



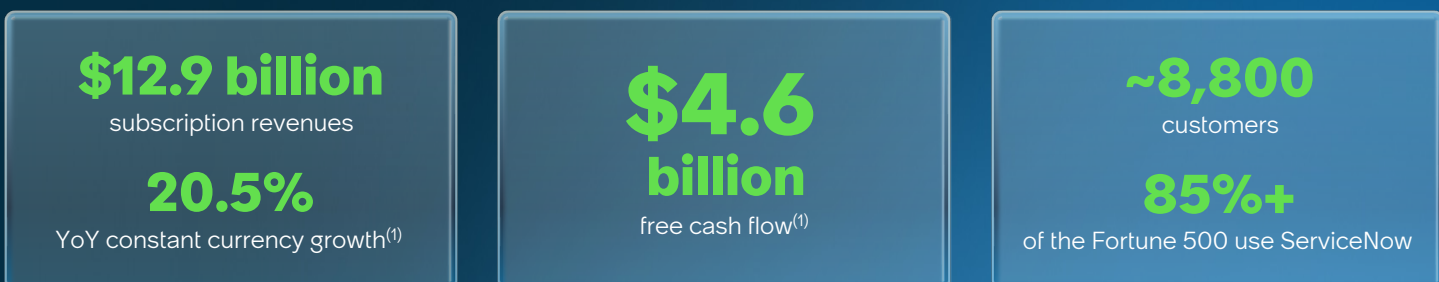
We are the AI Control Tower for Business Reinvention

ServiceNow is putting AI to work for people. We move with the pace of innovation to help customers transform organizations across every industry while upholding a trustworthy, human centered approach to deploying our products and services at scale.

Q1 2026:



FY 2025:



(1) ServiceNow reports non-GAAP results in addition to, and not as a substitute for, or superior to, financial measures calculated in accordance with GAAP. Q1 2026 subscription revenues YoY growth was 22%, cRPO YoY growth was 22.5%, operating margin was 13.5%, and GAAP diluted EPS was \$0.45. Full year 2025 subscription revenues YoY growth was 21% and net cash provided by operating activities was \$5.4 billion. Q1 2025 GAAP diluted EPS was \$0.44 and non-GAAP diluted EPS was \$0.81. Q1 2026 GAAP diluted EPS growth was 2% year-on-year. To see the reconciliation between these non-GAAP and GAAP results, please refer to our earnings release issued on April 22, 2026, and, for prior periods, previously filed earnings releases, all of which are available at investors.servicenow.com.

(2) Previously disclosed number of customers with annual contract value (ACV) or net new annual contract value (NNACV) greater than a given threshold may be restated to allow for comparability. ACV and NNACV are calculated based on the foreign exchange rate in effect at the time the contract was entered into. Foreign exchange rate fluctuations could cause some variability in the number of customers with ACV or NNACV greater than a given threshold.

(3) Employee count as of March 31, 2026.

One platform, ready for anything.

Unite AI, data, workflows, and security to maximize the value of existing technology investments, cut costs, and make impactful improvements in core business processes all on a single platform.

Voice Enterprise Search Video **ANY AI Experience** Chat Web Apps

 **ANY Industry**

IT CRM Security & Risk **Autonomous Workflows** Employee Experience App Development

Sense
ANY Data

Decide
ANY AI Model

Act
ANY Workflow

Secure
ANY System, Identity, Asset

ANY Cloud    **servicenow.**     **ANY System of Record**

servicenow AI Platform



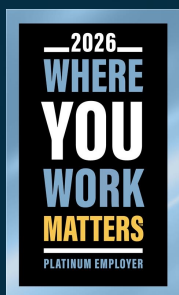
Fast Company Most Innovative Companies

ServiceNow ranked on Fast Company's Most Innovative Companies 2026 list in Applied AI, reflecting our work to expand agentic AI across every corner of the business.



Glassdoor Best Places to Work in Tech and AI

ServiceNow ranked on Glassdoor's Best Places to Work in Tech and AI 2026, underscoring our exceptional workplace culture and employee satisfaction.



American Opportunity Index Where You Work Matters

ServiceNow ranked on American Opportunity Index's inaugural Where You Work Matters list, highlighting our dedication to workforce development, employee mobility, and talent retention.



Ethisphere World's Most Ethical Companies

ServiceNow was honored on Ethisphere's highly selective World's Most Ethical Companies list for the third year in a row, showcasing our commitment to integrity and ethical leadership for long-term success.

servicenow.

Follow us! @ServiceNow

