



INTERNATIONAL

August 6, 2015

TalkTalk Modernizes Operations with CSG Solutions

Integrated Solution Streamlines Operations, Supports Growth and Digital Service Innovation

ENGLEWOOD, Colo.--(BUSINESS WIRE)--

[CSG International \(NASDAQ: CSGS\)](#), a global provider of interactive transaction-driven solutions and services, today announced that TalkTalk Group, one of the United Kingdom's leading broadband, landline, TV and mobile providers, has selected key components of CSG's [Total Service Mediation](#) and [Wholesale Business Management Solution](#) (WBMS) suites. TalkTalk will deploy the latest version of CSG Intermediate, CSG Interconnect including Dispute Manager, and CSG Route, replacing a combination of bespoke systems as well as a previous version of CSG Route.

"CSG has been a trusted business partner for a decade. They have in-depth knowledge of not only TalkTalk but the UK market and its regulatory intricacies," said TalkTalk chief technology officer Gary Steen. "Leveraging this integrated solution will speed our time-to-market for new products and minimize our risk in the process. It brings the modernization we need to address new opportunities and our growth as an operator."

TalkTalk's strong growth across its service portfolio of broadband, landline, TV and mobile services for businesses and consumers in the United Kingdom, required a solution which could not only support these varied product types and projected growth, but also support the rollout of future digital services. The CSG solution will enable TalkTalk to streamline its back office processes and more accurately track cost and revenue, including for TalkTalk Business, which is a leading B2B and wholesale service provider. TalkTalk will be able to offer enhanced, partner-specific terms to negotiate exclusive rights to partner products that can be used to attract or retain customers or enrich its brand.

"CSG is continually enhancing our solution portfolio with an eye to our client's changing requirements and business models," said George Fraser, vice president of CSG's Europe, Middle East and Africa regional operations. "TalkTalk recognized the digital services opportunity, as well as the system requirements needed to support those services. This system modernization will provide the foundation to achieve their service and growth strategy."

About TalkTalk Group

TalkTalk is the UK's leading value for money provider of TV, broadband, mobile and home phone services.

We're committed to making Britain better off and have helped drive down the average price of broadband since entering the market with free broadband in 2006, benefiting not only our 4 million customers, but driving down the price of services for everyone.

TalkTalk continues to offer Britain's lowest priced packages and is the only UK broadband provider to offer totally unlimited broadband as part of all its packages.

About CSG International

[CSG Systems International, Inc. \(NASDAQ:CSGS\)](#) is a market-leading business support solutions and services company serving the majority of the top 100 global communications service providers, including leaders in fixed, mobile and next-generation networks such as AT&T, Comcast, DISH Network, Orange, T-Mobile, Telefonica, Time Warner Cable, Vodafone, Vivo and Verizon. With over 30 years of experience and expertise in voice, video, data and content services, CSG International offers a broad portfolio of licensed and Software-as-a-Service (SaaS)-based products and solutions that help clients compete more effectively, improve business operations and deliver a more impactful customer experience across a variety of touch points. For more information, visit our website at www.csgi.com.

View source version on [businesswire.com](http://www.businesswire.com): <http://www.businesswire.com/news/home/20150806005033/en/>

CSG International

Elise Brassell, +1 303-804-4962

Public Relations

elise.brassell@csgi.com

or

Liz Bauer, +1 303-804-4065

Investor Relations

Liz.bauer@csgi.com

Source: CSG International

News Provided by Acquire Media