



INTERNATIONAL

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CSG Expands Relationship with Leading Canadian Operator

CSG Interconnect Chosen to Provide Superior Performance and Flexibility

ENGLEWOOD, Colo.--(BUSINESS WIRE)-- [CSG Systems International \(NASDAQ: CSGS\)](#), a global provider of interactive transaction-driven solutions and services, today announced that one of Canada's largest communications service providers has selected the most advanced release of [CSG Interconnect](#) to manage its wholesale partner management business.

CSG's Interconnect is the most widely used partner management and settlement solution in the world. It maximizes provider profitability by tackling all aspects of the partner value chain, which includes rating, billing, settlement, discounts, and bilateral and refile agreements. Interconnect also manages complex multifranchise and multilingual operations, automated account reconciliation, and call detail record matching in addition to compliance, invoicing, taxation, and enterprise resource planning integration.

"This Canadian provider has worked with CSG for nearly 15 years and was the first of our clients in North America to implement our market-leading Interconnect product," said Ken Kennedy, chief technology officer at CSG. "By upgrading to the latest version of CSG Interconnect, the client will enjoy greater pricing flexibility, more nimble partner agreements, more efficient auditing, better reporting capabilities, and a lower total cost of ownership."

The engagement will allow the client to benefit from all of the new features and functions CSG Interconnect has to offer, including increased automation, immediate access to business and financial information, and support for more complex rate plans. It also provides significant cost reduction achieved by deploying the solution on the latest Linux blade technology, which offers superior processing performance without significant overhead.

About CSG International

[CSG Systems International, Inc. \(NASDAQ:CSGS\)](#) is a market-leading business support solutions and services company serving the majority of the top 100 global communications service providers, including leaders in fixed, mobile and next-generation networks such as AT&T, Comcast, DISH, France Telecom, Orange, T-Mobile, Telefonica, Time Warner Cable, Vodafone, Vivo and Verizon. With over 30 years of experience and expertise in voice, video, data and content services, CSG International offers a broad portfolio of licensed and Software-as-a-Service (SaaS)-based products and solutions that help clients compete more effectively, improve business operations and deliver a more impactful customer experience across a variety of touch points. For more information, please visit www.csqi.com.

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