NEWS RELEASE

ServiceNow Reports New Hire Equity Grants

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Santa Clara, Calif., April 18, 2023 ServiceNow (NYSE: NOW), the leading digital workflow company making the world work better for everyone, today announced that on April 17, 2023, its Compensation Committee granted equity awards pursuant to the ServiceNow 2022 New-Hire Equity Incentive Plan. Two hundred thirty-six newly hired employees received, in the aggregate, restricted stock units representing 53,458 shares of ServiceNow common stock. These awards have a four-year vesting schedule, with vesting on a pro rata basis occurring either quarterly, biannually, or annually depending on the number of restricted stock units the new employee was granted.

About ServiceNow

ServiceNow (NYSE: NOW) makes the world work better for everyone. Our cloud-based platform and solutions help digitize and unify organizations so that they can find smarter, faster, better ways to make work flow. So employees and customers can be more connected, more innovative, and more agile. And we can all create the future we imagine. The world works with ServiceNow™. For more information, visit: **www.servicenow.com**.

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