



INTERNATIONAL

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## Top 10 Global Telecom Operator Standardizes on CSG Mediation

*CSG Intermediate™ Selected as Preferred Solution for Wireline and Wireless Operations*

ENGLEWOOD, Colo.--(BUSINESS WIRE)-- [CSG International \(NASDAQ: CSGS\)](#), a global provider of interactive transaction-driven solutions and services, today announced that one of the world's top 10 global telecom operators, according to Total Telecom's annual Global 100 report, has selected CSG as its preferred network data mediation solution provider. This latest agreement expands CSG's current relationship with the operator and builds upon the positive results achieved using [CSG Intermediate](#) in the client's operations in countries throughout Latin America. The operator expects to further leverage CSG Intermediate across its operations to support growing transaction volumes and its expansion into other regions of the world.

According to GSMA's Intelligence research released in December 2014, smartphone penetration rates will increase in Latin America, Sub-Saharan Africa and Asia to well over 50% by 2020, doubling or nearly tripling today's levels. This rise in smartphone penetration rates will trigger an exponential increase in network transaction volumes, making this latest agreement fundamental to the operator's growth strategy.

"CSG has proven the performance and value of Intermediate, particularly for operators experiencing the exponential transaction growth typified by 3G and LTE networks around the world," said Raul Rodriguez, vice president Latin America for CSG International. "This enterprise agreement allows the carrier to standardize on a single solution across all of its operations—wireless and wireline—throughout Latin America and Europe with confidence in its ability to support future demand."

CSG Intermediate is recognized for its ability to achieve massive throughput at a fraction of traditional hardware and processing costs. CSG has reduced the total cost of mediation for some operators by as much as a factor of ten, making Intermediate the solution of choice for high-volume production operations. CSG's 10 largest Intermediate customers process, in aggregate, over 31 billion records a day, which equates to over 350,000 events every second of every day.

### About CSG International

[CSG Systems International, Inc. \(NASDAQ:CSGS\)](#) is a market-leading business support solutions and services company serving the majority of the top 100 global communications service providers, including leaders in fixed, mobile and next-generation networks such as AT&T, Comcast, DISH Network, Orange, T-Mobile, Telefonica, Time Warner Cable, Vodafone, Vivo and Verizon. With over 30 years of experience and expertise in voice, video, data and content services, CSG International offers a broad portfolio of licensed and Software-as-a-Service (SaaS)-based products and solutions that help clients compete more effectively, improve business operations and deliver a more impactful customer experience across a variety of touch points. For more information, visit our website at [www.csgi.com](http://www.csgi.com).

### CSG International

Elise Brassell, +1 303-804-4962

Public Relations

[Elise.brassell@csgi.com](mailto:Elise.brassell@csgi.com)

or

Liz Bauer, +1 303-804-4065

Investor Relations

[Liz.bauer@csgi.com](mailto:Liz.bauer@csgi.com)

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