



INTERNATIONAL

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Chilean Market Leader Engages CSG International Managed Services

CSG to Manage Operations of Wholesale Settlement and Roaming Systems

ENGLEWOOD, Colo.--(BUSINESS WIRE)--

[CSG International \(NASDAQ: CSGS\)](#), a global provider of interactive transaction-driven solutions and services, today announced that one of Chile's leading telecom service providers has awarded CSG a multi-year managed services contract for the operation and management of its wholesale and roaming systems. The service provider is a long-time CSG client, leveraging multiple components of CSG's award-winning Wholesale Business Management Solution, including [Interconnect](#), [Roaming](#) and [Intermediate](#).

Previously, the provider operated the systems using internal and third-party consulting services. CSG now operates the systems in a dedicated managed services model, providing stability for wholesale business functions. Under the Managed Services agreement, CSG will manage the day-to-day functions including 24x7 operational support that follows CSG's Managed Services Operating Model, aligned with industry standards such as eTOM and ITIL.

"CSG's deep domain expertise in managing wholesale telecom operations is unmatched by traditional outsourcing firms and enables us to release the full business value from our clients' existing and new technology investments," said Alam Gill, senior vice president of international managed services at CSG International. "Our industrial-scale managed services operations help major CSPs around the world to reduce costs and the need for in-house BSS skills, allowing our clients to focus on driving growth and innovation."

About CSG International

[CSG Systems International, Inc. \(NASDAQ:CSGS\)](#) is a market-leading business support solutions and services company serving the majority of the top 100 global communications service providers, including leaders in fixed, mobile and next-generation networks such as AT&T, Comcast, DISH Network, France Telecom, Orange, T-Mobile, Telefonica, Time Warner Cable, Vodafone, Vivo and Verizon. With over 30 years of experience and expertise in voice, video, data and content services, CSG International offers a broad portfolio of licensed and Software-as-a-Service (SaaS)-based products and solutions that help clients compete more effectively, improve business operations and deliver a more impactful customer experience across a variety of touch points. For more information, visit our website at www.csgi.com.

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