



INTERNATIONAL  
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## Grande Communications Extends Relationship with CSG

*Partnership Supports Subscriber Growth throughout Texas*

ENGLEWOOD, Colo.--(BUSINESS WIRE)-- [CSG International \(NASDAQ: CSGS\)](#), a global provider of interactive transaction-driven solutions and services, today announced that Grande Communications has extended its strategic partnership with CSG to drive further differentiation and innovation in Grande's Texas markets.

Grande Communications has worked with CSG for nearly 15 years. Under the terms of the multiyear extension, Grande will partner with CSG to implement additional solutions that provide a holistic IT landscape to support subscribers in Texas. CSG will also continue to offer a broad portfolio of managed services solutions and licensed-based products that have helped Grande compete more effectively through improved business operations, including the award-winning [CSG Workforce Express \(WFX\)](#), which uses patented routing technologies and location-based services to support collaborative real-time communications among field technicians, dispatch operators, and customers.

"CSG's proven solutions support the complexities that exist in our business," said Matt Murphy, president of Grande Communications. "We are a small company, but partners such as CSG make us nimble. We can respond quickly to our customers' needs and that enables us to compete with the large-scale providers in our markets. We continually focus on being here for our Texas customers, and CSG solutions help us deliver a more meaningful customer experience. When we deliver services such as 1 Gig Internet, TiVo, and Netflix on TiVo, we want to make sure these offers work end-to-end and live up to the Grande customer pledge."

CSG develops pre-integrated software solutions that function holistically and can be aligned to specific market needs. Standard solutions include the integration of hardware, operations, and support to create process efficiencies through easily configurable capabilities that directly ensure cost reductions across operations, IT, customer care, and workforce management.

"CSG is the largest managed services provider of business support systems in the world," said [Bret Griess, chief operating officer of CSG](#). "Our proven experience comes from the deployment, operation, and management of large-scale high-volume systems that provide a reliable and stable solution to enable increased revenue and subscriber opportunities."

CSG also offers a full 24x7 solutions center help desk for operational and technical support that helps manage more than \$4 billion in transaction revenue every month.

### About Grande Communications

Grande Communications is a Texas-based broadband communications company that offers a full suite of Internet, TV and phone services for residential and business customers through its state-of-the-art, high-capacity, hybrid fiber-optic network. Since its launch 10 years ago, Grande has offered Texans a real choice in entertainment and communications services plus outstanding local customer and technical support. Grande proudly serves the following communities: Austin, San Antonio, Dallas, San Marcos, Waco, Corpus Christi, Midland and Odessa. For more information, visit [mygrande.com](#), like Grande Communications on Facebook or follow [@grandecom](#) on Twitter.

### About CSG International

[CSG Systems International, Inc. \(NASDAQ:CSGS\)](#) is a market-leading business support solutions and services company serving the majority of the top 100 global communications service providers, including leaders in fixed, mobile, and next-generation networks such as AT&T, Bharti Airtel, Comcast, DISH, Orange, SingTel Optus, Telecom New Zealand, Telefonica, Time Warner Cable, T-Mobile, Verizon, Vivo, and Vodafone. With more than 30 years of experience and expertise in voice, video, data, and content services, CSG International offers a broad portfolio of licensed and Software-as-a-Service (SaaS)-based products and solutions that help clients compete more effectively, improve business operations and deliver a more impactful customer experience across a variety of touch points. For more information, visit our website at [www.csgi.com](#).

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