both globally and in EMEA, as corporations and governments across the world turn to the power of our platform to fulfil their digital needs and improve their speed and efficiency,” added Cockerill.

In the last five years, ServiceNow has grown from a handful of employees in Ireland to more than 600. The bolstered Irish office space is also testament to ServiceNow’s strong employer brand, as recognised by Great Place to Work, firmly cementing its values of teamwork, belonging and customer-centricity in its company culture.

Commenting on the opening, AmCham CEO Paul Sweetman said: “This investment by ServiceNow is a positive signal of the organisation’s commitment to Ireland and speaks more broadly to the continued strength of US FDI and their investment in the country. To bolster this trajectory of growth, we must continue to provide at pace a future-proofed level of infrastructure, skills and competitiveness.”

###

About ServiceNow

ServiceNow(NYSE: NOW) makes the world work better for everyone. Our cloud-based platform and solutions help digitize and unify organizations so that they can find smarter, faster, better ways to make work flow. So employees and customers can be more connected, more innovative, and more agile. And we can all create the future we imagine. The world works with ServiceNow™. For more information, visit: www.servicenow.com.

© 2024 ServiceNow, Inc. All rights reserved. ServiceNow, the ServiceNow logo, Now, and other ServiceNow marks are trademarks and/or registered trademarks of ServiceNow, Inc. in the United States and/or other countries. Other



company names, product names, and logos may be trademarks of the respective companies with which they are associated.

Media contacts

Maria Di Martino
Director UK&I Corporate Communications
press@servicenow.com

Ryan Gannon
Press & PR Executive IDA Ireland
ryan.gannon@ida.ie