



INTERNATIONAL

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CORRECTING and REPLACING CSG Wins TMC Internet Telephony Magazine's 2014 Product of the Year Award

Singleview 9 Selected for Exceptional Innovation in Convergent Billing

ENGLEWOOD, Colo.--(BUSINESS WIRE)-- The name of the publication mentioned throughout the release has been corrected to read: *Internet Telephony* (sted *CUSTOMER*).

The corrected release reads:

CSG WINS TMC INTERNET TELEPHONY MAGAZINE'S 2014 PRODUCT OF THE YEAR AWARD

Singleview 9 Selected for Exceptional Innovation in Convergent Billing

[CSG International, Inc.](#) ([NASDAQ: CSGS](#)), a global provider of interactive transaction-driven solutions and services, today announced that it has been chosen as a TMC *Internet Telephony* 2014 Product of the Year Award winner.

CSG was selected for [Singleview 9](#), the company's market-leading charging and billing platform. Singleview 9 offers a single view of the customer through a centralized repository with out-of-box integrated customer management, convergent charging, policy, and billing, business insight. It supports multidevice customer care with the ability to address non-traditional hierarchical relationships and two- and three-sided business models that include consumer, business, enterprise, and B2B2X using a real-time convergent solution and value-based billing platform.

"On behalf of both TMC and *Internet Telephony* magazine, it is my pleasure to honor CSG with a 2014 Product of the Year Award," said [Rich Tehrani](#), chief executive officer of TMC. "Singleview 9 has proven technologies deserving of this elite status and I look forward to continued innovation from CSG in 2014 and beyond."

Singleview 9 features advanced financial capabilities that provide accurate revenue recognition and real-time, on-the-fly business awareness. Other features include integrated charging and policy capabilities that enable new monetization strategies, promote a positive customer-driven service experience, offer easily accessible customer insights, and provide information necessary to drive key business decisions.

"CSG Singleview 9 enables convergent service providers (CSPs) and emerging digital service providers (DSPs) to explore new business models and growth engines while creating operational efficiencies and expertise," said Michelle Nowak, vice president of product management at CSG. "Singleview 9's industry-certified business processes and uniform information definitions provide a standardized solution that enables innovation and competitive differentiation for CSPs and DSPs, which ensures high-value business success and a rapid return on investment."

More than 60 of the world's leading wireline, wireless, mobile, and IP network operators rely on CSG's next-generation Singleview platform for their fully converged real-time prepaid and postpaid charging and billing services.

For more information about the *Internet Telephony* 2014 Product of the Year Awards, please visit <http://www.tmcnet.com/voip/departments/articles/367927-tmc-announces-2014-product-the-year-awards.htm>.

About CSG International

[CSG Systems International, Inc.](#) ([NASDAQ:CSGS](#)) is a market-leading business support solutions and services company serving the majority of the top 100 global communications service providers, including leaders in fixed, mobile, and next-generation networks such as AT&T, Comcast, DISH, Orange, Reliance, SingTel Optus, Telecom New Zealand, Telefonica, Time Warner Cable, T-Mobile, Verizon, Vivo, and Vodafone. With more than 30 years of experience and expertise in voice, video, data, and content services, CSG International offers a broad portfolio of licensed and Software-as-a-Service (SaaS)-based products and solutions that help clients compete more effectively, improve business operations and deliver a more impactful customer experience across a variety of touch points. For more information, visit our website at www.csgi.com.

About TMC

TMC is a global, integrated media company that supports clients' goals by building communities in print, online, and face to face. TMC publishes multiple magazines and produces a variety of trade events. For more information about TMC, visit www.tmcnet.com. Please visit <http://customer.tmcnet.com> for more information.

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